

Watchdog barks at nuclear plans

by George Black

THE CGB was slammed last week for not giving the public's nuclear watchdog all the details of its computerised systems for the proposed pressurised water reactor at Sizewell.

Chief Inspector of the Nuclear Installations Inspectorate Ron Anthony said there was "a fundamental criticism of the Central Electricity Generating Board for its failure to provide all the information needed".

And a report issued by the NII last week adds: "The Inspectorate is still finding it particularly difficult not having a schedule and specification for the complete protection system. This is basic information which should have been provided in the preconstruction report which will not be available until September."

The inquiry into the £1.2 billion

PWR scheme is now in its ninth week at the Snape Maltings in East Anglia.

Controls are to be based on the WIPS integrated protection system from Westinghouse, the main contractor. But similar, software-based systems devised by the American General Electric failed to gain approval by US authorities (CW, January 13).

The NII said its licence to the CGB to go ahead with the controversial construction plan was dependent on its being convinced the plant would be safe, not on the government accepting the report from the inspector, Sir Frank Layfield.

Software controls are to be used to ensure that the system cuts out if the water cooling the reactor under high pressure overheats and turns to steam.

But objectors have been arguing

that the safety of such an approach cannot be guaranteed because the programs will not be written for up to eight years.

The NII has now accepted a microprocessor based system. Friends of the Earth, which is heading the opposition, does not dispute the use of microprocessors, but questions how it will be done. Its safety researcher, William Cannell, said they wanted a copy of the WIPS Review, written by the National Nuclear Corporation, which would build the reactor under licence from Westinghouse.

"But the CGB has restricted release of the document and we don't know why," he said. "It makes us very suspicious. We may have to ask the inspector to let us see it. I'd be surprised if they could get away with not showing it to us."

Safety assessments were based on Westinghouse's standard nuclear unit power plant system (SNUPPS), he said. But Friends of the Earth was dubious that SNUPPS, which had gained a US licence, could be reproduced since the introduction of many changes.

The CGB was invited to comment but did not respond.



From CW's front page on January 13.

Luck decides who gets first 3705 replacements

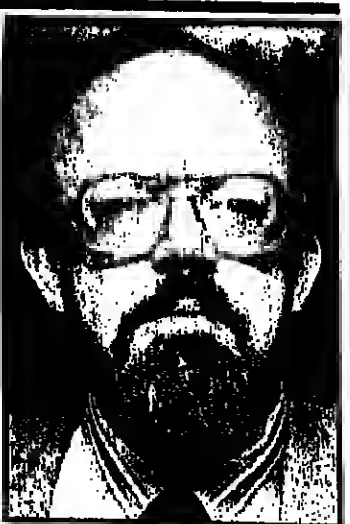
by John Kavanagh

IBM users face a lucky dip for first deliveries of the company's 3725 communications controller, launched last week. The machine was welcomed by users as a logical upgrade for the 3705 but described as disappointing by competitors.

Demand for new IBM products has led to lotteries for the 4300, 3033 and 308X computer ranges and 3775 and 3380 disc systems.

The long-awaited 3725 offers better performance than the 3705 at roughly the same cost but with few new facilities. Memory size is doubled to one Mbyte and the 3725 can handle networks 3.5 times bigger than those supported by the 3705. It can take 256 lines - the same as ICL's network processor - and eight mainframes.

One of the main new features is the console, which enables users to



GOODWIN... Welcomes console.

diagnose problems and maintain the network through a display and keyboard. Users only communicate with the 3705 by setting switches.

The 3725 runs a new version of IBM's existing network control software which simplifies problem solving and setting up a network. It can be used with 3705s in networks running under IBM's SNA network architecture.

IBM says the 3725 will replace 3705s in big installations but the 3705 "still has its place in smaller networks".

John Grant, president of the IBM Users' Association, said users would give the product a favourable response. "It's not a revolutionary but a sensible progression for people with 3705s," he said.

George Goodwin, another users' association officer, welcomed the console in particular - but put

NEC heads for IBM compatibility

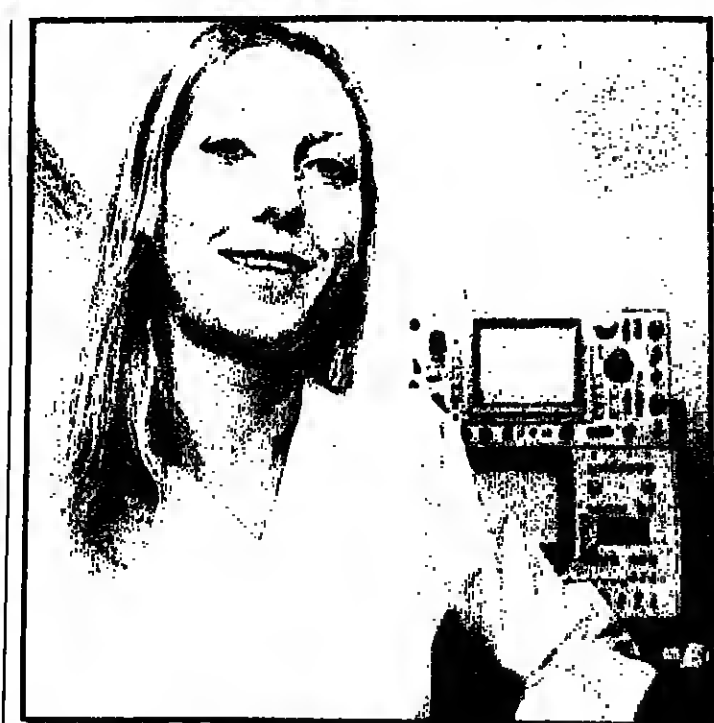
NEC, Japan's number two computer maker, is likely to make a move to IBM compatibility within a year. The company currently manufactures a complete micro to large mainframe range of computer equipment which is not IBM compatible. Commentators in Tokyo give two reasons for NEC's likely course of action.

The company manufactures the largest mainframe computer currently available, called the ACOS 1000. The machine, which has an instruction rating of 54 million instructions per second (mips), consists of four tightly-coupled central processing units, each with a mips rating of 15. The company announced that machine early last

year and has so far sold only one version to a university in Japan.

According to Japan's leading computer newspaper, Nikkei Computer, the company was forced to give a discount of 70% in order to sell the machine. The difficulties of selling equipment which is not IBM compatible and maintaining more growth at the top end of the business persuaded NEC's executive to reconsider its strategy.

The second signal that the company might be thinking of going IBM compatible was the link between Sumitomo and Dr. Gene Amodeo's new company, Tylogy. The deal makes Sumitomo, a company with no previous computer



GORDON... "There is an emerging market for integrity".

Systime 32-bit micro assists the love of Ada

by Robert Parry

SYSTEMS manufacturer Systime is to bring out a high performance 32-bit microcomputer this year. It will be built around Intel's iAPX 432 chip set, and will be aimed initially at people wanting an Ada engine - a vehicle for developing and executing Ada programs.

Other applications for the machine will be as a subsystem embedded within a computer system and dedicated to a particular task, such as a database server, and eventually as a powerful general purpose 32-bit computer.

"We saw great potential in the iAPX 432, particularly the architecture which allows transparent multi-processing and failsafe possibilities," says Systime's director of R&D Ian McNeill. To take advantage of the chip set Systime signed up High Integrity Systems (HIS) of Southbridgeworth, which has already designed and built board level products using the 432.

Packaged systems should appear by the autumn, says McNeill, though progress is now awaiting the release due in September by Intel of the third version of the 432 chip set and a new Ada compiler.

"There is an emerging market for integrity," says HIS managing director Daphne Gordon. "Some people need systems to keep going under most situations, and don't want to pay an arm and a leg for it."

IAL sold to STC for £50m

BRITISH Airways last week sold International Aeradio (IAL), with its £40 million annual revenue from computing interests, to telecommunications giant Standard Telephones and Cables.

STC, one of Britain's biggest companies, bought the airline's 98.9% holding for £50 million, and will inject a further £10 million into the IAL pension fund. IAL will keep its name and structure, combining with its new parent only for particular projects.

The position of IAL Gemini, the child of IAL and the top French software house Cap Gemini-Sogefi, is said to be unaffected.

An IAL spokesman said: "Now we have a shareholder which is enthusiastic about us and has the resources to back our enterprise. BA just didn't have the money to do anything for us."

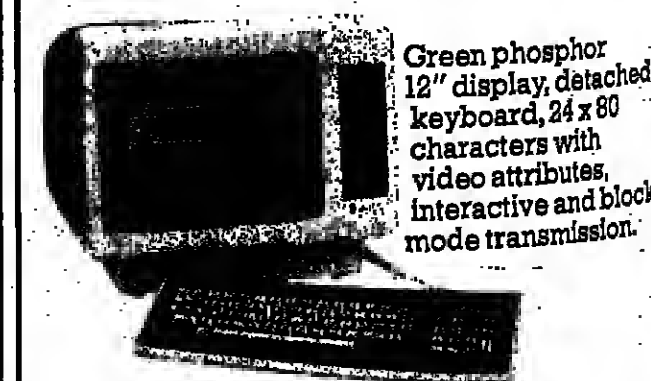
IAL, which employs 4,500 people, had £10 million profit last year on a £133 million turnover.

Computing functions play an important part in IAL's success. One of its key products is the Stratus voice communications switching system which the Civil Aviation Authority bought for £2.5 million in 1981.

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IBM joint venture with Matsushita in jeopardy

by Kevin Cahill

DESPITE the launch this week of a small computer by IBM Japan under an OEM agreement with Matsushita, the long-awaited joint venture between the two companies is in jeopardy.

This week's machine launch, believed to be an eight- or 16-bit microcomputer, is a dedicated Japanese word processor. The machine's keyboard has standard qwerty characters but it is specially adapted for Japan's long character range.

The launch has taken commentators in Japan by surprise as they await the materialisation of the Peanut computer which the two companies have allegedly been developing for 18 months.

As long ago as October 1981 there were widespread rumours of a joint venture between Matsushita and IBM to produce a cheap version of the IBM Personal Computer.

As recently as two months ago, informal comment from both companies seemed to indicate that a deal was close. However, there are strong indications in Tokyo that the board of Matsushita is still discussing whether or not to enter a joint venture deal with IBM.

The reason for the loss of enthusiasm on Matsushita's part is believed to be the residual effect of the action by IBM against Japan's Hitachi and Mitsubishi.

IBM was widely admitted in the US for its firm stance in bringing criminal and civil lawsuits against Hitachi for alleged theft of details of its operating systems. The action that was admitted in the US, however, caused IBM enormous difficulties in Japan, including delays and cancellations of orders.



COOPER... "We may have to quadruple our turnover to do it".

Jobs pledge to STC workers

by Donald Kennett

STANDARD Telephones & Cables promises to keep its 35,000 strong workforce employed for the foreseeable future, even if it has to boost turnover by a factor of four.

Neville Cooper, STC administrative director and the author of a 1981 report to the government on the links between schools and industry, said, "We may have to quadruple our turnover over the next decade to do it, but we believe it is one of those occasions when what is socially right is also commercially correct."

The company had decided on this policy between five and 10 years ago and had reaffirmed it at intervals since then, he said. The policy had been confirmed yet again at a recent executive meeting.

"Obviously in the end if we are going to maintain a proper working life for people, industry and commerce as a whole will have to maintain employment, although the work will be different - more intellectual. There will be a substantial shift."

"A lot of the predictions about jobs passing from the manufacturing sector to the services sector and so on are grossly exaggerated. Em-

BT in talks with US giants after late 'home' deliveries
 Jefferson jolt for UK 'cosy comms club'

Jefferson jolt for UK 'cosy comms club'

by John Kavanagh

UK COMMUNICATIONS firms were reeling this week from a blistering attack on their delivery performance by British Telecom chairman Sir George Jefferson.

And Industry Secretary Patrick Jenkin backed him by giving a chilling warning of the survival prospects for UK firms.

BT is now talking to US giants IBM and American Telephone and Telegraph about the sale of US equipment in the UK. Such a move would severely jolt BT's current main suppliers, including Plessey, GEC and STC, described by Jenkin as "a cosy club".

Jefferson told the Telecommunications Engineering and Manufacturing Association that in the last year 60% of the 250 main orders for exchange equipment had been delayed over three months late. And the average delay on transmission equipment orders was over five months.

As a result there had been a £100 million shortfall in BT's capital spending. This partly explains why BT's external borrowings limit has been cut by £196 million for 1983-84 (see page 3).

The possibility of BT manufac-

turing its own equipment is not ruled out by the government's Bill to ease its monopoly.

Jefferson sounded a warning here for UK manufacturers, saying that if BT had not had its own factories to refurbish telephones it would have been a million telephones short over the last year because of the failure of UK industry to meet demand.

BT later said its policy was to buy British where possible - but if UK industry could not meet deadlines it could look elsewhere.

AT&T and IBM confirmed they were talking to BT about the supply of US equipment.

IBM UK managing director Eddie Nixon said recently that the company welcomed the plans to free BT's monopoly. The company expected share of the private investment in new services.

Jenkin, speaking at the same BTMA meeting as Jefferson, referred to the "chilling" fact that the UK's share of the world communications market had dropped from 25% to 6% in less than 20 years.

"Today no company which is just a telecommunications company can survive," he said. "Your

£2m DEC minis for Barclays

BARCLAY'S Bank has ordered over £2 million worth of hardware from Digital Equipment. The contract is for 150 PDP-11/23 minicomputers to act as branch controllers, which will be installed by the end of the year. The machines will form the basis of an information processing system that could link 500 branches by 1985.

The bank is looking at a range of possible applications, including office automation, word processing and electronic mail.

■ Top banks plan control of cashless society - back page.

Chips recalled

US CHIP builder Motorola has pulled around two million 64K dynamic RAMs out of stock because of a doubled failure rate on a batch of parts. Only one of Motorola's two 64K dRAM manufacturing plants is affected.

Darlington Itec

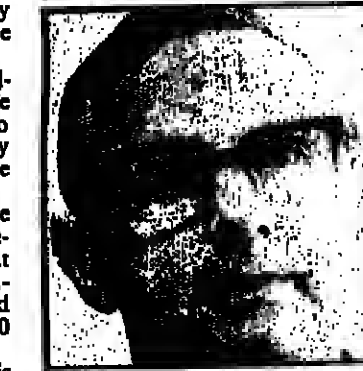
TECHNOLOGY Minister Kenneth Baker last week promised that one of the 150 new information technology centres would be set up in Darlington.

Research centre

ICL, Cii Honeywell Bull and Siemens are holding talks aimed at setting up a joint research centre for advanced systems, components and materials. The centre's work would be linked to the EEC Esprit programme of collaboration in strategic areas of electronics, and software houses may be invited to join it.

Man of the Year

CLIVE Sinclair, founder and chairman of Sinclair Research, is the 13th Guardian Young Businessman of the Year. Sinclair, 42, founded Sinclair Research in 1979.



JEFFERSON... Warning for UK manufacturers.

Alvey decision delayed

by Kevin Cahill

THE government has delayed a decision on the £350 million Alvey committee programme for UK computer-related research and development. Treasury officials appear to be balking at the government's proposed share - £250 million over five years.

No mention was made of Alvey in last week's Budget, and Industry Minister Patrick Jenkin's promise of an announcement soon was tempered by a reference to the dismal track record of government in "high science".

Jenkin, who outlined the Chan-

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RANDALL... "It's all done by mirrors."

Big names make Unix connection

by George Black
THE INDUSTRY'S big names are lining up to buy software developed at Newcastle University's computing laboratory. And orders have now topped £800,000.

The long-awaited "Newcastle Connection", a system for linking machines using Unix, was launched commercially last week at an international gathering of industry experts. Poised to take it up are Digital Equipment, Logica, Zilog and the French systems group SG2. Behind them in the queue, but eager to take up options are IBM, ICL, Perkin-Elmer and the West German PCS.

The Connection is a subsystem added to a set of standard Unix operating systems, connecting them by a local area network. The new subsystem has no ties with the original invention by Bell Labs, nor is it specific to any particular implementation of Unix, but is applicable to any of the localities.

Professor Brian Randall told the meeting: "Our slogan 'Unixes of the world unite' was not meant as a joke. The style of design is for an essentially infinite system."

The product could get backing

from the EEC in May if its Esprit committee decides to act on a report by the Microelectronics Application Research Institute (MARI). Esprit, the European research and development programme for information technology, is due to decide shortly on a number of pilot projects towards its full scale plans for next year. Main target areas are software, information processing, office automation, CAD/CAM and microelectronics - but committee members are believed to be keen to get information exchange system to underpin these schemes.

MARI's report, flagged "The Cross Border Connection of Distributed Systems", is being urged upon EEC bureaucrats by its parent systems house CAP. Written by Randall and his MARI colleague John Dobson, it argues that the Newcastle Connection should be built on to become the Newcastle-Brussels connection.

EEC officials are as cryptic as ever on the subject, unwilling to be seen to be influenced by external pressures. But the choices of the world's top two computer companies, IBM and DEC are bound

to affect the path they will take.

Giving his technical presentation at the seminar in Newcastle, Randall described the Unix United concept as "a distributed system indistinguishable at user and program level from any uniprocessor Unix". It united existing Unix systems instead of installing a new distributed system, he said.

"We wanted to avoid any dependence on central control. It's astonishingly simple and what's most annoying is that it took us so long to think of it. It's all done by mirrors if you see what I mean."

Unix United is now used by Newcastle University on five DEC PDP-11 minis connected by the Cambridge Ring local area network.

Logica, which had a pre-release version of the Newcastle Connection and will market it, and the University of Keele both have similar installations based on PDP-11s and the Cambridge Ring. Illinois University is putting in a version using Berkeley University's 4.1A Unix and the Ethernet LAN. The German PCS is working on a 68000-chip version also connected by Ethernet.

SALES BRIEF

ICL wins £1.4m order from US firm

ICL has won a £1.4m contract from a US company to design and build a control package for the building trade. The order was placed by Evans Products of Portland, Oregon, and includes the Renix, Apollo and System 25 with ICL's Hurd II building materials package.

Evans Products will use the ICL equipment at its 348 US stores for controlling the flow of building materials and home improvement gadgets. ICL was chosen for the contract because no one else offered a retail package in the home improvement market, said Ralph Hakim, Evans vice-president.

In the air

THORNEMI subsidiary Software Sciences has been given a £2.3m order by the Civil Aviation Authority for a system to help flight plans at the London Heathrow Traffic Control Centre (LATCC). The contract is the first phase of a new electronic display and update system called EDDUS, and includes six months working out details followed by a 15 month implementation stage.

\$6m for Priam

PRIAM has maintained US dominance of the European disc drive market by announcing a \$6 million contract for eight-inch Winchester drives with Philips Data Systems in West Germany. Included are Priam 3450 and 7050 drives for Philips storage subsystems in the P4000 business range of computers.

Terminal case?

TROUBLED State-owned French giant CII-Honeywell Bull has announced one of the biggest sales for its new Questar/Flexical terminals from the CII Agricole bank. The order includes 250 terminals, 53 of which are ready installed in 20 of the bank's branches and linked via minicomputer to the main computer centre in Rouen.

City links

THIS CITY of Cardiff has ordered nine M200 multicomputers worth £160,000 from Multicomputer of Brentford. The M200s will be used to process housing waiting lists, house transfers and vacant properties and other applications.

Systeme booking

SYSTIME of Leeds, in which US giant Control Data recently bought a 35% stake, has sold a £140,000 computer to the British National Library for its Leading Vantage. The Systime 8780 processor will replace a DEC PDP11 to speed up access to the stock of 4.5 million books and periodicals.

Future floppies

FAST growing Future Technology Systems of Scotland has gone to the US for \$1 million worth of 5¼-inch floppy drives. The order, placed with Micropolis, includes Model 115 single-sided drives with both Mbyte and one Mbyte capacity to be installed in FTS's 16-bit microcomputers including Series 88.

ACT is Victor in distribution race

by Robert Parry

THE two-horse race for mastery of the ACT/Sirius/Victor 16-bit micro distribution has thrown up a winner. Roger Foster, head of Birmingham-based ACT (Sirius), which has done the bulk of the ground work to establish the Sirius I as the UK's top-selling 16-bit micro, has come out on top. Rival distributor DRG Business Systems of Weston-super-Mare, which sells the machine as the Victor 9000, becomes a sub-distributor of ACT, effectively moving down a rung.

Foster said: "We never really saw DRG as a threat on this."

"We will be selling the machine in the same physical state as at present, but we will be paying ACT rather than Victor," says DRG's managing director Michael Kilmarin.

"Now every time we buy a machine we strengthen ACT," comments Kilmarin.

The ACT/Sirius/Victor saga has been one of constant jockeying for position. ACT (Sirius) set off in late 1981 as sole UK distributor for the Sirius I built by Chuck Peddle's Sirius Systems Technology in the US.

Sirius Systems was part-funded by Kidde, a large US entrepreneurial company, which sold the machine in the US through its subsidiary Victor Business Products as the Victor 9000.

In August last year, Victor moved into the UK through distributor DRG Business Systems, and there were several months of dealers switching allegiance to try and squeeze better deals out of the distributors.

Then Sirius Systems merged with Victor Business Products in form Victor Technologies last November, headed by Chuck Peddle, and set out to refocus Victor marketing.

Victor, ACT and DRG have now rationalised the distribution of the machine in the UK, and DRG has terminated its contractual agreement with Victor Technologies, despite Peddle's pledge last November that Victor would honour such contractual commitments. ACT has just over 400 Sirius dealers; DRG has about 100.

"It was all very amicable on both sides," adds ACT marketing manager James Blackledge of the new ACT/DRG deal. "But it is the end of an era for ACT."

There will also be an end of some irritation for end users. Now DRG's dealers will be able to sell ACT's Pulsar 16-bit software alongside their version of the machine it was developed for.

DRG will continue to sell the machine with the Victor 9000 badge and ACT will keep its Sirius label.



FOSTER... "We never saw DRG as a threat."

Welsh fund networks factory

by Donald Kennett

A COMPANY set up late last year to specialise in computer networks has attracted a £100,000 investment from the Welsh Development Agency subsidiary Hafren Investment Finance and has moved into an Aberystwyth factory belonging to the agency.

The company, which was to have been called Computer Network Company until Companies House rejected the name, will base its first products on the Cambridge Ring specification, aiming at the military and industrial markets.

Director Dermot Eustace said: "We're not going after the cut-throat office systems market which is covered by the big multinationals. We may make a box for a Ring-to-Ethernet connection because it is probably fair to say that in the office environment, with word processors, Ethernet is better. But the Cambridge Ring has more potential for interconnecting different kinds of computers."

Initially the company is subcontracting its production to a large unnamed manufacturer. But the plan is to start doing its own testing in six months, followed by its own production eight months later. From a start-up with three founders it plans to employ 50 within three years.

It also plans to work closely with other companies. For example, this week it has been sharing a stand at Compec Wales belonging to Computer Practice, a software house based in Porthcawl. "We could involve them in doing the higher level networking software," said Eustace. "We will look at all different kinds of software. We already have access to DEC software. If someone comes to us saying we could do a Prime interface, we would be interested for access to the CAD market. Prime is strong in that."

French make small use of databanks

by Jack Gee

ALTHOUGH France creates about one-tenth of the world's databanks and databases, the country has only 1,500 users and generates a policy one per cent of global turnover, a French industry report revealed.

The Association of French Databank and Database Producers said that, while the US controlled half the commercial databanks now in operation, most of those in France confined themselves to scientific information and texts. About 80% of French databanks were run by State and publicly managed bodies, the report added.

The Association estimated the size of the world market at \$6 billion by 1985 with the US responsible for \$4 billion of this total. In an attempt to explain why France is such a small-scale user, in relation to its high production level, A. Durant, vice-president of the French Databank and Database Producers Association, said: "Out of the 1,000 regular users in this country, only 300 can be considered as really serious."

"The discrepancy between the scale of supply and demand is the

result of the financial difficulties encountered by users in spite of the low costs charged by French databank producers."

The average cost of charge for access to a French databank is 200 francs. But it cost about 1,300 francs (about £130) for a French firm to consult an American databank to find for instance a US manufacturer of an electric motor of a specific type.

France has about 150 well established databanks of which 70 are accessible to business firms. Some 58% are directly State controlled, compared with 28% in the US and 40% in other European countries.

But most of the French databanks are in essence libraries whereas the Americans have concentrated on commercial information bases accessible to the general public.

The Databank Association points out that many French executives consider it is beneath their dignity to consult a databank and leave this task to their secretaries. The same phenomenon is found in French managers' attitude towards office automation systems.

UK base for world electronic mail service

by Andrew Thomas

THIS week sees the European launch of one of the first international electronic mail services. US firm Mohawk Data Sciences has been running its WINC (Worldwide Integrated Communications) service in the US for seven years for users including Ford Motor Company and Seal.

The European operation is based at a London computer centre, using DEC hardware, linked to the US base. According to UK managing director Richard Henry, the decision to have the European centre in Britain was simple: "The UK is the only country where the communications industry seems to have a sense of direction. Although the installed hardware isn't the most advanced in the world - yet - it soon will

be. It's simply the best place to set up a new communications operation."

"And it means that British Telecom is taking business from the European FTIs," he added.

WINC is available on 90 day contract terms and is based on the central computer dialling subscribers at pre-determined intervals, 24 hours a day. Existing customers are polled at intervals varying from 15 minutes to two hours.

An MDS Series 21 computer installed at the subscriber's premises sends collected messages to the central machine, and accepts incoming data from the network. Poreground tasks on the Series 21, such as word processing, can continue uninterrupted during the time the terminal is talking to the host.

In the US, users have installa-



HENRY... UK is best.

tions of Series 21s ranging from single machines for small users, to over 300 for users such as Ford. Charging is either by traffic volume or, for users with high usage, a fixed price based on the actual cost of the communications circuits.

'UK robots can lead world'

by Andrew Thomas

THE UK has the opportunity to build a world lead in the second generation of industrial robots, claims the vice president of the British Robot Association.

John Collins, director of manufacturing technology at TI Domestic Appliances, claims that the market for the more flexible and intelligent second generation machines will be many times larger than the 30,000 robots currently installed throughout the world.

"The first generation were simply solutions looking for problems," says Collins. "They were designed to work in hot, dusty conditions, so people looked for hot, dusty conditions to put them in."

Ice was set up in 1980 by ex-IBM engineer Michael Chandler.

"The second generation will be installed as strategic replacements of existing manufacturing systems, and this means two significant things for British industry - first the robots will be introduced faster than they have been up to now, and second, it gives us the opportunity to get in there and make the things."

And one company which has done just that is British Robotics Systems, a BTG offshoot which plans to almost double its workforce in the coming year.

Managing director Brian Atkinson says that the company is concentrating on the application of intelligent sensors such as vision to enhance manufacturing processes by emulating many of the features

of the human eye.

"Our approach enables the linking of several items of conventional plant under one intelligent controller," says Atkinson. "You could have two conveyors, a robot, a machine tool and an ink jet printer, all controlled by one of our vision sensors."

The BTG currently has £405,000 invested in BRSL, and Atkinson says there will soon be more on the way. One of the principal projects currently in hand is the development of a linear array processor which will enable a 512K pixel linear image to be pipelined directly into the processor for even faster image recognition. Japanese robot producers are running into problems - p20.

NEC moves into the high street

by Robert Parry

NEC, Japan's top-selling micro maker, is moving into the British high street to join IBM and Apple.

Department store chain John Lewis has been signed up to sell NEC's PC-8000, with associated peripherals and software from NEC, predominantly as systems for small businesses rather than as home computers.

"John Lewis is our first department store outlet," says NEC sales manager Mike Flashman, "but we are looking for others. They will be a whole new set of outlets to add to our 50 or so other dealers."

Flashman indicates that another department store will be signed up within the month.

So far only two stores in the John Lewis chain - in London's Oxford Street and in Milton Keynes - are to take the PC-8000, but this is soon to be increased.

"John Lewis is very impressive, very professional," says Flashman. "It is a true computer dealer, meeting all the standards we ask of our outlets."

The PC-8000 joins other micros, including machines from Sharp, Sinclair, Atari and - when there are stocks - Commodore, on John

Lewis's shelves. Flashman is confident of its ability to stand up to the competition.

"There are many, many different shades of machine wanted out there, and there will be a lot of equipment coming from NEC to appeal to the different sectors." He adds that NEC has been very active lately and is gaining ground rapidly, claiming a twentyfold increase in business over the past six months.

"I've got all the products and the market is there. I've just got to make sure that we don't do anything stupid and run out of people

to support our machines properly. There is no reason why that factor of 20 in the level of business should not reach 40 or 50 by the end of the year."

Micros are no strangers to high street shops these days. Home computers, like the Sinclair ZX81 and Spectrum, the Commodore Vic-20, Texas Instruments' TI 99/4A and the Atari, are relatively easy to find.

Machines for business users are less often come across through such outlets, though some, like Currys, have stores dedicated to micros and software.

IBM ex-managers on trade secrets charges

by Howard Katten

IBM last week charged a San Jose, California firm with misappropriation of trade secrets and other confidential information in a case involving manufacturing processes of thin-film disc heads.

In a suit filed in the US District Court in San Francisco, IBM charged that the five founders of Cybernet Corp - all former IBM engineering or manufacturing managers - and the venture capital firms backing Cybernet wrongfully used technology which IBM had spent some \$200 million and 14 years developing.

IBM has asked for injunctive relief, and that Cybernet be enjoined from using or disclosing any trade secrets or proprietary in-

formation. The suit is the most recent evidence of IBM's vigour in prosecuting employees who are alleged to have wrongfully damaged the company.

The five employees all left IBM around September 1981. All had been involved in the design or manufacture of the thin-film read/write heads used in IBM's 3370 and 3380 disc drives.

IBM said that the manufacture of the heads involved more than 100 separate steps, and that the Cybernet head was virtually identical to IBM's.

The amount of damages in the suit remains to be determined, and will be set as a result of information learned in the pre-trial discovery process.

Press leak 'puts advice centre in peril'

by Philip Hunter

A COMPUTER advice centre planned by Manchester Business School has been put in jeopardy by advance Press leaks. The plan is to attract private sponsors for a technology centre to provide companies with advice.

Increases in "functionality", numbers of terminals and traffic capacity would be effected in an evolutionary way without disruption, he said.

The current network is centred on a single installation in Toronto which runs applications on nine Sperry Univac 1110s, a Honeywell DPS 8/70 and an IBM 4341. Based on Rockwell-Collins C852 communications processors that are no longer made, it is operating at near peak capacity with 8,000 terminals and 3,000 printers. The new network will be based on Roving's CR80 minicomputer.

whole venture in jeopardy. "It is a little early to talk about it," he said this week. "There was still an excellent chance of it happening until it got into the Press."

McCosh said the fate of the venture will be decided at a meeting on April 26.

Professor Mumford said that the scheme, called the Manchester Business Technology Centre, would try to relate specific business problems with the equipment best suited to deal with them.

"We'll be looking at things from the business angle and making sure that each company that comes to us is clear about what are its real business problems before dealing with the kind of hardware or software it needs," Mumford says.



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Hannan Rose reports on the slow progress of the Data Protection Bill

The art of minimal legislation

THE Data Protection Bill will complete its passage through the House of Lords with the Third Reading scheduled for today (Thursday, March 24). It will go to the Commons after Easter, and the process of Second Reading debate, Committee Stage, Report and Third Reading will be repeated. Whether the Bill reaches the statute book is now a minor matter in wider political considerations.

Clearly, data protection is a matter appropriate for a government's last session when it is looking for issues that will not arouse great passions in the run-up to a General Election. Indeed, it seems that the government is not so much concerned with protecting the interests of the "data user" or even the "data subject", but with what will be sufficient to meet the convention of the Council of Europe.

That the Bill has been produced at all seems to be due primarily, if not wholly, to the Department of Industry - or certain sections of it - becoming aware of the dangers to Britain's commercial interests of the Convention being ratified while we had no legislation at all. This would have prevented information and, hence, business being sent to Britain from countries with data protection laws and especially those which had ratified the Convention. This concern was communicated to the Department responsible for the Bill, the Home Office.

This background highlights a problem for the computing industry and those in it. While working away on technology and business, little appears to have been done to develop computing's relations with the public and the decision-makers.

When drawing up last year's White Paper for subsequent discussions, the Home Office brought together its own informal group to consider technical issues, and it is now somewhat late in the day for the National Computer Users Forum to raise basic points about the Bill. In particular, during the three days of Committee discussion in the House of Lords there were a few references to the views of the British Computer Society, but there was no other mention of the views of the computing industry or any bodies representative of it.

Needless to say, the professional machines of the British Medical Association and the Law Society had made representations so that their points were raised. Also, and rather confusingly, Lord Mordisone, a Conservative backbench peer, tabled a number of amendments for two bodies with somewhat different concerns and interests - the Confederation of British Industry and the National Consumer Council.

These generally betrayed a lack of sophisticated understanding of the technology of computing - which only served to highlight further the lack of involvement of those who might have been expected to be close to the issue.

While neither the ministers nor the civil servants could be fairly accused of lack of intelligence in pursuing the policy line adopted by the government, it would equally be unfair to expect them to have the expertise to be the voice of those intimately involved with the technology.

It fell to the opposition, from bench to raise most of the major issues and they did so generally on

briefs provided by Paul Sieghart, a barrister and the chairman of the Executive Committee of Justice, who was a member of the Lindop Committee. These, therefore, were thoroughly prepared. This only serves to highlight both the odd way in which the British political process works and the strange unpreparedness of the computing industry to deal with this Bill.

First, the issue of privacy and data protection has been a long time gestating. Younger and Lindop and the White Paper - with many years in between - are followed by the political decision that the Bill is "on" and will be in this session's programme. Then, everything has to be done in double-quick time, with parliamentarians rushing through clauses, able to do little more than propound their prepared positions.

Further, given the gross inequality of resources between the government and the opposition - let alone the individual backbencher or independent member - it is almost inevitable that any successful changes will have to be adopted and drafted by the government which has the staff and the skilled draftsmen to do the work.

This puts an even greater burden on the civil servants trying to keep up with the points thrown at them from every direction with no respite from one debate, or even one stage, to the next.

As the Bill moves towards the Commons, many issues still remain. Even with the narrower group of ministers who can sign national security exemption certificates, is it satisfactory that there is no scrutiny or review of this area at all?

And is the government's adamant refusal to consider exemptions in other areas such as personnel and examinations records going to put back the use of computing because manual records will not be covered by parallel legislation?

In terms of its own self-interest, the computing industry ensured that the needs of "users" are properly safeguarded. And, if the industry wants to create public confidence in computing, is it sure that the safeguards and rights given to the "data subject" are adequate?

Most fundamentally, there is still - just about - time for the technologically expert to look at the Bill and to see whether it makes sense and will be workable. For example, are the definitions of such simple terms as "data", "equipment" and "material" acceptable, and do the Registrar and the Tribunal have the right powers to do their work?

This should be done before the words become cast in stone as an Act of Parliament - and there can be little doubt that, once this Bill has reached the Statute Book, there will be little political will to embark upon further legislation in this field unless the "Data Protection Act, 1983" turns out to have been woefully and very basically defective.

Given the headlong rush that is on now that a Bill is in the Parliamentary machine, the brief Easter recess and the shuffle from the Lords to Commons gives all concerned just a few days to assess the situation - and prepare for renewed debate.



ELTON... Computer speed poses greatest threat to privacy.

Bill leaves the 'dirt book' option open

by our Parliamentary Correspondent
IN the House of Lords debate on the second reading of the Data Protection Bill continued.

Lord Elton, Home Office Under Secretary, has resisted an attempt to write into the Bill a provision obliging employers to open up their "dirt books" for inspection when there is a cross reference to the existence of such records in the computer-stored information.

Viscount Bledislow envisaged a situation in which a data user had a large computerised file of personal data on all his employees, most of it "routine stuff and very proper." But he might also have, or wish to gather, more controversial information, perhaps based on hearsay or scandalous gossip, on a relatively small group of employees, and store this manually in a "dirt book."

Lord Elton argued that it was the speed and ease with which computers could process and link information about individuals which posed the greatest potential threat to privacy.

Lord Glenarthur, another gov-

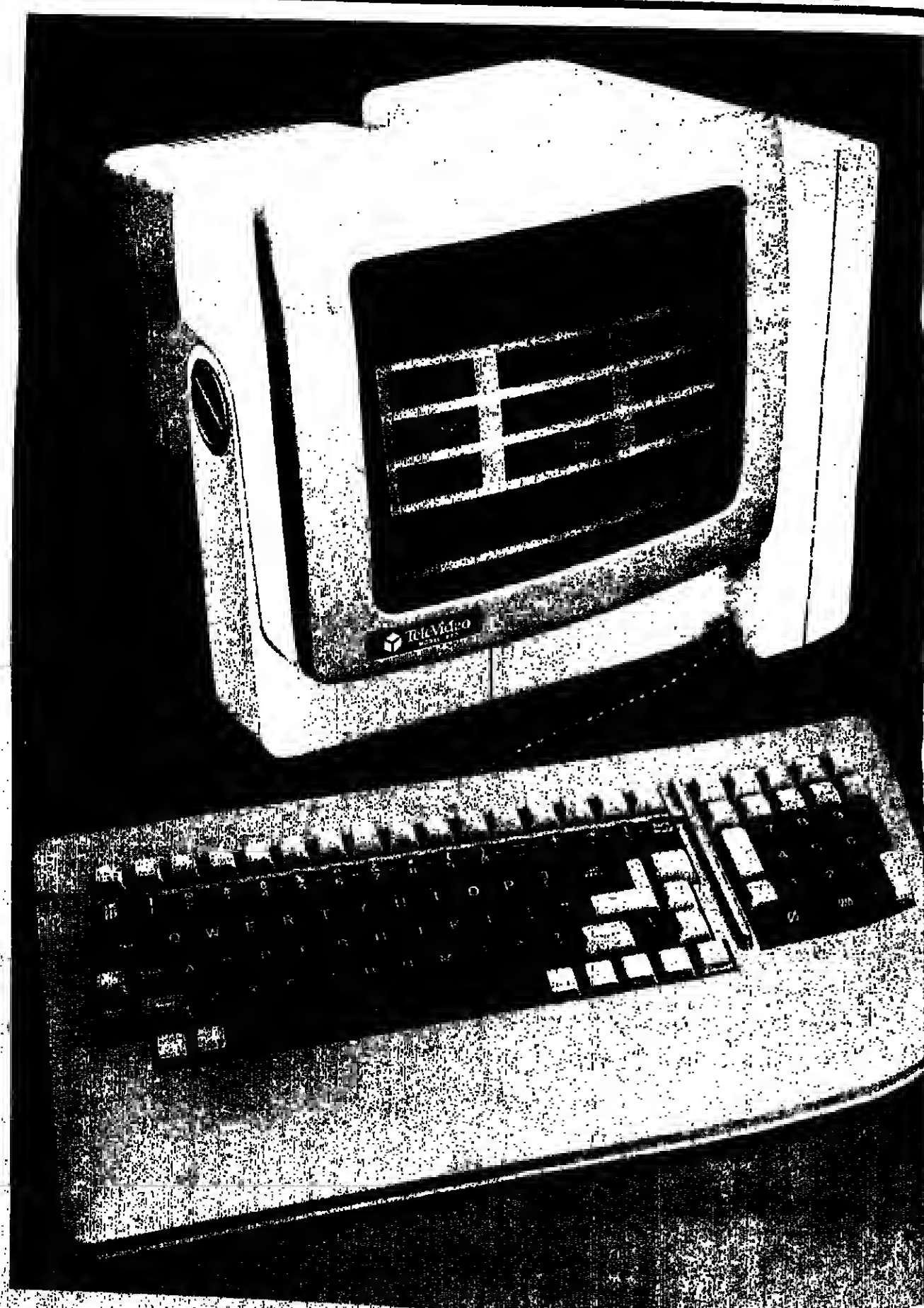
ernment spokesman in the Lords has moved a report stage amendment to Clause 4 of the Bill which will mean that data users will be restricted to a single access point in dealing with an application to reveal information contained on a computer.

Lord Elton has bowed to the pressure in committees and introduced an amendment which will set out three years as the minimum period for registration by a data user without having to reveal registration.

Yet another government amendment will place the responsibility for issuing warrants to search premises to seek evidence of a breach of the data protection principles and a suspected criminal offence on to circuit judges rather than magistrates.

The Lord Chancellor has responded to a request that information supplied to data users should be in plain English.

He moved an amendment to Clause 21 of the Bill to require a data user to provide an explanation where the information he supplied was not intelligible.



HOWE... "Innovation package" for industry.

'Industries of future' get government gravy

Kevin Cahill analyses how the Budget will affect the computer industry

CHANCELLOR Sir Geoffrey Howe renewed last year's theme of an "innovation package" for industry with a Budget pledge of £185 million in new support from the Department of Industry.

In 1982 Howe's three-year innovation package amounted to £130 million. This year's support programme, outlined by Industry Secretary Patrick Jenkin the day after the Budget speech, provides a further boost up to 1985/6.

More money has been allocated for an innovation-linked investment scheme, the software products scheme, CAD/CAM, advisory services, telecommunications, and small engineering firms.

Jenkin emphasised the shift away from "lame duck" heavy engineering industries "towards the industries and products of the future". At the same time he added that a final decision had not

yet been made on the proposed five-year £350 million programme for advanced information technology proposed by the Alvey committee.

£40 million is to be added over three years to the DoI's Support for Innovation Programme. The money will be used in an innovation-linked investment scheme to help "pull through new products and processes to the market when development work has already been supported by the Department, or such work should have been eligible for support."

Over 84 different DoI schemes aimed at assisting small and medium companies to get new processes and products into the marketplace were pulled together last year under the Support for Innovation scheme. Microelectronics, robotics, CAD/CAM, and biotechnology are particular areas

of emphasis, with grants of up to 33 1/3% towards eligible project costs the normal form of support.

Jenkin said that existing resources would be used to maintain assistance at 33 1/3% for a further year beyond May 1983.

The DoI has formally stated its willingness to buy pre-production models of new or significantly improved equipment for trial with users. Although software is not specified, Department officials said that software products would receive the same consideration as ordinary manufactured products.

This would enable a small software house with a new or advanced form of say, Visicalc, or a small CAD system, to get financial support at the critical point between first introduction and the first commercial sale by having the DoI "buy" the product.

Support for Innovation also includes awareness projects, such as advertising, conferences, and campaigns where the benefit to the industry is indirect, rather than direct cash grants.

The DoI outlined some of the expenditure in schemes that have been underway for some years. From its start in 1978 to the end of 1982, £53 million has been committed under the Microelectronics Application Project, the training and awareness programme. Included were 1,910 research and development projects and 3,566 MATECON consultancies.

A similar scheme last year, launched in 1981 has committed £28 million in support of 65 applications. And the Robotics Support Programme has spent £8 million installing over 100 robots and in support of 20 manufacturing projects.

With the additional £40 million for innovation-linked investment, the DoI hopes to help in the exploration and definition of market opportunities.

The Software Product Scheme will get a further £15 million over the next three years. Between 1978 and 1982 some £5 million was advanced towards the cost of developing new software products. As a result of a successful lobbying operation by the Computing Services Association, Industry figures, and DoI personnel, the government was persuaded last year to allocate a further £10 million, which is expected to be committed by the end of July.

With the additional money announced in the Budget the DoI has

towards CAPM (Computer Aided Production Management).

According to the DoI the use of computers to manage and control production can save up to 20% on work in progress and inventory. This would seem to be a return to one of the oldest and most frequently attempted software application packages after payroll.

Many software houses and consultancies began their businesses in this area, and the scheme should enable a few golden oldies to be rolled out again.

Advisory services, including the Manufacturing Advisory Service and the Design Advisory Scheme, are to get an additional £20 million. And the DoI is undertaking discussions on a marketing consultancy service.

Of the £185 million Howe promised, £100 million is targeted towards small engineering companies to encourage greater investment in advanced capital equipment.

The money could benefit the computer industry in two ways.

Computer industry products such as computer-aided engineering and design equipment, production-related microprocessors and data input devices are classified as advanced capital equipment; and secondly a number of small computer industry companies, particularly manufacturers, can be classified as small engineering firms, the DoI says.

A similar scheme last year, which had £30 million allocated to it, closed after only eight weeks because of the flood of applications for money. The demand for this year's programme, called SBFIS2, is likely to be just as high, and early application is advised.

With most of the computer industry concluding that communications is going to be the growth area of the next decade, the DoI has decided to allocate £5 million to help with the development of telecommunications product schemes. The money will come from existing resources.

The minimum cost of entering a product for validation is £2,000 with an average estimate of £30,000 to get a telephone-type device approved.

This is almost certain to exclude from the liberalised telecommunications environment the small companies the government is trying to encourage with its £5 million.

In the US, by contrast, the cost of full approval, including a consultants fee is about \$800 to \$1,500. Patrick Jenkin conceded the situation at the BABT was unsatisfactory and implied that some action would be taken to reduce costs and speed up the frequently year-long process of getting equipment approved.

In a separate announcement by Industry Under Secretary John MacGregor, the government said it is providing support for an additional £300 million in bank lending under the Loan Guarantee Scheme.

The Loan Guarantee Scheme enables banks to lend money to people and companies without assets to guarantee loans.

The government guarantees up to 80% of the money advanced by the banks, and so far the government reckons to have lost about £2 million on the scheme. The loss is small compared with the sums of money advanced and the number of jobs created by companies taking up the scheme.

According to estimates from the banks, something like 40,000 jobs have been created by the companies they have lent money to, and the £8 million is a somewhat confused and conservative estimate of losses to date.



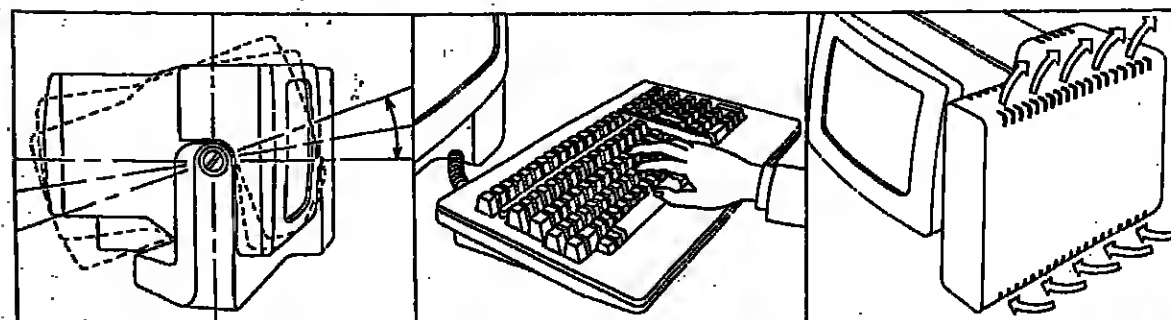
MacGREGOR... Extra £300m.

signalled its intention to maintain the scheme.

The Computer Aided Design and Manufacturing Awareness Programme is extended under a slightly changed orientation. Another £10 million is added to the existing £6 million three-year allocation that was released in October 1981.

The orientation this year is to be

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CAP sets lead with Asian deal

BRITISH software house CAP is going into partnership with Sime Darby, an industrial corporation in South-East Asia.

CAP group chairman Barney Gibbens said: "It's probably the first joint venture between a bespoke software company from this country with a conglomerate in that region."

Sime Darby, with vast trading interests encompassing commodities and cars, has had a tough year with falling prices and rising costs hitting traditional products hard. But like other multinationals it has responded by diversifying into high technology.

With CAP it has set up Sime-CAP which is formally launched in Singapore on March 30. Ex-Scicon head Brian Elson who is managing director of Sime's systems subsidiary SDS, now becomes a chairman of Sime-CAP.

"Our attitude is that the company should become indigenous as

soon as possible," said Gibbens. "We're swallowing our pride and letting someone local run the show. That is the only way it can be done successfully."

Singapore's Prime Minister is dedicated to building its own native software industry, he added. But by the time that was under way Sime-CAP could have spread itself across Malaysia, Thailand, Indonesia and the Philippines. And they will be keeping an eye on Hong Kong and China. Sime-Darby's headquarters in Malaysia will be crucial in this context.

SDS has already built up a useful presence in the area, representing Apple and Tektronix and running on IBM System 38 and Prime bureau. But Brian Elson said the only route to long-term viability for them was through consultancy and professional services.

"Singapore is the most government-directed economy in the free

world and it's massively booming," he said. "It's the second largest part in the world after Rotterdam, the second largest oil refinery and fourth or fifth in the financial league."

"The British still regard it as the backwoods, but those British companies which have bothered to go out there have done well. It's a modern, pleasant, efficient place."

Sime-CAP will have new offices in the purpose-built Sime Centre by the end of the year. Managing director will be CAP's John Wilson, whose staff will grow to about 50 in the first three years. Recruitment is to be mainly from Singapore nationals.

Elson said there would be a pool of local skills by the end of 1984 because the government was pouring money into computer resources and training.

SDS' current 96 employees will all be committed to the venture.

GIBBENS... "We're swallowing our pride."

More 'casualties' in Altergo revolution

THE REVOLUTION at software house Altergo is rumbling on. Now the Northern operation has had a shake-up, with the announcement that two of its Manchester office managers, Mike Carwell and Terry Sheridan, are leaving.

A new UK and international sales director, Peter Sedgwick from IBM, has been taken on. He will work alongside another recent addition to the board, David Joyce, who is responsible for marketing.

The re-shuffle is part of a move towards more emphasis on selling introduced by American financier Len Levy who became the company's managing director last year.

Levy's new-broom approach has brought major changes to the look of the firm in the last few weeks. Director Frank Park commented: "In any restructuring there are bound to be one or two casualties, but it has all been quite amicable."

Carwell had nothing to say on the subject, but one source said he and Sheridan intended to go into the computer services business together.

The organisation has been reshaped by Levy, with Altergo Ltd, Altergo Business Systems and Altergo Information Systems. Park said this was a deliberate copy of the IBM reconstruction carried out in this country last year.

Mike Crisp, formerly regional sales manager, has been promoted to marketing manager to replace Elizabeth Skerrett-Smith.

Last month five Altergo managers quit to set up their own operation, Bluebird Software, declaring they did not want to work under Levy's direction.

They included Brian Walker and Barry Whitesman, who with Richard Levy (no relation) helped to found Altergo Business Systems.

A PACKAGE developed on the Scottish island of Mull is now implemented on the IBM Personal Computer, and about to be promoted through American distributors.

Retired programming consultant Michael Turner is the author of Toolbox, a collection of utilities first prepared for the Sirius micro. Turner, who set himself up as a one-man cottage industry under the name of Island Software, was picked up by Export Software International, an Edinburgh venture recently set up by ex-ICL manager Sandy Blackie.

"We take on other people's pro-

ducts, test them, repackage and document them and sell them abroad," said Blackie. "We know there are holes for particular products in the US market and it is quicker for us to do it this way than to start from scratch."

Toolbox, launched in San Francisco in January, is in a good position to take advantage of the US market, having been adapted to the IBM PC to run under both the native operating system PC-DOS and Digital Research's CP/M-86.

It is a productivity aid to allow 8-bit software to be converted for use on 16-bit machines and consists of five modules.

Technological change and the system proved impossible to promote overseas because of lack of technical support.

Now Hoskyns has gone back to first principles and rewritten the system in Mumps, an Anal standard language. It has been developed for the complete range of DEC equipment from the Professional micro up to the Vax.

In the past Hoskyns' systems have been aimed at hotels in the 75 to 300 bed range, while Cara's Database has been aiming at bigger establishments.

But Mark 1 was overtaken by

Software File is compiled by George Black

APL experts help sought on standards

BRITISH Standards Institution is seeking help from UK APL experts for help in its submission of an international standard for the programming language. Software experts chosen will help the standards organisation's coordination to the International Standards Organisation through liaison talks held in the UK and overseas four times a year.

A previous appeal for help in text processing standards has been withdrawn from that project.

Hong Kong office

DERBY software house Eves which turned over £750,000 in its first year of trading, is to set up an office in Hong Kong. The move is to promote its Laure software to a country system and the advertising agency package.

Stephen Haseldine, Eves director, would use the new office as a springboard for Singapore and other South-east Asian countries.

Eves Computers, which grew out of Eves management consultancy business in the late 1970s, is an IBM-based production house systems and is a DEC and IBM.

Coral for DG

A CORAL 66 compiler is to be launched by Data General in month. It has been developed in collaboration with Albrecht Neumann (ABL), of Basingstoke and Defence Ministry approval is currently being sought. DG's operations marketing manager, Ian Holroyde said they did not expect Ada to supersede Coral for three years.

Ada joins Army

SOFTTECH of California has won a contract worth more than £300,000 to introduce the Ada language to the US Army. The job involves developing training materials for the Army's communications and electronics command CECOM over the next 18 months.

The deal confirms the government's intention to rely heavily on the controversial language for its defence programme.

Handicap help

THE first installation of the package is at the Royal Blackheath Club in South London. The system evaluates handicaps, processes competition results and produces membership lists. Now the Andover software house is sending out a mailshot to all the country's courses and is holding talks with several.

Line to profits

BURROUGHS' Line software generator, launched last June, has netted £3 million through 20 British orders. Eleven have not been placed in this country for the business Partner - Line Plus Burroughs hardware. Eight sites have gone live, including two building societies and a local authority.

Other customers include the Post Office, Habitat, Gonzalez Dyst, Atlantic Containers, John Menzies and Rowntree Macintosh.

Zilog accounting

ZILOG System 8000 micro users now have a range of financial software packages available to them, written by Shortlands Computing Services of London.

The system is known as the Shortlands accounting and financial management information system.

CAD packages

IBM UK is to market two CAD packages from independent suppliers. The first, a mechanical design package, comes from Structural Dynamics Research.

The other is an entry-level CAD system developed by Cadam Ltd.

SOFTWARE ANALYSIS

'Obsolete' tools not up to the latest computers

The president of Cincom attacks a failure to invest in software products

SOFTWARE tools are obsolete in design and obsolete in technology. That is the problem in most installations, and as a result users are having increasing difficulty in coping with the demands being made on them by modern computer systems.

Tom Nies, president of Cincom, cites the problem as one of the most important issues of the Eighties. And it is not being fixed up to by many of the major industry suppliers.

Cincom reckons to be the largest independent supplier of systems software, with revenues last year of some £40 million. It took the decision six years ago to address the long term, and Nies now says the company is bringing on software products which will leave it alone among its competitors.

The Eighties, Nies says, will be the decade of application development technology. The Seventies was the decade of the database.

But the problem facing most users is that major software companies have been unwilling to take the risk of investing in the future so that new development tools will be available. Their concern, Nies

pressure is on them to generate revenue now. And, he adds, there is no pressure from IBM to develop advanced products. IBM lags badly in software products, while what it does produce is not of very good quality, he says.

All of which makes for a scandal in the software industry, and explains the commitment to the short versus the long term, Nies warns.

While the Seventies may have been the database decade, sales of new database systems into IBM sites is now flat, and may actually start declining, Nies predicts. The large penetration in database sales has already been made, customers are loath to convert to a new database unless it offers a substantial upgrade in the system.

Cincom, which built its reputation on databases, and claims 13 consecutive years of growth in the sale of Total databases, may even see a decline in its own database sales this year. But Nies says its next generation of products will ensure the company's continued growth.

In contrast, he points to companies like Cullinane and Management Science America which he says are searching desperately for new markets. Not surprisingly, he says, they are looking at application packages, and rather than building new ones, which takes three to four years, they are going out and buying them in (for example MSA with Peachtree and Cullinane with Computer Pictures).

By buying packages in they achieve the "short term" objective of increasing revenue. They do not, says Nies, meet the needs of the market for more advanced software tools.

With the current trend of larger software companies buying up smaller companies expected to continue, there will eventually be only eight or nine big firms dominating the software industry. But they will not, Nies predicts, have advanced technology products. And the danger is that they will be gobbled up by IBM, which will eventually "get its software act together," or Japan, which is investing a great deal in software technology.

So what is Cincom doing to ensure its independence and success? For one it is spending 20 to 22% of its turnover on R&D, four to five times the industry average, Nies says. Of its 850 worldwide workforce, 28% are full-time R&D. Cincom has seven R&D centres around the world, one of which is in Maitland, and it has recently opened a 70,000 square foot dedicated R&D facility at its Cincinnati world headquarters.

"I don't see any of our competitors going the same way," Nies says. "Too many are public companies whose presidents are concerned with the short-term balance sheet."

"Our problem is one of disorientation of our new and modern systems software," Nies says. The user base tends not to understand the value of new products like the fourth generation language Mantis. And Mantis is "underused and underpriced" because users need time to adapt to the new software technology it represents.

Terry Booth, Cincom UK general manager, says the company is having to take a "missionary posture" in selling Mantis. It is a new language, he stresses, but the tendency has been to lump it with less powerful productivity tools. Success is coming, though, and the UK user base has expanded to 50.

What are needed are new high performance interpretive languages which do not need to be compiled, Nies says. Cobol must

be compiled. "We are telling customers that we can eliminate the problems with Cobol, but the market can't accept it."

Even Cincom's own sales force had trouble in accepting the concept, and to get its message across Cincom had to create a new marketing force to sell Mantis.

Mantis is being further developed so that it will be able to run in multiple operating systems. But while portability of application software is what the user wants, it is not what the major hardware vendors want. The user wants lots of minicomputer systems gathered around a large centralised processor, with software that can move from one system to another.

Whatever lip service hardware vendors give to standards and in-

terconnectivity, hardware manufacturers remain interested in locking users into their systems, Nies asserts.

An example is IBM's latest version of MVS with some of the software in microcode.

"What users want to do is frustrated by what IBM and DEC with its Vax want to do," Nies says. His goal is to be the "IBM-Vax connection."

While most vendors still may be standing in the way of true application software portability across systems, Nies is convinced that Cincom can go "all the way that matters" in ensuring that it will happen. In the process he is bound to ruffle a few feathers.

And Cincom's strategy is not, of course, an altruistic one. It is a hard-boiled strategy for growth.

NIES... "Few software companies willing to take risks."

Help on the way for 16-bit singles

by Robert Parry and George Black

IS THERE light at the end of the tunnel for 16-bit single users who have no way of expanding to multi-user systems?

Microsoft now seems to be moving steadily towards solution of the problem of linking its single user micro operating system MS-DOS to its more sophisticated Unix lookalike, Xenix.

Microsoft has never made any secret that achieving compatibility between the two would be a struggle. But an updated version of MS-DOS (MS-DOS2) is in the final stages of implementation by many micro builders and the link between MS-DOS and Xenix is now being promised for a date later on this year.

Already IBM has announced version 2 of its Personal Computer operating system PC-DOS, an implementation of MS-DOS, and a flurry of similar announcements from other manufacturers offering MS-DOS on their machines is imminent.

Next month ACT will have pilot sites for its first networked Sirius systems, which centre around MS-DOS 2, and it expects to have single station MS-DOS systems before IBM's June 8 introduction date. Wang is also close to putting

MS-DOS 2 on to its personal computer.

Meanwhile Microsoft is heaving away on further MS-DOS upgrades, upwards compatible with earlier versions all the time. Each new version will have extra features over its predecessors and can be considered a separate operating system, becoming more and more compatible with Xenix.

David Fraser, Microsoft's new UK general manager, says the missing link between MS-DOS and Xenix will come late this year and will continue the unbroken upwards migration path.

Microsoft's aim is that users will be able to take applications from single-user MS-DOS systems on to multi-user Xenix systems without having to change the software.

MS-DOS is well up in the single-user 16-bit micro operating system stakes, while Unix in its various guises is showing well as the favoured operating system for high powered multi-user microcomputers.

Already MS-DOS 2 adds some Xenix-compatible system utilities so that applications developed using the right sub-set of Xenix commands can be run under MS-DOS 2. Similarly, if programs are written under MS-DOS 2 using only these Xenix-compatible

system calls, they can be run on a Xenix machine.

The other main object in bringing the two closer together is for networks systems, transferring files back and forth between a master running Xenix and slave MS-DOS systems. Slow speed networking of this type will be the rule for this year: high speed networks transferring high volumes of data are waiting suitable chips and international standards.

Gaps in the smooth transfer between the two operating systems lie in the user interfaces. These are presently very different, but Microsoft is developing shells to hide the operating system cores and make the two appear the same to users. Ideally the user should not have to care what operating system is running the particular application.

The additions MS-DOS 2 brings include Unix-like ways of doing things.

DHK adverts are TV first

THE FIRST television advert for a specialised market software product in this country went out on Channel Four last week.

They were advertising a car insurance package developed by DHK Systems of Goring for high street brokers. The micro package was written by DHK's managing director Tim Dobb, a former ICL chief programmer.

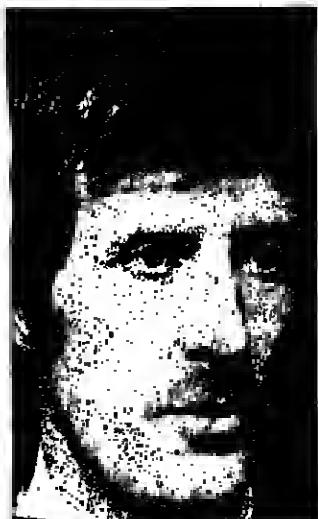
The TV promotion was the idea of Derek Brent and Peter Nelson of Lack Tree computer consultants in Beckenham, who had been looking for a suitable insurance package for about a year.

Dobb had developed his system by the end of 1980, but had little experience in marketing. The first attempt to sell the system met with little success. But now it has been enhanced with accounting facilities and a policy record module. There will soon be a multi-user Winchester disc-based system.

Software File is compiled by George Black



FRASER... Unbroken path.



BOOTH... Company has to take missionary posture.

COMPEC EUROPE '83

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ROGIER BRUSSELS
MAY 3-5 1983

See all the latest advances in computer equipment and services.

For commercial and industrial end users, computer specialists, OEM traders, consultants and suppliers of computer systems and services Compec Europe '83 provides an ideal opportunity to see and examine a full range of equipment - small business systems - mini and microcomputers - peripherals and software.

This year's exhibition is the largest ever with an even greater number of exhibitors, and sees a major expansion to accent micros, software and CAD/CAM.

Open Tuesday May 3 10.00 - 18.00 hrs
Wednesday May 4 10.00 - 20.00 hrs
Thursday May 5 10.00 - 18.00 hrs

Entrance to the exhibition is by business registration on a ticket which is *FREE if obtained in advance or 250 BFR if obtained at the door.

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SIR TERENCE CONRAN'S SUNDAY TIMES

His design talent brought modernity to the masses. His business sense brought him Habitat, Mothercare and now Heals. Recently knighted for services to industry, what does Terence Conran do with his Sunday?

As we're not allowed to trade on Sunday—much to my extreme irritation and disgust—we usually spend

SUNDAY TIMES

the day at our house in the country.

I find as I get older that I can't sleep till 11.00am as I used to, so I generally wake up at about 7.00am and lie around till 8.00am.

Then I go downstairs in my dressing-gown and have breakfast, just a cup of coffee, which stretches on until 10.30am or 11.00am.

At breakfast I get a lot of pleasure from the papers, which are sent to the dairy next door where I collect them. They are interesting and relaxing at the same time and I find that reading them is all part of that quiet Sunday morning feeling when I can sit there with no sense of urgency or worry that I must rush off and do things. It's the only calm time of the week and it's all bound in with papers—if I'm abroad I miss them quite a lot.

I usually read the front page of The Sunday Times and then an article inside if there's something that particularly interests me. Then I move on to the business section and the various review sections. Last of all I look at the colour supplements, but the children will usually have grabbed them by then.

As they come down to breakfast, other members of the family take various bits of The Sunday Times away with them so that you end up with it spread around the room like confetti.

We try not to go out on Sundays since it's a large country house with lots of things happening all the time. We have a big garden with horses for my wife to ride plus greenhouses and a workshop which we use for everything from simple repairs to making furniture.

Also I enjoy cooking very much and Sunday is the one day of the week when I get the chance. We often have a lot of people coming for lunch and I do

the shopping for it on Saturday. In the summer I collect vegetables for the lunch from our vegetable garden. I'm very involved with this garden, not through manual work but in terms of making decisions about what's to be done with it.

For me the enjoyment of cooking comes not just from the end product but from the tactile pleasure of working with the food. In its raw state food gives me an aesthetic pleasure.

Lunch sometimes stretches on till 4 or 5 o'clock and then in the evening when the guests have disappeared, the papers come out again and I look at the things I have missed. I have an enormous amount of boring business reading to do and the papers make a very good sandwich filling for a long report or board document.

On some Sundays, though, if it's cold but sunny I'll go into the greenhouse and sit there with the papers for most of the day. There's a musty smell of plants growing, an optimistic smell when everything else around seems to be dead.

The Sunday Times business section is inevitably very important in terms of my professional life. It'll give me a résumé of the week's secrets and the business editor's idea of what's going to happen next. He has a hard job finding something on a Saturday that will add to the rest of the week's news but he does it very successfully. I even read it right down to the job ads to see what other people are offering and looking for.

The arts review interests me in a personal, non-professional sense. I read all the visual arts criticism and also the Look section because so much of my professional life is concerned with selling things to women.

I also look at the ads in the magazines out of professional interest. But I find the magazines are not really conducive to reading—they are there to be looked at.

I think the TV coverage is very good in The Sunday Times, both the newspaper and the week's television preview in the magazine.

I have a strip of paper on which I jot down all the things that occur to me from getting new shoelaces to noting currency fluctuations or deciding to buy a new shop. The great thing about Sunday is that it gives me time to have ideas, particularly creative ideas such as dreaming up designs for furniture. Sometimes I find myself totally exhausted by Sunday evening—it's not been the restful day I had planned at all.

In a recent survey by the New Business Research Consortium, several interesting facts emerged:

◆The Sunday Times is read by more businessmen than any other newspaper.

◆The Sunday Times is the only quality Sunday to have increased its businessmen's readership since 1980.

◆The Sunday Times has market leadership in most of the important occupational areas, including: marketing, 43.5%; computing, 32.5%; finance and accounting, 38.5%.

◆The Sunday Times has more readers in all the following categories: top income bracket, 51%; 2-car families, 36%; credit card ownership, 35%; value of shares £10,000+, 53%.

Almost every indicator showed The Sunday Times to be the top paper for business men and women.

For more information about display advertising, phone Mike Ruda, Advertisement Director, Times Newspapers 01-837 1234.

SUNDAY TIMES MAGAZINE

business news

review

THE SUNDAY TIMES

Sack Foot

More businessmen read The Sunday Times than any other newspaper.

THE SUNDAY TIMES

...of 1981, chairman of Honeywell, looks at Japanese competition and the growing calls for protectionism in the US. An expanded version of his remarks can be found on pages 22-23.

Japan must be a full partner of the West

THE electronics industry finds itself increasingly threatened by Japanese competition. But trade restrictions are likely to lead to trade wars and a reduction in the flow between countries of goods, services and investments. The increasing freedom of trade and investment since World War II has been a major contributor to rising prosperity throughout the world.

Japan is a nation that must export to live. It is likely in most years to have a heavy surplus in manufactured goods exports with other leading industrial markets. This surplus is used to pay for the petroleum, coal, raw materials and agricultural products Japan needs to fuel her economy and maintain the prosperity of her people. In turn a healthy Japanese economy is the underpinning of a stable democracy and strong international friendship of the United States.

Japan has built her industry behind a curtain of protectionism following the industrial destruction of World War II. Much of the protectionist wall has come down, but more remains to be done in specific product areas and in the area of administrative guidance by the Japanese bureaucracy. If, however, all these remaining barriers were to be dropped, it would not by itself significantly increase the ability of American exporters and investors to penetrate the Japanese market.

There remain cultural or systemic factors. These can be overcome, as some US companies have done, by taking a patient and long-term approach to developing the Japanese market.

There are some factors working in favour of reducing Japan's competitive advantage in export markets. In the short term, the yen is

strengthening as US interest rates drop, and in the long run the Japanese economy is maturing and becoming more service-oriented as is already the case in the United States and Europe.

The solution to the immediate problems of the electronics industry, and other US industries threatened with rising imports from Japan, does not lie in raising tariffs or establishing quotas. The real economic pressures created by worldwide recession and rising unemployment are creating strong political pressures in protect jobs from foreign competition. The stakes are too great, however, to permit a roll-back of 30 years of progress towards free world trade. Historical examples are there to show us how apparent short-range advantages of protectionist measures lead to long-range loss of competitiveness and declining prosperity.

There is much to envy — and to try to emulate — in Japan's industrial success. There are cyclical factors that will work in our favour with regard to Japanese competition. The yen is weakening. Japan's economic growth is slowing. Her labour force is aging.

Japan will always be a formidable competitor for many of the same products the US and other advanced industrial countries produce. We must keep negotiating pressure on Japan to eliminate the remaining barriers to freedom of trade and investment, even though the resultant increase in US exports to Japan may not be significant. Japan has to become a fully-fledged partner, along with Germany and the United States, the three engines of the free-world economy.

Ed Spencer

The director who achieved success without slaughter

FERRANTI is a very British company — not quite old-fashioned, but with that air of solidity which always attaches to a good engineering outfit.

The people who work for Ferranti, especially in the factories, are the very antithesis of the flashy American marketer. They have a craftsman's pride in the products they build.

Those products are known everywhere for their quality, and in the field of uncommitted logic arrays the company is a straight world leader in the field — with market share to prove it.

But often the factories, in the North of England and the Midlands, are old-fashioned — just a bit dull. Which, apart from the magnificent riverside views, is no bad way to describe the office of managing director Derek Alun-Jones in Millbank Tower near the Tate Gallery in London. It is big, airy and nicely functional — a place where a working man, definitely not an "official", spends his time.

Alun-Jones' path to the top at Ferranti came via an early training as a lawyer, and not through engineering, with which he has so completely identified himself.

He was managing director of British Industrial Products prior to the collapse in Ferranti finances in 1975 which led, first to a government rescue via the National Enterprise Board, and then to his own appointment to the board. In those days (1976) Ferranti's turnover was £100 million and its role as a vital cornerstone of the nation's technological edifice and its defence effort was less clearly perceived than it is now.

A measure of Alun-Jones' approach, and a fair measure of the man, is that he achieved the turnaround without the loss of a single senior manager. Not only that, he managed to preserve the company's R&D projects which had been partly responsible for the financial collapse. Those projects are now the backbone of the company's semiconductor, computer and defence product lines.

Perhaps the most significant item to emerge from the years of recovery was the uncommitted logic array, whose role in the computer industry is now becoming so central that it's hard to remember a time when it was not in use.

The concept of the uncommitted logic array is perhaps the best guide to Alun-Jones' decision



ALUN-JONES... The ability to persuade others to make his decisions work.

to stay with the product. It is a semiconductor device, containing various microfunctions, and built for a specific task or a specific customer requirement.

As Alun-Jones describes it, it is an unique personal product for the customer, whose production requires unique engineering skills — Ferranti's strong point.

Last year Ferranti held a lead in the technology, grew to capture 30

per cent of the market and sold a bulk of its products in Japan.

To generate this industry, which employs 1,700 of the Ferranti workforce, the government paid out £10 million over 10 years, making GEC, Ferranti, Racal and Plessey share the pot of gold.

Alun-Jones is cautious, weightily decisive and, above all, has the ability to persuade other people to make his decisions work.

Blame it on computer!

I SHOULD have recognised the smell of million-pound gas bills when I first encountered the Serpell report's suggestion that 85 per cent of British Rail's network might be chopped, but it was not until last week that I discovered that the whole thing had been drawn up with a computer model.

Computer models have never been the most wonderful of devices. They carry the weight of authority due to the layman's naive

belief that computers are infallible and are not subject to human frailty.

And so it is that the main recommendation in the Serpell report is that BR's losses will be minimised if it doesn't actually have any trains or track to play with.

Trouble is, a million pound gas bill is obviously a mistake, no one is likely to pay it.

But a government report...

And it tastes just like card

WHO said card readers were dead? We probably did, but at least one new application has recently been brought to my notice. A major food manufacturer has set up a system to evaluate its products.

Twenty food tasters sample the major food and drink boxes on cards to record their opinions. The cards

are in turn eaten by a card reader, whose opinion is passed to a microcomputer, which presumably then calculates which is the least repellent product.

Given the stomach-turning awfulness of most of the food produced by such companies, it seems to me that the card readers have the best part of the deal.



Out of action

COMPUTER journalists depend on but two things: alcoholic beverages (oh that makes three), typewriters and telephones. The first of these is self-explanatory, the second is used for the vital business of creative writing, or the filling in of expenses forms as it is known in the industry, and the third for the arrangement of rendezvous with interesting and influential people who will ply us with our first requirement.

Imagine then the gasps of dismay when the IPC computerised switchboard was out of action last week for "essential computer maintenance".

Technology may be marvellous, but in the old days if Murkel on the switchboard had to go to the doctor someone else could be persuaded into putting the jack plug into the sockets on the old stand-by, the typewriter, thus providing a powered exchange, thus saving journalists from the grisly spectre of an empty diary — and worse, an empty glass.

ComputerWeekly

Quadrant House, The Quadrant, Sutton, Surrey SM2 5AS
Thursday, March 24, 1983

Hamstrung by party dogma

INDUSTRY Secretary Patrick Jenkin commented last week that the government was looking at the proposals of the Alvey Committee in the light of its unhappiness with the big science projects in the past. He pointed in particular to what little they had produced in the marketplace.

Some support for Jenkin's doubts comes from a report published today by Matthew Bullock, a senior Barclays Bank manager, who made a nine-week study tour of the US (see page 3). Bullock suggests that it is more important for universities to encourage academics to get involved in small, research-based consultancy firms than to set up science parks on their campuses.

Jenkin made his remarks while giving details of how the Budget would support innovation. While he emphasised that the Tories were spending twice as much on technology as when they came to power, he avoided any commitment to funds for the £350 million, five-year plan as outlined in the Alvey report.

But Jenkin's emphasis on "big science projects" seemed to miss the point of Alvey's recommendations. Or if he did not miss the point, he may have been looking for a way of distancing himself from a programme which does not mesh with Thatcher's dogma of non-intervention in the marketplace.

Throughout the Alvey report there is emphasis on the need to bring products to the market as soon as possible. A way of attaining this objective is to ensure the widest co-operation between academia and industry.

What disappoints in the government's attitude is that it does not seem to have come a very long way since its April 1982 Budget. All the clichés of "resolve", "consistency", and so on are rolled out to make a virtue of the government's stance. But in the meantime there is still the need for a co-ordinated government policy on information technology.

Bullock, in his report, says that UK government officials and MPs do not fully recognise universities as prime sources of technological innovation. He also criticises the attitude of universities themselves, and adds that the most important factor in getting academia involved in commercial projects is the "attitude of the university towards the private involvement of staff in consultancy and other direct commercial interaction".

Surely what the government must try to do is to bring some order into what is a confused situation. That, as much as anything, is what Alvey is about, particularly in the recommendation for an overall directorate to co-ordinate information technology. The Alvey proposals do not fall into the category of throwing money at a problem; of the £350 million asked for, £250 million would come from government over the programme's five-year span, or £50 million a year. That money rather pales in comparison with the estimated £260 million it cost the government in a full year to increase mortgage relief from £25,000 to £30,000.

An example of the confusion generated by the government's piecemeal approach to information technology came last week at a European computer graphics conference in Berlin. An assistant secretary of the Department of Industry told the conference "how difficult it is to attract the client's interest against so many competing activities..."

The general "noise" level, to take the secretary's word, explains why there has been such a poor take-up under many of the government administered schemes to promote technology. And that in spite of general agreement that many of the individual schemes are well-conceived.

The Bullock report says that government support and tax policies are not as important as the role of the marketplace. But it also draws attention to the support the US government gives to fledgling technology companies in the way of long-term contracts.

What is important is that dogma does not interfere in the promotion of new ideas and new companies. At the moment government dogma does seem to be standing in the way of a UK information technology policy.

1984 and all that...

THIS week's example of the strange things people say about computers was sent in by Della Venables of Lewes, Sussex, who writes: "A 32-bit computer can address four trillion items of information. That's the same as knowing the names of all four billion people on earth, with room to know the names of everyone in the world even if the population should grow to 1,000 times larger."

Information Technology News

LETTERS

Systel went from scratch

THE article (Software Month, March 10) contains a caption which may imply that Systel made use of all or part of the DEC PDP 70 product during the implementation of the company's own product Systel. This implication is entirely untrue, every part of Systel being written by Systel staff from scratch.

Systel was originally implemented by Systel for the PDP/11 and Vax series of Digital Equipment computers. There has been a continuous development of the product since 1978, with the facilities of the Vax product now far in advance of those of the PDP/11 product, which in turn, in our opinion, far in advance of TPI 70.

IAN MCNEILL
Director of R&D

Systel
Leeds.

The Editor welcomes letters commenting on subjects published in Computer Weekly, or on original topics. All letters must be accompanied by the writer's name and address, not necessarily for publication. Letters may be cut.

Study of skill shortages

AS part of a wider project being conducted at this college, to investigate the social impact of high technology, we are conducting a study of the employment generated within the computer industry, through the implementation of computer applications. We would particularly like to know whether any smaller businesses engaged in computer use, or the provision of computer services, are at present seriously held back by shortage of personnel to create the software or hardware systems required.

EM DALBECK
S J GOLDSACK

Dept. of Computing
Imperial College
London SW7.

IBM Personal franchise

IN the feature (CW, March 3), apart from misquoting my name and the fact that I am one of the co-founders, not the founder, you made a number of statements that seriously misrepresented the facts given by me during a telephone conversation, which in turn misrepresented two corporations, namely IBM and Information Builders Inc.

I wish to put on record the correct facts. I am expected that, when IBM announces the Personal Computer in Qatar, Almana Tangent will obtain the local franchise.

2. Tangent expects to do around £400,000 of business in the US with independent support to the Focus product. Focus is the fourth generation software product from Information Builders Inc, and is in no way owned, or part owned by Tangent, as the article may imply. Tangent is bringing independent support to UK Focus users this year.

P. C. WATTS
Chairman
Tangent Computer Services
Romford
Essex.

Prolog is now being served

YOU HAD two articles relating to Prolog (CW, March 3), one solely concerned with the Prolog systems from my company, and the other about Prolog and the Lisp/Prolog debate. Both articles failed to mention that we provide Prolog compatibly under four operating systems (including CP/M) now, and more, the Prolog article stated that the only commercially available full Prolog systems are those from Sussex, York and London (Imperial College) Universities.

On the contrary, we are the only organisation whose main business is implementing, supplying and supporting Prolog systems for commercial use, rather than being an offshoot of an academic research department. All our implementations are "full" implementations, including our CP/M Prolog. ALEX GOODALL

Expert Systems
Oxford.
Prolog systems are also implemented, supplied and supported by Logic Programming Associates (LPA) of London. Although LPA has links with Imperial College, it is a completely independent commercial organisation whose only business is in Prolog systems. — Editor.

Buying to Sell?

An important conference for companies buying products to sell on to the user



The Computer Trade Conference is a vital opportunity to learn how to buy in systems, software and peripherals and sell them profitably to your market. The editorial resources of Computer Weekly, Systems International and Practical Computing have combined to stage a two day conference covering the sales of medium and small systems and products to both professional and home computer user. Ranging from mass storage to software, and from IBM to the best vertical market, the conference will run alongside the first Computer Trade Show at the International Wembley Conference Centre and be held on April 26 and 27, 1983. Make a date to share the experience of suppliers and vendors alike.

- PROGRAMME TUESDAY, APRIL 26**
- 09.30 Registration and Coffee
 - 10.00 What hardware should you sell? — the amount of technology on the market is bewildering. What products and types of devices are here to stay, and more importantly, which can make money for you?
 - 10.30 What software should you sell? — it is tempting to go for the established products such as CP/M, Wordstar and Visicalc. But is this the best route to success?
 - 11.00 Who should you sell to? — are vertical markets the way forward, or is a more general approach to marketing called for?
 - 11.30 Coffee
 - 11.45 Support — how much should you give? — are cut prices and a cash and carry attitude preferable to comprehensive user support, or is there room for both methods?
 - 12.15 What a software house looks for in a dealer? — a leading software house explains its selection criteria for the organisations which will be its interface with the consumer.
 - 12.45 Lunch
 - 14.00 Selling and licensing through large manufacturers — you may have a product needed by a major computer company. How should you go about convincing them?
 - 14.30 Dealing with the majors 1 — ICL and the Tradepoint scheme.
 - 15.00 Dealing with the majors 2 — IBM and its attitude to third party vendors. A rare chance to get behind the facade of this enigmatic giant.
 - 15.30 Dealing with the majors 3 — DEC and its authorised dealer scheme. The world leader in minicomputers talks about selling for them.
 - 16.00 Close.

- WEDNESDAY, APRIL 27**
- 09.30 Registration and Coffee
 - 10.00 What's new? — hardware developments — an overview of the current state of the art. Everything you ever wanted to know about micro floppies, low cost printers, Winchester and local area networks.
 - 10.30 What's new? — software developments — database management, operating systems, and the latest trends in applications software are discussed.
 - 11.00 Putting it together — the problems of plug incompatibility — what fits with what, and what won't. A look at putting together turnkey packages.
 - 11.30 Coffee
 - 11.45 Marketing your own product — a software house case study. A behind the scenes look at how to do it right the first time.
 - 12.15 Lunch
 - 12.45 Selling yourself — how to get your name known by the right type of customer. The power of advertising should be working for you.
 - 14.00 Don't ignore the man in the street: a case study — home computer users are becoming more sophisticated. High volume. Low cost products may be right for you.
 - 14.30 Selling into business: a case study — higher unit costs appear attractive, but is the commercial user a tougher nut to crack than the home user?
 - 15.00 Selling a US product in the UK — there's a vast pool of packages across the water. How, and why, you should sell them to the British consumer.
 - 15.30 A future look — where will you be in a year's time.
 - 16.00 Close.

REGISTRATION FORM Please complete in block capitals and send to: Conference Administrator, Room 1313, Surrey House, Thoroway Way, Sutton, Surrey SM1 4QQ. Tel: 01 643 8040. Ext. 4890 and 4892.

Please reserve _____ places for the Computer Trade Conference.

Please send me details about exhibiting, visiting the Computer Trade Show (tick where appropriate).

Name _____
Position _____
Company _____
Address _____
City _____

Please indicate which sessions you will be attending:
April 26: _____ April 27: _____
The fee of £170 plus £25.50
VAT for two days or £90 plus £13.50
VAT for one day covers attendance, coffee, lunch and conference documentation.
Tax Invoice will be sent.

Authorised Signature _____

April 26 1.30

DOWNTIME

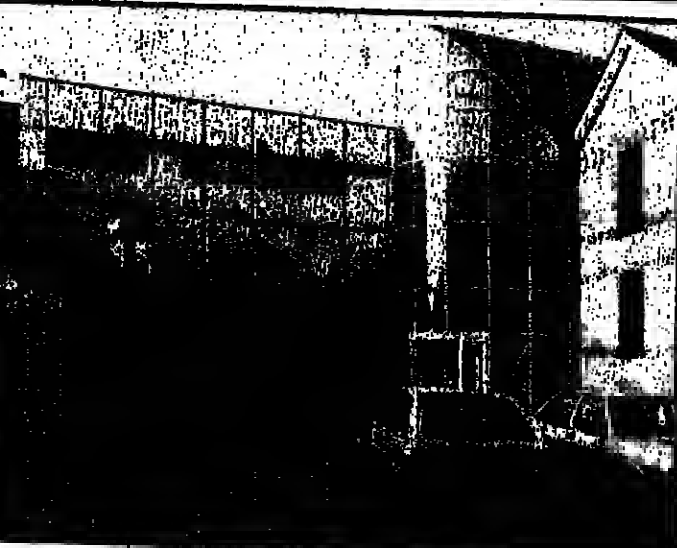
Watering place

THOSE who have sent off hard-earned pennies for one of Uncle Clive's little marvels might like to know what he is doing with the cash. Well, £750,000 has just been spent on shiny new premises (and I mean shiny — they're covered with stainless steel) in Cambridge.

The building was a mineral water factory in Victorian times, and is built on top of a well which supplies water at a constant 12 degrees Centigrade all year round.

Handy for tepid cups of tea and cold showers, but not much else, you'd think, unless Sinclair's next move is into mineral water production.

But Cambridge's most famous jogger has applied to a high tech solution to the problem of what to do with the warm water beneath him. The roof now sports solar panels, and electric and gas



Sinclair takes a shine to Cambridge.

heating are all available under the control of a microprocessor.

The marvellous micro decides which heat source is the cheapest and most energy-efficient, and also

controls the lighting. Rumours that Sinclair staff have been equipped with umbrellas, torches, and Wellington boots are greatly exaggerated.

Liveware File

by Don



SO THE BANKS MAY HAVE DECIDED ON DOING AWAY...

WITH CHEQUES AND CREDIT CARDS...

IN FAVOUR OF THE CASHLESS SOCIETY...

CASHLESS TODAY, INSTANT DEBIT TOMORROW!

IT WON'T BE LONG...

IT WON'T BE LONG...

IT WON'T BE LONG...

IT WON'T BE LONG...

IT WON'T BE LONG...

IT WON'T BE LONG...

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IT WON'T BE LONG...

MSC boosts DP training schemes

ONLY one thing is more expensive than training your programmers — and that is not training them. The Manpower Services Commission, in honour of this adage, has generously extended its computer training grants to cover more than just the basics. Now courses in small business systems, real time programming, online applications and systems analysis are eligible for support of up to £100 a week for each person.

Nine of the five basic training methods is excluded from the MSC's generous embrace. Deltek courses involving a mixture of programmer instruction texts and video-based training courses are covered. So are Control Data's Plato computer-based courses. And of course the traditional lectures as given by Altergo, Data Training, Hoskyns and others are eligible.

Those are four types of instruction. The fifth, on-the-job training, is favoured only for project work that can be done at a trainee's desk. But according to Gordon Ewan, training executive at Cosit, the Computing Services Industry Training Council, any course is eligible for support so long as it brings the trainee to the specified standard. In the case of systems analysis, for example, it must reach the National Computing Centre standard in systems analysis and design.

To get a grant, you apply to the MSC before the start of the course. If the training is provided by one of the training companies, it has to be one that has already been approved by the MSC. If the course is your own, then you have to register it

with the MSC first for approval, just as the training companies do. "Many companies can get their own scheme approved," says Ewan. But government bodies are not normally eligible, because they have other sources of support. The Inland Revenue was not eligible for support when it hired Data Training to convert its programmers to the imminent change from ICL to IBM hardware for internal payroll at Worthing.

Savings on the longer basic courses are especially dramatic, since their cost per person week is less to start with. Altergo's 12-week on-site foundation course in IBM programming comes down from £1,590 to just £390 with the £100 a week support. Data Training's five-week IBM Cobol course comes down from £1,205 to £705.

The extension of MSC grants



EWAN... Demand for grants has risen sharply.

benefits particularly companies like Hoskyns and Altergo that provide more advanced training courses. Altergo now has 16 courses covered, compared with three before, and Hoskyns has all 24 of its programming and systems courses eligible compared with just the basic systems course under the old MSC scheme.

Savings on the more advanced courses are less dramatic because the cost per person per day is greater. Altergo's four-day course in IBM CICS comes down from £450 to £370 for example. Most of Hoskyns's upmarket courses cost £440 per week, or £340 with the MSC grant.

The training can also be given by public colleges, and the MSC keeps a register of all approved courses, public and private. Subjects covered come under four headings: Computer Programming, Real Time Programming, Small Business Systems and Systems Analysis. In the case of the Small Business Systems, the maximum period of grant aid is 20 days.

Most of the training companies are delighted about the MSC extension, which brings more of their courses within the reach of those on a tight budget.

But Data Training is not so happy because it believes more of the MSC grant will be diverted into sophisticated courses in computer-aided design and real time, to the neglect of the fundamental courses.

Cosit's Ewan agrees that demand for MSC grants has risen sharply, partly because of there being more courses eligible, and partly because of more publicity for the basic grants.



McBRIDE... Had his accident occurred in 1985, he might not have been rescued.

Sailor is saved by a satellite

YACHTSMAN Richard McBride owed his life to a weather satellite when his schooner ran aground in East Falkland earlier this month during a race round the world. Back boat in the race had a small saucer-shaped transmitter passing information to a weather satellite run by the French Space Agency and the American Weather Agency.

It was through this device that McBride was tracked down. Yet had his accident occurred in 1985, it is possible he would not have been rescued since several of the world's weather satellites by then

will no longer be operating. Europe's two Meteosats, without which BBC television weather forecasts would be no more than squiggly lines, will run out of fuel in the next year or two.

And the US is threatening to withdraw one of its two polar-orbiting weather satellites as an economy measure. This would mean observations would only be made twice a day instead of four times, after the two Meteosats stop transmitting data as well.

Africa and tropical oceans would suffer particularly badly because there are few ground-based

systems there.

All this is happening because the US and Europe are still not convinced that satellites are worth their enormous cost. There is doubt that short-term weather forecasts have improved beyond the satellites' ability to detect weather systems forming in not covered by conventional observations.

But the information they relay is much less accurate than that obtained from old-fashioned thermometers and rain gauges, and needs careful calibration and extensive computer processing to render it usable.

PEOPLE



Lane



Dugdale

Heading expansion

CENTRONICS has appointed two managers to head the planned expansion of its UK subsidiary. The team will be based at the company's recently-enlarged headquarters in Kensington, London. Leo Lane has been appointed general manager of Centronics UK. He has held a number of senior sales and management positions in companies such as Elliott, ICL, Rediffon and Olivetti. He was Olivetti's top salesman in 1975. Just before joining Centronics,

Lane was marketing manager of TRW Datacomm. He joined Centronics at the end of 1981 as international sales manager for Europe, the Middle East and Africa and was later promoted to director of field operations, Europe.

Andy Dugdale has been named manager, distribution operations (UK). He began his career as an avionics technician in the Army and later became a systems engineer at ICL. He later moved to Bytech as a salesman.

Graham Porter has been appointed dealer support manager at Micro-Simplex. He was formerly an area sales manager at Walls.

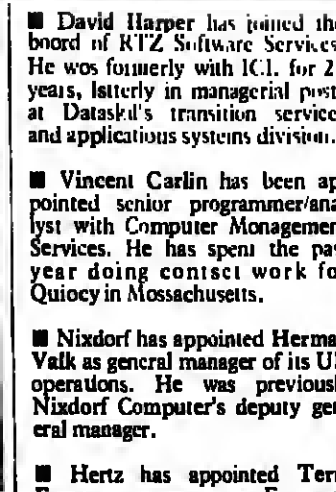
John Rapson has joined Euroco Computer Services as a senior sales consultant. He was previously with Package Programs where he was also a sales.

Counting House Computer Systems has appointed two sales executives, David Hillman and Robert Tribe, to cover the North of England and Scotland. Hillman was previously with Goodwin Engineering and Tribe joins from Dean, Smith and Grace, where he was in computer assisted programming.

Graham Hardy has joined Information Management Techniques as telecommunications consultant. He was formerly communications controller for Freight Computer Services.

Paul Smith has been appointed systems and data processing manager of Seven-Up Bottling Company in Lagos, Nigeria. He was previously computer manager with Unigate Dairies in Bristol.

Peter Smith has been appointed Scottish area sales manager for the access control security division of Tann Synchro. He was previously based at the firm's London office.



Harper

David Harper has joined the board of RTZ Software Services. He was formerly with ICL for 21 years, latterly in managerial posts at Dataskil's transition services and applications systems division.

Vincent Carlin has been appointed senior programmer/analyst with Computer Management Services. He has spent the past year doing contract work for Quico in Massachusetts.

Nixdorf has appointed Herman Valk as general manager of its UK operations. He was previously Nixdorf Computer's deputy general manager.

Hertz has appointed Terry Fearn as manager, pan-European systems development. He was previously systems analyst at Fiat Auto.

Lesley Fraser and Clive Phillips have formed a computer personnel recruitment company called Fraser Phillips Associates.

Diane Sparkes (above) has been appointed saleswoman/demonstrator of Business Electronics in Southampton. She will assist with demonstrations and training programmes on all types of microcomputers at the company's showrooms as well as at exhibitions and on customers' premises. She was formerly a secretary.

Graham Oliver, a senior consultant at Brook Street Executive Resources, has joined PMA as a non-executive director.

Pragna has appointed Ian Trew as customer services manager. He was previously a branch manager for ABS Computers.



Sparkes



Bushby

Convergent Technologies has appointed Kevin Bushby (above) as technical support manager for the UK. He was formerly with Hewlett-Packard and ICL.

Microfin Systems, manufacturer of portable data terminals, has made four management and technical support appointments. John Rodger has been appointed UK sales and marketing manager. His career in data processing has included senior marketing posts with Hazeltine and ISS. Trevor Trotman becomes sales executive, for sales in West England and Wales. He was previously with Memorex. Thomas Wood, who joins the company from Oceanic as a programmer, was formerly with Minnie Business Systems.

Three field engineers have been appointed at Exxon Office Systems. William MacNeill was formerly an avionics engineer with Airwork, with which he worked in the Middle East. Keith North was previously in the RAF and Ray Crossman joins the company from British Airways, where he was in computer maintenance. Stephen Turner, a former NCR account manager, has joined Exxon as sales representative for Kent and London South-east.

Two systems consultants have joined MSA. They are David Garrett, formerly a manager with Adda Computers, and Andy Bloomfield, previously applications consultant at Data Logic.

Electronic systems manufacturer Mastiff has expanded its UK operation. Six new sales regions have been created under the control of UK marketing and sales manager Peter Grayson. Managers appointed to the new regions are: Norman Pattie (North-west and Scotland); Gordon Baron Davies (Northern); Bill Loryman (Midlands); George Carron (Central); Barry Deadman (Eastern); and Tony Wright, who has been appointed sales executive for the Southern region.

Mike Davies has been named managing director of Data Card International. He was previously managing director and chief executive of Wescode.

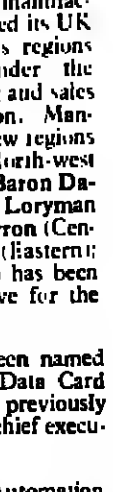
International Data Automation has announced the latest addition to its sales team. John Harris was previously in the production, control, technical and sales departments of a multinational company.

Bob Kelly (above) has joined Computecorp as dealer manager. He previously held a similar position with CPT.

Lesley Sprigs has been appointed account director at Wickes Associates International. She joined the company in 1980 as a trainee writer and was recently account executive.



Kelly



Sprigs

FOUR NEW MICROS, TEN COMPUTER LANGUAGES -ALL IN THE APRIL ISSUE

This month, we're testing a parade of brand-new micros—the £99.95 Orlic, the Apple IIe, the Olivetti M20 and the latest British business micro, the Citter Series 1. In the same issue, we're looking at the ten top computer languages, probing the strengths and weaknesses of APL, Cobol, Fort, Lisp, Logo, Prolog and more. Also: a beginner's guide to the Spectrum machine code—and that's just a sample of Britain's best personal computer magazine.

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Dongle will cut down pirating 'by 99%

A DONGLE only gives software protection as good as the programmer. True of all dongles perhaps, but Hull-based Amidas has gone close to adopting it as a slogan for its software protection device.

"The actual usefulness is up to the ingenuity of the programmer," says Clive Waddington, a doctor of physics at Hull University, who helped develop the little software lock.

The Asp belongs to the dongle family, small bags of chips that contain number sequences that have to be read by the programs being protected. Only when the

specified number sequence is detected will the program run.

An Asp has a sequence of 32 digits, a hexadecimal number for synchronising with the number passed from the program, and then decimal numbers. The program to be protected has to include a small subroutine to read the number in the Asp.

This subroutine is programmed to abort the whole run if the correct number is not found.

But one little nicety to cope with the inevitable read error that might crop up to make the program think that the correct number has not been found when it has — the

subroutine should be written so that the computer cycles until the sequence has been read several times.

The big advantage of the Asp over other dongles is that it does not require its own external power source, according to Waddington. It works like an adaptor, and does not need its own socket. It is available for most microcomputers using the RS232 convention.

Waddington admits that his dongle is not foolproof. "You will get clever dicks cracking it in universities, but so what?" he asks rhetorically. But it will cut out 99% of the pirating.

Dismantling the Asp is useless, because the memory is automatically erased, says Waddington. There is further protection, as with other dongles, in the copyright and patent.

Two happy users of the Asp are Shieldworth of Hull, which uses it to protect a video library, and Moneymate of London, which protects financial modelling software with it. "It is very compact and has the right amount of intelligence," says Michael Ingham of Moneymate.

Asps are being offered at discount to software houses. Prices vary from £5 to £50.



Ion-ing out office problems

MAKERS of ionisers list better concentration, less staff absenteeism and fewer headaches among the benefits to users of their hardware. One manufacturer, whose client list includes the BBC, British Telecom and IPC, is Medion of Oxford Surrey.

Medion has some astonishing claims to make. At the Cheshire Home for Retarded Children, there was, says the company, a dramatic decrease in the number of colds spread through the wards

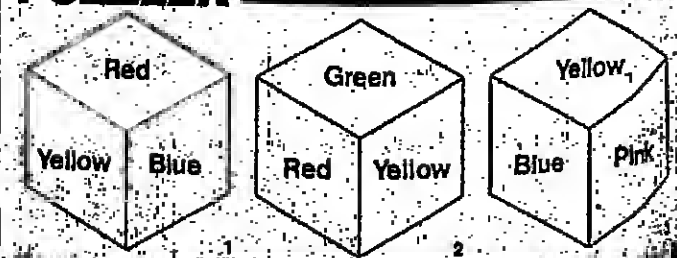
following installation of one of its ionisers.

The argument is that positive ions, or positively charged air molecules, are bad for our health. Negative ions are good, but tend to be neutralised rapidly in offices by the positive charge carried by nylon carpets and VDU screens. They therefore must be replenished by nature — or Medion.

Do you believe in this ion nonsense? Drop Workplace & Life, because we are curious to know.

Workplace is compiled by Philip Hunter.

PUZZLER



Here are three separate views of the same painted cube. What are the faces directly opposite Yellow, in diagram 1? See page 53 for solution.

DIARY

APRIL 6
Mix and Match — the plug compatible jungle. IDPM Central London branch. Altergo, Imperial House, 15-19 Kingsway, London WC2E 6JQ.

Branch AGM and presentation on the social implications of the new technologies. IDPM Sussex branch. Room G27, Mithras House, Brighton Polytechnic, Brighton, 7.00.

APRIL 11
Wine tasting and AGM. IDPM Norfolk branch. Castle Hotel, Castle Meadow, Norwich. 7.30.

APRIL 12
Visit to air traffic control centre. IDPM. Numbers are limited, so phone Maren Talbot on 01-380 8087 to book. Air Traffic Control Centre, West Drayton. 7.30.

APRIL 13
Robotics. IDPM Birmingham branch. New Imperial Hotel, Temple Street, Birmingham. 7.30.

APRIL 19
The past, present and future of word processing. BCS WP and Office Automation Specialist Group. Prudential Assurance, 142 Holborn Bars, London EC1. 5.30.

CONFERENCES

ACORN COMPUTERS is to host an exhibition in August with the emphasis on family and educational computing. Organised by Computer Marketplace in conjunction with Acorn and Acorn User magazine, the show takes place at the Cunard International Hotel, Hammersmith, London from August 25-28. Acorn, with some of its largest suppliers and dealers, will show all the latest products including printers, discs, second processors, software and the BBC Buggy. The Acorn Electron is making its debut. Details on 01-930 1612.

A HANDS-ON microcomputer workshop for sales and marketing executives is one of several new courses featured in the College of Marketing's 1983 training programme. The course aims to familiarise sales and marketing executives and microcomputers and to show their uses in sales and marketing. The course is residential and fees are £180+VAT for members of the Institute of Marketing, and £200+VAT for non-members. It is being held on July 7-8 and again on November 10-11. Details from Lyn Adams on (06285) 24922.

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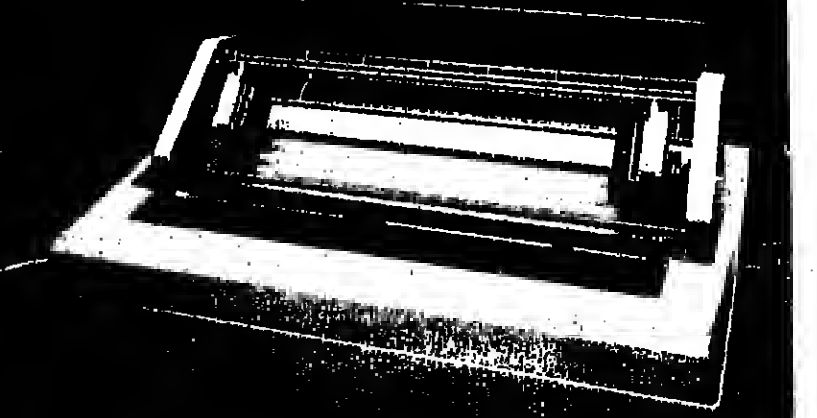
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JAPAN

'A land where no one expects a fair contest'

Kevin Cahill recently returned from a visit to Japan . . . This is his first report

THE US House of Representatives recently heard a chorus of complaints, led by Motorola executive vice-president Stephen Levy, of unfair competition and business practices in the high technology market in Japan.

Levy said Japan was "targeting" specific high technology industries such as computers, semiconductors and communications equipment. He added that US companies such as Motorola could easily cope with this competition in the international marketplace, but in a market such as Japan "no-body could expect fair competition".

The specific complaints made by Levy and other members of the US Semiconductor Industry Association were that Japan provides full protection for infant industries, gradually reduces import tariffs with the development of

those industries, and finally floods foreign markets with their products enjoying an internationally competitive edge.

In the course of the House of Representatives hearings, few of the US electronics manufacturers gave more detailed evidence of the problems they encountered in Japan. But one of the most widely licensed microprocessor chips being built in Japan is the Motorola 68000.

The chip, now an industry standard for microprocessors, is widely installed in micros like Sord's new 343 16-bit multi-purpose desk-top machine.

Additionally, many Japanese micros use 280 chips, again of US origin, and the Intel 8086 and other chips in that family, are licensed and built by companies such as NEC.

The House of Representatives

hearings followed a report last month from the Semiconductor Industries Association which laid out the charges in more detail.

Both the public hearing and the report brought sharp retorts from Japan. The Electronics Industries Association of Japan described the SIA report as "crowded with statistical hyperbole, factual misrepresentations and pettifogging details".

The Japanese assert that the US achieved its pinnacle in national industrial and technology development by resorting to a "pervasive system of tariffs and government intervention and subvention to protect and promote basic industries."

The Japanese did not specify the "Buy America" Act which recently led to trade friction between the UK and the US, but in private officials at MITI, the Japanese

Ministry of International Trade and Industry, say that the US government is leaving the front end of the fight with Japan to the trade associations and the companies because the US government could not risk sustained scrutiny of its own tariff and trade barriers.

Under the "Buy America" Act, restrictions on sales of non-US manufactured products to agencies like the US Post Office, and the Departments of Defence, Transport and Energy mean that more than half of the US market is excluded from accepting foreign products.

Another complaint widely voiced by senior executives in the Japanese computer industry is the unwillingness of US companies to take the elementary step of promoting and marketing their products in the Japanese language.



Japan has implied that IBM is improperly using Japanese technology in testing these chips for its 3081 mainframe.

Japan warns IBM

JAPAN has finally gone on the offensive against the US high technology industry by warning IBM that it is infringing patents issued to a Japanese government agency.

The warning, about the use of an electron beam integrated circuit testing device which is patented in both the US and Japan by MITI, the Ministry of International Trade and Industry's electro-technical laboratory at Tsukuba, near Tokyo, was also issued to Toshiba, a leading Japanese chip maker.

According to a statement issued by MITI, the device is a no-contact method of testing large scale and very large scale integrated circuits to determine whether the very fine lines in the chips, currently being laid down less than 3 microns apart, are working.

The patents for the device

were issued as long ago as 1974 and 1976, but the device has recently become more important as manufacturers try to get sub-micron level chips into production.

According to MITI, Toshiba was using the process to test very fast 64K and 256K dynamic RAM chips. So far Toshiba's made no response to MITI.

IBM says that it looked at the technology but never used it in testing the LSI chips in the 3081 and 3081S mainframes. Although MITI is unlikely to proceed with court action against IBM - the evidence it has is relatively indirect, consisting of a short extract from an IBM research document - most Japanese commentators see the move as a warning that Japan will look much more closely at the activities of foreign companies in the future.

Robot industry runs out of steam

by Philip Hunter

THE Japanese robot industry has hit a trough as the market for the current standalone units becomes saturated.

Traditional users like the car makers mostly have all the robots they need for simple jobs like spot-welding.

Meanwhile the race is on to develop the next generation of robots to re-whet the appetite of the car industry and attract fresh users. These robots will be capable of more difficult tasks such as welding on whole body panels in the car industry, with the robot arm following a programmed path.

There is also emphasis on integration of robots into the production process rather than having them perform one-off tasks.

IBM is working on a range of robots that will be capable of being programmed to do more complex tasks than present machines.

To meet the American challenge, some of the Japanese companies are clubbing together for research and development of robots. The mergers are usually between electronics specialists and companies experienced in mechanics. One such tie-up was made recently between electronics specialist NEC and robot builder Dainichikiko, with leading Japanese trading house Sumitomo

lending a helpful marketing hand. Dainichikiko, in common with most other Japanese robot manufacturers, has seen disappointing sales recently, and is only operating at 70% capacity.

Falls of 20 to 30% in robot production seem common. Kato Steel, maker of robots to spray car bodies, expects to produce 250 robots this financial year, 50 below target. And robotics trading company Moto Kogyo this year expects a 25% drop in sales from last year.

The Japanese robot industry may be slowing down, but there are too many robots already for the liking of the unions, some of which have expressed concern that jobs may be irreversibly changed, if not lost. But typical of the complex industrial relations that Japan enjoys, the companies are mostly declaring openly the same concern about jobs.

One company, Nissan, has put its concern to paper and placed its house union that workers are not to be demoted, suffer wage cuts or suffer worse employment conditions as a result of robots. The accord also requires management to provide workers with training before putting them on new jobs - and to consult with unions before bringing in more robots.

JAPAN

Staying in line with IBM is the only way to win

by Kevin Cahill

If there is one place in the world where the old cliché "If you can't beat 'em join 'em" applies, it is Japan. At issue is IBM.

To the Japanese IBM, even more than the current crop of Japan's American critics, is the enemy. But the way of beating IBM is to make products compatible with its computer systems.

"Enemy" was the word used by Shiro Yoshigawara, a senior executive with Fujitsu, last year. And in one of the more controversial interviews given by the company chairman, Fujitsu's Dainuke Kobayashi described IBM as the "Gulliver company".

Kobayashi, speaking as a reporter from a Japanese newspaper, said the Japanese computer industry, which started from scratch in the early 1950s, had had a real struggle to get where it is today.

The interview with Kobayashi has not been widely reported in the West (it was printed in Japanese), and a number of extracts are included in this article.

Fujitsu has recently managed to squeeze IBM out of its slot as Japan's largest computer company.

The position of number one is particularly important in Japan. Many local commentators say that IBM might have pushed Fujitsu back to number two last year if the backlash from the Hitachi "sting" in California had not cost IBM a substantial number of orders in Japan.

Kobayashi has often described IBM as Fujitsu's arch rival, and in his view a case such as the one in

which IBM helped the FBI against Hitachi was bound to happen.

He did not explain fully in the interview why he thought IBM had selected Hitachi, but he did say that his company relied on Amdahl Corp in the US to keep Fujitsu abreast of what was necessary to achieve full compatibility with IBM.

Kobayashi said he had warned many people that the ending of the anti-trust suit against IBM meant that the company would go on the offensive, and would be "very dangerous". In a somewhat joking fashion Kobayashi said that with the ending of the anti-trust case, 300 or 400 IBM lawyers "have nothing to do".

"The lawyers have been so to speak, laid off. Therefore they must be preparing a surprise for us," said Kobayashi.

He added that he didn't know what and how Amdahl is doing in the US. "Even if Amdahl is arrested and investigated, there would be absolutely no way at all to connect that to Fujitsu."

Having described how Fujitsu avoids the problems of the close pursuit of IBM, Kobayashi gave a brief insight into why the Japanese companies have, with the exception of NEC and Okidata, gone for a strategy of IBM compatibility. And NEC is poised to make the move.

"When we developed a computer that was practical and began to market it with every effort, we realised that it was not good enough after all," said Kobayashi. "In the market that we were trying to sell our products in, IBM, the

established 'Gulliver enterprise', had dominated the market and it was a matter of how much of a share we got from IBM that determined whether we would be successful or not. Needless to say, IBM users use IBM software. Further, in many universities they use IBM manuals as text books. In particular, because it is very significant in overseas countries, we realised that was very bad."

At the time that Fujitsu made the decision to switch to an IBM-compatible strategy, Kobayashi was its managing director. He discovered early on and at first hand the near impossible task the company had set itself and began a frantic search for more information about the IBM architecture.

At about this time Gene Amdahl, the architect of IBM's 360

There is widespread speculation in Japan that NEC is preparing to go IBM-compatible in a way which will be a major blow for Fujitsu and Hitachi

machine, and by definition the man who imposed the idea of compatibility on IBM itself, had left the company and set up Amdahl Corp (1970).

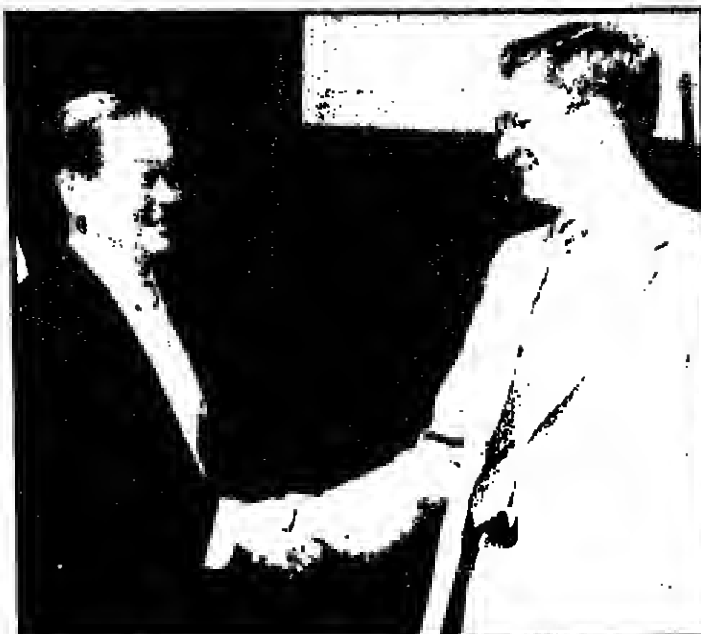
Through a mutual friend Kobayashi was put in touch with Gene Amdahl and thus began a link between Japan's number one computer company and Amdahl, the first of the plug compatibles, which remains unbroken to this day.

Fujitsu started with a 20 per cent investment in Amdahl and a technology agreement to collaborate on the design of a major new IBM-compatible range of computer - a range in which Hitachi shared the technology and design until recently.

Fujitsu has since raised its stake in Amdahl to 30 per cent, and its purchase from Amdahl of a new technique for bonding chips in the last quarter of last year did much to stabilise the US company's slightly battered accounts for the period.

Kobayashi did not say in his interview that Fujitsu was extremely upset when Gene Amdahl left Amdahl in 1980.

One of the Fujitsu staff de-



Fujitsu chairman Dainuke Kobayashi meets ICL's Robb Wilton.

cribed the situation as a design crisis, and because Hitachi collaborated with Fujitsu in the M range of mainframes, Amdahl's departure launched Hitachi on what one official described as "the search for a genius".

Sadly for Hitachi, it attempted to resolve part of the ensuing crisis by getting involved with a consultancy in California which eventually betrayed to IBM the fact that its client, Hitachi, had

Products and Systems division of Mitsubishi Electric Corp, the Japanese definition of what IBM-compatible means is different from the meaning of the term in either Europe or the US.

Traditionally the definition of IBM-compatible, usually plug compatible, has meant that the hardware is delivered naked to the customer and runs the IBM operating system.

As well as being able to run the IBM operating system MVS, the Mitsubishi operating system is also able to run any application software written in run on IBM machines.

Fujitsu, like Mitsubishi, offers its IBM compatible machinery complete with an independent operating system, OS/4F.

Users say that Fujitsu's OS/4F is better than the MVS supplied by IBM and offers a richer instruction set, though this cannot always be used on existing software.

Apart from Old Electric (a special case of a primarily electronics company acting in an OEM capacity to Sperry Univac), NEC, the third ranking Japanese computer maker, is conspicuous by its lone stand as a non-compatible supplier.

With Fujitsu and Hitachi from the first declared IBM-compatible suppliers, Mitsubishi joined the IBM bandwagon in 1980, when it told a Computer Weekly correspondent that it would produce a dual processor mid-range machine in 1982.

Marketing of the Mitsubishi machine started earlier this year, and by all accounts the product has had a good reception.

Called the Cosmo, the main machine range runs on bi-polar emitter coupled logic, the preferred semiconductor technology for all the plug compatible suppliers. According to Hideo Ohta, a director and deputy general manager of the Electronics

However, there is widespread speculation in Japan that NEC is preparing to go IBM-compatible in a way which promises to be a major blow for both Fujitsu and Hitachi.

The speculation centres around the deal last year whereby Sumitomo, a major Japanese trading group with no previous computer experience, signed up with Trilogy, Gene Amdahl's new computer company.

No adequate explanation was offered for the deal other than the fact that Sumitomo has vast financial muscle and would, with its hundreds of operating companies, constitute a major market in itself.

One of those operating companies is NEC Corporation, a company designated by Sumitomo to spearhead the group's automation in the 1980s.

NEC has a huge mainframe system, the Acos 1000, and it seems unlikely that the parent group would deliberately bring in an outside company as a competitor.

The most likely course of events is that NEC, perceiving the break between Amdahl Corp and Gene Amdahl, itself stepped in to suggest the deal. With traditional Japanese subtlety NEC seems to have "passed" the deal through its parent in order to disguise its intention of going compatible.

There is more at stake than simply the company's decision to go compatible. The real coup, according to those close enough to NEC to know, is the capture of Gene Amdahl, design genius for the corporation.

To know why this is seen as such a coup, it is necessary to know with what esteem Gene Amdahl is held in Japan.

In the shrine dedicated to Dr Icheda, Fujitsu's greatest designer, at the top of the company's major computer factory in Numazu on the slopes of Mount Fuji, a conspicuous item in the shrine is the correspondence between Icheda and Amdahl.

Armed with access to the Trilogy machines, which are expected to have an operating speed of between 30 and 50 million instructions per second in the uniprocessor version, NEC will have a head start position over both Fujitsu and Hitachi.



OHTA . . . IBM-compatibility in Japan is not the same as in Europe

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Honeywell chairman Ed Spencer addressed an Electronic Industries Association meeting early this year on the issues affecting US and Japan trade. His remarks also have a message for the European market, and an extract from his text is reproduced on these two pages.

How the West can compete

THERE is a great deal of emotion surrounding America's trade balance — understandably, what with high levels of unemployment and a modern and aggressive Japanese industrial establishment targeting other industrial markets for Japanese exports.

European markets are feeling some of the same pressures. Japan herself has a few non-competitive and declining industries threatened with foreign imports, but for many reasons is better able to cope with restructuring than are other nations.

This is not a propitious moment for the multilateral trading system that has contributed so much to economic growth and prosperity since World War II. The alternative of returning to the protectionist world of the Smoot Hawley tariff era of the 1930s is not a viable choice. The first major country to expand broadly into protective measures is sure to be met with retaliation by its trading partners.

A spiralling down of world trade is all too likely to occur, unless those of us who believe in the benefits of the free trading system are willing to work hard to preserve it from the attacks of industries that suffer from imports taking over their markets and from legislators who quite naturally respond to the pressures of their voters, particularly when unemployment is a major problem.

Japanese industry and the Japanese must become more sensitive to the unemployment problems a surge of Japanese exports can create in other countries. The problem, however, lies within our own grasp to solve, and some suggestions will be presented of measures industry and government together can take to strengthen international competitiveness.

First, let us consider the Japanese balance of payments.

Japan has to export to survive. It

is the second-largest internal market in the world, but that market is heavily dependent on imported food and almost entirely on imported raw materials and imported energy sources to survive. About 30% of Japan's industrial production is exported and about 25% of these exports go to the US. The reciprocal of this is that Japan is America's second largest export market, after Canada, and its largest agricultural customer. In fact, about 30% of US exports to Japan are farm products.

Chart 1 on the facing page shows that Japan's total worldwide merchandise balance has been negative for five of the last nine years and that petroleum and other energy products as a percent of total imports have risen from the 20% range before the OPEC price increase in 1974 to 50% of the value of imports today. Energy and agricultural products combined now account for over 60% of Japan's imports.

Chart 2 shows that Japan's current account balance was also negative for five years of the last nine. In recent years, a negative balance in services and investment has tended to narrow the more positive merchandise trade balance.

Trade has to be looked at on a multilateral basis since if every country tried to balance with each other on a bilateral basis, it would not only be impossible to accomplish, but world trade would shrink rather than expand. However, the problem with Japan is bilateral, is large and affects industries that are major employers in the US.

The negative merchandise balance for the US relative to Japan was \$10 billion in 1980, \$16 billion in 1981 and may reach \$20 billion in 1982 and again in 1983. The current-account balance tends in recent years to be somewhat less because of positive flows to the United States from services and investment but has still run a defi-

cit for 10 consecutive years. The flow of direct investment is heavily towards the US at present, but the figures are small relative to merchandise trade.

Lower inflation rates and lower interest rates in Japan, coupled with political and economic stability in the United States, have served to attract massive short-term capital flows to America from Japan and from other countries such as Saudi Arabia that have a positive current-account balance with the US. In the case of Japan this has been the major factor keeping the yen weak and dollar strong.

The conclusions are that if Japan is to have a viable economy, she must export to pay for the imports of raw materials, food and the industrial products her people require. (It should be added that it is decidedly in our interest for Japan to have a strong economy, which in turn underpins a stable political friend and a stable democratic political system.)

Japanese exports are going to be industrial and hence will be targeted in no small measure at American, Canadian and Common Market countries. And with these countries, Japan is likely to have annual trade surpluses because of the nature of demand for Japanese products in the industrialised West and the difficulty for industrial exporters to penetrate the Japanese market.

Japan will use its trade surpluses to generate foreign exchange to pay for petroleum, coal, agricultural and raw material imports and will invest short and long term in other countries to assure supplies as well as to help preserve export markets.

In the long run, a strong US economy will in turn attract these capital flows from trade and current account surplus nations, such as Japan and the petroleum exporters.



SPENCER... The Japanese must be more sensitive to the unemployment problems in other countries.

Obstacles in the path of foreign companies

TO explore the subject of the ease or difficulty of selling in Japan, we should look at the problems of increasing exports to and investments in Japan.

Japan ended World War II with its industry destroyed and capital wiped out. Strong protectionism fostered by the Ministry of International Trade and Industry kept out more competitive American and European products and restricted incoming investment while Japanese industry rebuilt. High bank borrowing underwritten by the Ministry of Finance and Bank of Japan, restored the capital base.

In addition to government support of the reindustrialisation

of Japan, there are attributes for which Japan is renowned: a dedication to hard work and high productivity; the drive to reduce the pre-war reputation for shoddy quality; a high level of education, particularly in engineering and science; innovative management; goals-oriented workforce; and good labour-management relations.

Japan, however, kept the protectionist walls up for too long. Tariffs, quotas and other forms of import restrictions have come down gradually, and only after intense pressure and threats of retaliation from Japan's trading partners.

Voluntary export restraints by Japanese industries have generally been implemented after employment levels in US or European industries were threatened or actually declined and political pressure mounted for protection.

Japan would have served her cause as a major beneficiary of a free-trade system that allowed virtually free access to the US market, if concessions had been negotiated in anticipation of the employment dislocation caused by excess exports to other markets, rather than after the dislocation occurred. The examples in textiles, steel, television and, most recently, cars are well documented. A major threat to the US electronics industry is clearly a present danger.

The easing of Japanese trade barriers in May 1982, accompanied by Prime Minister Suzuki's admonition to look favourably on imported products, plus encouraging signs from Prime Minister Nakasone and the tariff reductions announced in December, have gone a long way towards completing the opening of the Japanese market — on paper at least.

Japan has the lowest industrial tariffs of leading industrial nations and instructions have gone out to the Japanese bureaucracy to simplify Customs and testing procedures for imports.

Some progress has been made to increase imports of tobacco products, but more remains to be done to liberalise the sale of imported cigarettes further, and to deal with continued protectionism

in such products as beef, pork, leather, aluminium, lumber, ash, cosmetics, telecommunication equipment and other. Also, the decline of administrative guidance — a bureaucratic habit many countries, but particularly in Japan — which impedes innovation has to be seen, and not just to be talked about.

Liberalisation progress is still needed in some service industries. There is also a lot of machinery in place to resolve trade disputes. The American Chamber of Commerce in Japan and the Japan-US Trade Study Group have made progress on specific issues, as has the inter-governmental Trade Facilitation Committee. The Japanese Office of Trade and Investment Promotion, in the Prime Minister's office, while needing more enforcement tools, offers import and investment a direct route to correct bureaucratic impediments.

American businessmen have to learn how to use the OTO effectively, but the intent of the Japanese to make it an effective mechanism to blunt criticism was stated in the Prime Minister's declaration setting up the office.

There is a US-Japan Working Group on High Technology, in which trade officials from both countries discuss impediments to high technology products. There are also two business organisations that have been meeting together since 1961 to discuss and make recommendations to governments on bilateral trade problems — the Japan-US Economic Council in Japan and the Advisory Council on Japan-US Economic Relations in America. There are also a number of other inter-governmental and groups dealing with specific industries.

Regarding "ex-Im" trade, the argument can be made that Japan is as open as any industrial nation except the United States, and that the remaining barriers to free trade are being removed. However, a body of studies points out that simply removing the remaining legal and administrative barriers would not necessarily alter the ability of US

companies to compete in Japan. In joint ventures, in addition, we have seen strong government preference for buying French, R&D subsidies, low-cost loans, and now directed investment from the government-owned banks.

But the subject is Japan not Europe and these are some very important differences between Japanese and US financial systems — differences that have a substantial impact on our ability to compete with Japanese industry.

JAPAN

Ed Spencer on the industry's foreign competition — continued from page 22

The tariff barrier built by Europe

WHILE we have focused mainly on Japanese government support for the electronics and other industries, it should not be forgotten that Europe also protects some of America's electronic competitors.

In Europe the emphasis has fallen more heavily on computers, although in the latter part of the 1970s, the British, French and German governments all found ways to subsidise the semiconductor industry as well.

The German government has directly funded computer R&D by general as well as specific grants to the computer industry. The German government also gave financial assistance for the merger of a bankrupt Telefunken computer business into Siemens.

In the UK there was for years central government preference for computer purchases from ICL. The Thatcher government ended this because of its general policy as well as its response to new EEC rules prohibiting such preferences. ICL has also received major R&D funding from the government as well as loans at favourable terms, although both are winding down under the present government.

Support by the French governments, past and present, for the computer, semiconductor, communications and for much of the electronics industry goes far beyond anything attempted in Germany or the UK — or in Japan for that matter.

Socialist nationalisation of all the major players in the electronics industry is the end-point in a game that began when de Gaulle established government-owned CII in 1964 — a computer company set up in a response to General Electric's takeover of Machine Bull, plus the US government's denial of the export licence for a large computer ordered by the French atomic energy agency.

Over the years LM Ericsson and ITT have been forced out of the communications business in France, Honeywell out of the computer business there, and some US semiconductor companies have been forced into minority positions

in joint ventures. In addition, we have seen strong government preference for buying French, R&D subsidies, low-cost loans, and now directed investment from the government-owned banks.

But the subject is Japan not Europe and these are some very important differences between Japanese and US financial systems — differences that have a substantial impact on our ability to compete with Japanese industry.

A number of factors are understood but most important advantages enjoyed by Japanese industry in comparison with American industry are in capital markets and financial measurements.

First is the highest savings rate among industrial countries, making available a relatively large pool of capital for investment.

Second, borrowing for consumption, including housing, is discouraged, with government lending sources primarily channeling funds to industry. This is in contrast to the US, where mortgage and consumer-credit markets are more developed, and government underwrites housing loans.

Third, Japanese companies tend to be much more highly leveraged than American and, to some extent, European companies.

Fourth, return on shareholder's equity and quarterly and annual earnings reports are of less concern than in the US in measuring corporate performance.

The net result of these financial differences is that Japanese firms can finance their growth with net profit margins in the 2% range, far below what is required to attract the capital to finance growth for an American company.

These factors, which favour Japanese industry in worldwide competitive markets, are going to change very slowly, if at all. For American industry it is important to understand the financial advantages enjoyed by Japanese competitors, and then to see what can be done on our side to give us a more competitive position.

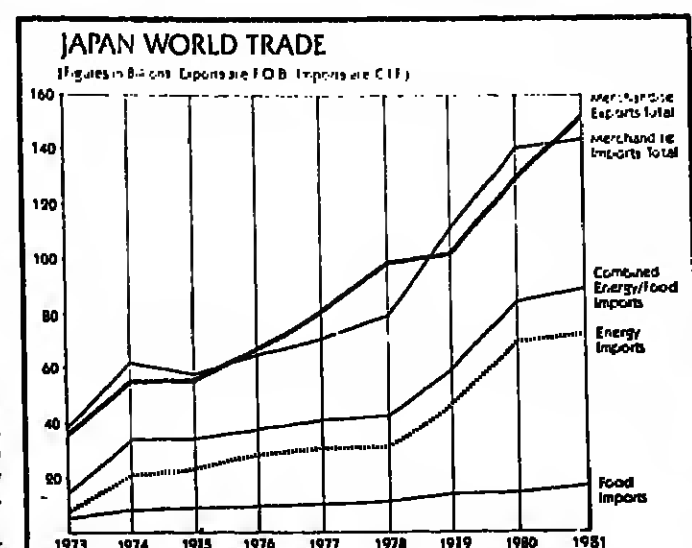


Chart 1: Source: Japan Tariff Association, "The Summary Report: Trade of Japan".

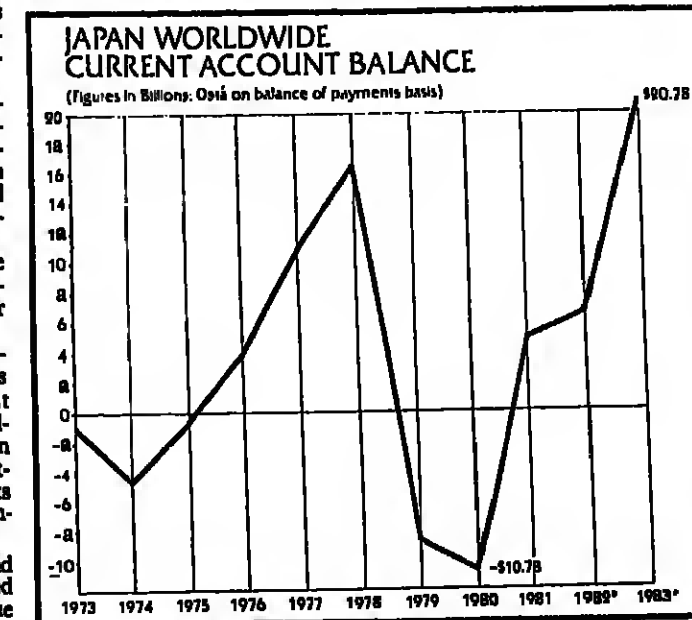


Chart 2: 1982 and 1983 figures are estimates by the OECD Secretariat made in July, 1982. Source: Bank of Japan, "Balance of Payments Monthly".

Stronger yen will help trade balance

THE weakness of the yen, with the corresponding relative strength of the US dollar, is an immediate and major source of advantage to Japan in exporting. At the same time, it results in a higher cost of importing products from the US.

Japan has been accused of managing the exchange rate in a way that keeps the dollar high-priced relative to the yen, but there is little evidence to indicate that this is the intent of Japanese foreign exchange policy. Rather, a weak yen is the result of a number of external and internal factors —

many of them systemic — that determine interest and exchange rates.

External factors include the high rates of interest in the US, which have attracted massive short-term capital flows from Japan. This has helped reduce dollar inflows from Japan's huge positive payments balance, but it has also increased the demand for dollars in terms of yen and kept the yen weak.

Perhaps more important over the long run, however, is the conscious insulation of the yen from world interest rate trends.

Japan has the highest savings rate in the industrial world, thus making available a large source of capital for investment.

As long as Japanese interest rates remain below those in other leading industrial countries, and as long as government policy isolates Japan from international capital flows, the yen will remain weak. In addition, as long as inflation in Japan remains low, so will interest rates.

As interest rates in the US drop further, the demand for dollars will decline and the dollar should

strengthen relative to the yen. The trend is already underway, but it needs encouragement from the Ministry of Finance, including some short-term intervention to strengthen the yen. The Japanese government should also be encouraged to complete the liberalisation of yen borrowing by foreigners.

This strengthening of the yen in terms of dollars will do more to restore a more normal trade balance between the US and Japan than any other short-term measure.

Cultural obstacles that make business difficult for foreign companies

distribution system; a tradition against acquisitions; different employer-employee relationships than the US is used to the tradition of exporting, importing and trading internally through trading companies, which in turn are tied back through banks to groups of operating companies; long, close and not easily changed vendor relationships; and historical distrust of things foreign and a resulting buy-Japanese tradition.

A number of American companies have overcome these cultural differences. They have generally been in Japan a long time, have combined understanding parent-company support with competent Japanese management,

and have been patient in waiting for their investments to pay off.

A few examples of American companies in the electronics industry that have succeeded in Japan for many years are IBM, Texas Instruments, Sperry, Burroughs, NCR and Honeywell.

Japanese target-industry programmes are generally accompanied by co-operative R&D programmes that benefit those industries.

Machine tools, textiles, steel, shipbuilding, and automobiles are all industries that benefited from low-cost government development loans, as well as shared R&D contracts with government funding support.

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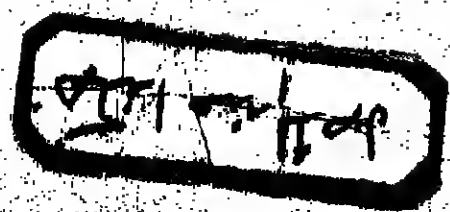
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Turn to page 23

A MAJOR computer hardware manufacturer, Gould SEL, has announced that it has implemented the standard Bell Laboratories' version of Unix as an option on its powerful 32-bit range of superminis. It has also become the first 32-bit computer manufacturer to do so

in-house. Why did a major international corporation go to the trouble and expense of an in-house development project, when other 32-bit hardware manufacturers have opted to use third party developers? And why did it opt for Unix at all? Simon Gray reports...

Unix learns to win friends and influence people

UNIX was devised originally in 1969 as a research tool by the US Bell Laboratories Inc, specifically to run on its own internal DEC PDP-11-bit computer systems. It was subsequently put out to the open market by Bell's parent company, Western Electric, and was first implemented to run on 32-bit systems about five years ago. Unix was designed from the start as a multi-user 16-bit operating system.

One of the most significant advantages of Unix is its high degree of portability. This allows its implementation on a variety of different microprocessors including Intel 8086, Zilog Z8000 and Motorola 6800. Portability was achieved by means of the parallel development by Bell Laboratories of a high level language called C, whose compiler generates a form of semi-compiled code. It makes Unix one of the easiest multi-user operating systems to implement.

This factor was important to

Gould SEL when deciding to "do it themselves".

The marketing strategy for Unix was devised by Western Electric. Western decided to sell Unix licences to commercial users at a very high cost, also charging a royalty on each unit. Conversely, Unix was practically given away to educational establishments such as universities.

In fact the commercial user charges for Unix have been reduced in recent years, but in the earlier period the charges were undoubtedly very discouraging to the commercial system developer.

Although tending to discourage commercial user sales of Unix, Western's policy did prove a shrewd investment. US university graduates weaned on Unix, who stayed on to do computer assisted post-graduate research or moved into computer-related employment in government service, naturally had an in-built bias towards

Unix-driven systems. Indeed, in the educational sector alone, it is estimated that some 90% of US university computer installations currently use Unix. Hence, computer manufacturers who cannot offer Unix have little or no chance of worthwhile sales. Use of Unix in US government departments is also de rigueur.

The implementation of Unix on its Vax 32-bit computers undoubtedly helped DEC to carve out a large slice of the supermini market among American universities and government departments. Gould SEL's implementation of a Unix option on its full range of very powerful 32-bit Concept 32 machines, including the latest high speed 32/8780, will now allow Gould to compete very strongly indeed in these valuable US market sectors.

Chris Wilks, new business manager at Gould SEL, said recently: "We see significant new markets coming for Gould in universities



WILKS... "We intend to play a very active role."

and medical electronics, as well as commercial processing. For laboratory applications and general computation, Unix is a strength.

"People use our MPX-32 operating system for high performance real time applications, but Unix for design and development. The applications can then be cross-loaded to MPX target systems."

"We intend to play a very active role in the Unix university environment."

What advantages does Unix provide for the user? Unix is a general purpose, multi-user interactive operating system, specifically engineered to make a computing environment simple, efficient, flexible and productive. Gould SEL's implementation of standard Unix operates in dedicated, standalone mode, supporting asynchronous full duplex terminals. It provides facilities to enter and process programs, data and documents, send mail between users, and easily control the software/hardware system.

Figure 1 shows the basic components of the Unix operating system. The Kernel is the vital resident code, on which all else depends. The Kernel executes system calls, maintains the file system, manages resources, and contains all system information.

The Shell is the command language interpreter that interfaces the user with the Kernel. It reads the command lines typed by the user and interprets them as requests to execute programs. After each command execution, a prompt appears to indicate readiness for the next command. The output of a command is sent to a standard output file which is normally assigned to the user's terminal. The Shell can be used to redirect the standard output to another file, or device, instead of the user's terminal, and the facility to redirect input and output can be extended to create a very powerful tool.

Output from one program can serve as input for another, and this facility is called a "pipe".

Unix's file system is arranged as hierarchy of directories and files in the form of an upside-down tree, starting with the root directory and developing a branching structure. File management and manipulation are achieved via the Shell, and are transparent to the user. The file management system provides additional features, such as automatic file space allocation or deallocation, flexible directory and file protection modes. Facilities for creating, accessing, moving and processing files and directories are

provided in a uniform way, because each physical I/O device is treated like a file.

I/O devices are all logically synchronous. When a program opens an I/O device, the system brings into execution the proper driver for it. Drivers are currently available on Gould SEL's Unix for removable disc, magnetic tape, upper and lower case printer, and Hazeltine and Televideo terminals.

Unix has a rich set of utility programs, one of the most important being its text editor, ED. This creates and modifies Ascii files on a line-by-line basis. The Sort command provides a capable and efficient program for sorting and merging files, with a wide range of options and the ability precisely to select key fields to be sorted. A spelling program checks input against a 25,000-word dictionary.

Other utilities include accounting, which publishes cumulative connect time for all or selected users, as well as any information on each connection.

Like any other system Unix does of course come with its own and Gould SEL has devised an intensive programme of enhancements to its first Unix release. The main problems are usually Unix's unfriendliness to commercial users, and a lack of applications software.

Bell Laboratories' Unix interface to the commercial user has been variously described in the past in terms varying from "pitiful" to "perhaps the single most limiting factor to commercial sales". Gould SEL therefore has given top priority to the development of a full-screen editor with simple command prompts.

The lack of software is not a problem that it has been made out to be. In fact, quite a large number of applications software has already been developed to run under Unix, and Gould SEL will develop its own applications packages as and when the need arises.

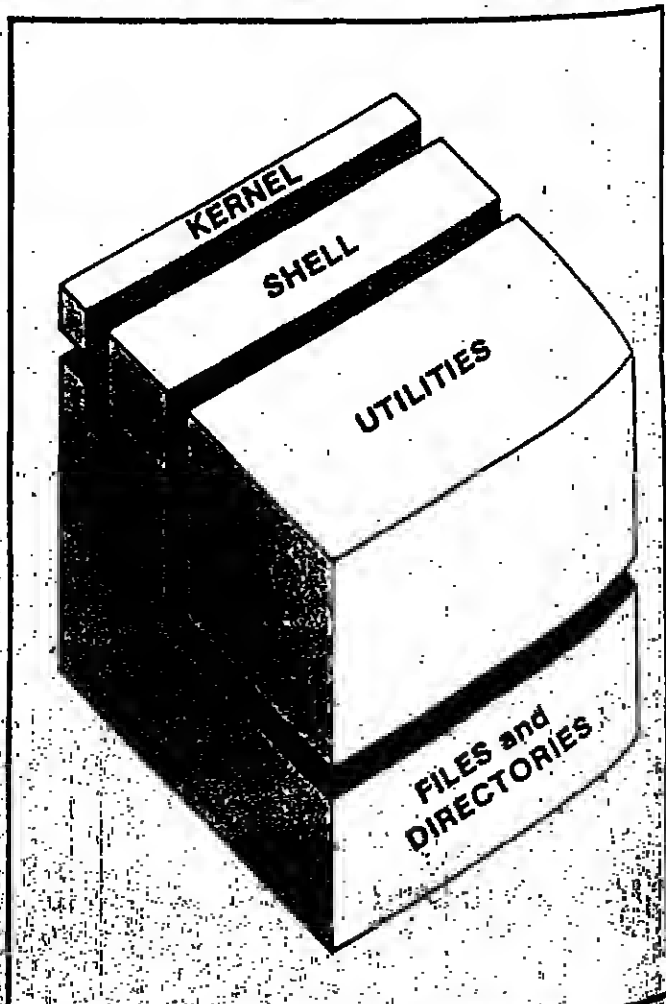
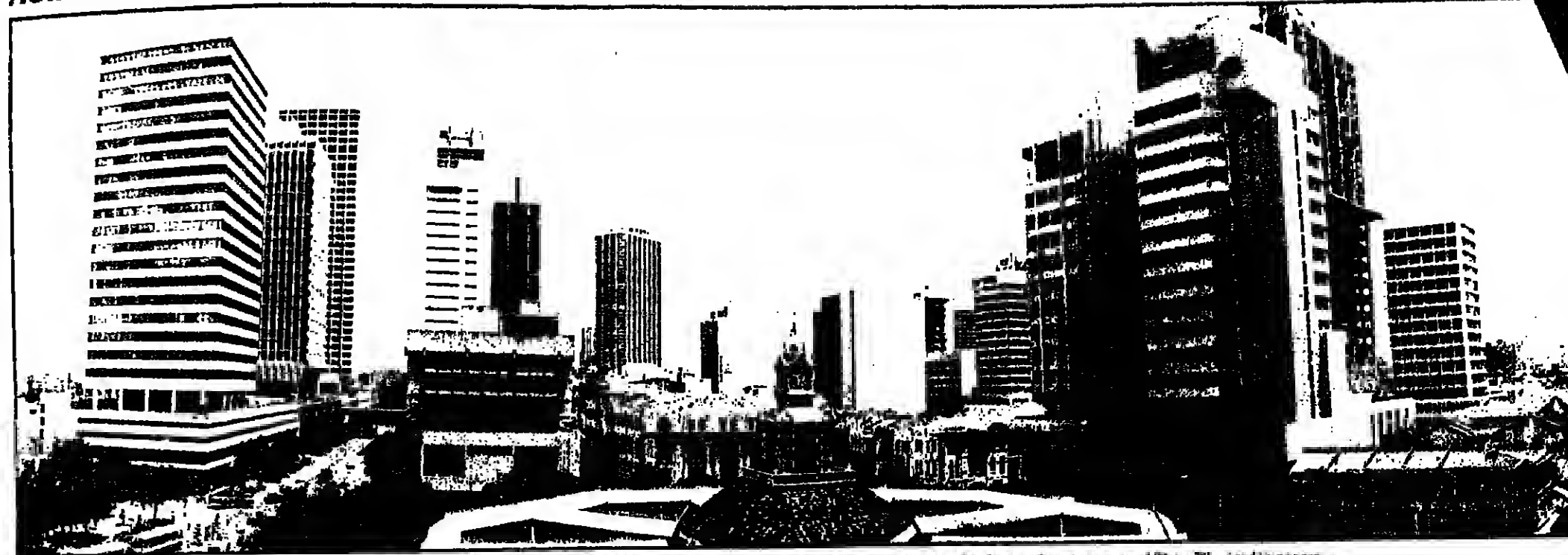


Figure 1 shows the basic components of the Unix operating system.

ASIAN COMPUTER PROJECT



Political stability, an excellent telecommunications network and strategic position, law and order, and a government commitment to promote high technology industries attracted Tata-Elxsi to Singapore.

SINGAPORE'S quest to rival Japan in the information processing industry took a great leap forward last year with the establishment of Tata-Elxsi, a joint Indian-Californian-Singaporean venture, which will be producing the Elxsi System 6400, one of the world's fastest and most modern multiprocessor computers.

Tata-Elxsi and Elxsi, California are unique in that they started as multinational corporations while their product was still in the research and development stage. This is also the first time a high technology product is being introduced in the US and Asia simultaneously, before being marketed in Europe.

Tata-Elxsi has an authorised capital of \$100 million - \$5 million in US dollars. Elxsi, California, set up a few years ago by scientists and engineers from IBM, DEC, Intel, Tandem and Hewlett-Packard together with some Stanford University professors, holds a 20% share of the equity while the Singapore government's Temasek Holding Co and the Development Bank of Singapore (DBS) hold 15% and 10% respectively. The balance of 55% is held by the Tata Group, India's foremost industrial conglomerate.

According to Asit Chandmal, managing director of Tata-Elxsi, the Californian company will provide the technology while the Tata Group is seconding technical and managerial personnel from India to run the Singapore company. This is also India's largest computer user with a large pool of experienced personnel in software development.

Tata-Elxsi has helped to develop sophisticated software enabling its computer in Singapore to communicate with the Elxsi computers in California. This was essential because software development was simultaneously being done at the two locations while the hardware architecture was being designed and implemented. Chandmal claimed that the prototypes of the computer had been successfully tested at its Santa Clara base by Elxsi, California, and the computer is now being marketed.

Tata-Elxsi's factory will be located at a half hectare site at Ang Mo Kio New Town with a built-up area of about 3,000 square metres. The manufacturing operation will go on stream this year.

According to Chandmal, what

The dragon wakes and aims to shake the world

A Singapore-based computer manufacturer aims to challenge IBM in very large commercial systems, as our special correspondent reports here

attracts Tata-Elxsi to Singapore where the computer industry is so young is the overall attractive investment climate with its political stability, excellent telecommunications network and strategic position, law and order and a strong commitment by the Singapore government to promote high technology industries.

"Specifically, the 10-year tax holiday together with a \$8 million bank loan at 7 1/2% interest granted by the Economic Development Board (EDB) of Singapore did swing the deal in Singapore's favour," Chandmal says.

"The Skill Development Fund (SDF) in which the government bears half the training cost of employees, and a mature supporting industry in electronics and precision mechanical parts also enable us to start off in a short time at a reasonable cost," he adds.

"The Elxsi System 6400 can utilise up to 10 central processing units working simultaneously"

"The very avant-garde level of technology we are working on means Tata-Elxsi has to start with mostly expatriates. However, thanks to the Skill Development Fund, we are now on the look-out for qualified Singaporeans to be trained in the field we are working in both in the US and India. We are working in a very specialised field, away from the general data processing work. So, the question of recruiting experienced computer

staff, which is in short supply in Singapore, does not arise."

Tata-Elxsi plans to market the computers in Australia, New Zealand, the Middle East, and Asia. To this end it will be setting up marketing arrangements in these countries.

Elxsi will also be operating a plant in Sao Jose in California which will cater to markets in the US, Canada, Central and South America, Europe and Japan.

The Tata-Elxsi multiprocessor, the Elxsi System 6400 can utilise up to 10 central processing units working simultaneously. Through the use of modular tightly coupled ECL processing units, a single processor configuration can deliver four million instructions per second (mips), while a multiple of 10 CPUs can deliver up to 40 mips.

The key to this high performance is the 6400's fast main system bus, Gigabus. A synchronous 64-bit wide channel, Gigabus provides a system bandwidth of 160 to 213 Mbytes per second. Since all major system components attach to this bus Elxsi claims to offer a true multiple processor environment.

Elxsi offers up to 192 Mbytes of main MOS memory - the largest available on any system today and six times more than that of the largest IBM mainframes.

To take advantage of the system's unique hardware structure, System 6400 incorporates Embos, the Elxsi Message-Based Operating System. Embos brings together recent advances in operating system design with the user-oriented features of interactive systems like Unix.

A process-based system, Embos runs as low-overhead microcoded

kernels in each CPU. Users simply attach task-oriented processes to these kernels as required. Communication with the system is via an easy-to-use, yet powerful command language, which the system executes interpretively - and concurrently, if multiple CPUs are available.

As Elxsi System 6400 operates on what it claims to be the latest state-of-art computer architecture, the system is not plug-compatible with the present IBM range of machines. Compared to the Cray mainframe which can process in excess of 30 mips, the Elxsi System 6400 is cheaper - its price tag of \$51 1/2 million is a one sixth that of the average Cray mainframe, according to Elxsi.

Elxsi claims it packs more computational power into less space than any other commercially available system. Through the use of ECL and high density LSI components a four-CPU system fits neatly into a single air-cooled cabinet measuring 32 x 59 x 70 inches. This single configuration provides 16 mips of computational power while requiring only 11 KVA of power.

In fact on the four to nine mips level, Elxsi reckons to outshine various other machines from IBM, Prime, DEC, Burroughs and Hewlett-Packard on a price performance ratio. The Elxsi with four CPUs will outperform a Cyber 176 while the seven to eight CPU machines will beat the IBM 3084.

The single CPU configuration is as competitive as the Vax-11/780 but will offer about three times the performance. In the mid-range, the four CPU system exceeds the performance level of IBM 3081 for roughly a third of the price of the IBM kit.

Each CPU offers many features aimed at maximising throughput in a multi-processing, message-based environment including 64-bit wide data paths; 50ns cycle time; 16 Kbyte, two-way set-associative cache (100 ns access time); 16 sets of two-way set-associative Translation Look-aside buffers; 16 sets of 64-bit general purpose registers.

Multiple contexts allow exceptionally high speed "context" switching (typically 10ns) while operating in a multi-stream multi-programming environment.

Each CPU includes Messenger and Scheduler functions as firmware. This section of the CPU is responsible for managing, synchronising and scheduling all interprocess communications and most context switching including process migration, without physically moving the process. Implementing these functions in firmware improves performance and reduces operating system complexity.

The instruction set includes variable length instructions designed to facilitate the use of high-level programming languages. The instructions offer a high degree of code compaction and a complete set of primitive, selected on the basis of actual program behaviour. Over 200 instructions ease code generation and make full use of the 32-bit address space.

An unusual feature of the instruction set is the absence of privileged instructions or addressing modes. Data movement from one protection domain to another is handled strictly through the message system.

Elxsi is also versatile as it allows variable length data to be manipulated in either integer or floating

point (decimal) format. A Performance Accelerator (PA) may be attached to each CPU for higher processing speeds. Each PA communicates directly with the CPU under its control.

To solve complex scientific and engineering problems the Elxsi System 6400 offers virtually unlimited memory and I/O capacities. This combination of very large real and virtual memory per user process enables it to handle very large number crunching tasks. It also simplifies the programming task by eliminating the need for complicated overlays or program segmentation.

Main memory in the system can range from four to 192 Mbytes. Important memory features include: Internal Array interleaving and four gigabytes of virtual address space per user process.

Elxsi's large scale input-output capability enables it to handle tasks previously thought to require multiple independent mainframes. The heart of the I/O Section consists of a dedicated I/O Processor (IOP) capable of driving two eight-Mbyte per second subchannels. Multiple IOPs can be configured in a single system.

The system also includes a dedicated Service Processor to provide performance and diagnostic monitoring of the system. It is also used to download system microcode from disc at start-up time and to configure the system based on parameter files.

The Elxsi command language is similar to Unix but with some powerful extensions. Commands are implemented using a command language interpreter. Further data may be piped directly from command to command, from the output buffer of one process to the input buffer of the next process.

Database protection and integrity features are provided by Embos and the disc subsystem via the use of "carbon files". At user option critical volumes can be recorded in duplicate by the disc controller. Dual-ported disc drives provide multiple access paths to user and system data alike.

In addition to its powerful system command language, Elxsi supports high level programming languages most often used for scientific/engineering and commercial applications, including Pascal, the C Language, high intermediate Cobol and Fortran-77.

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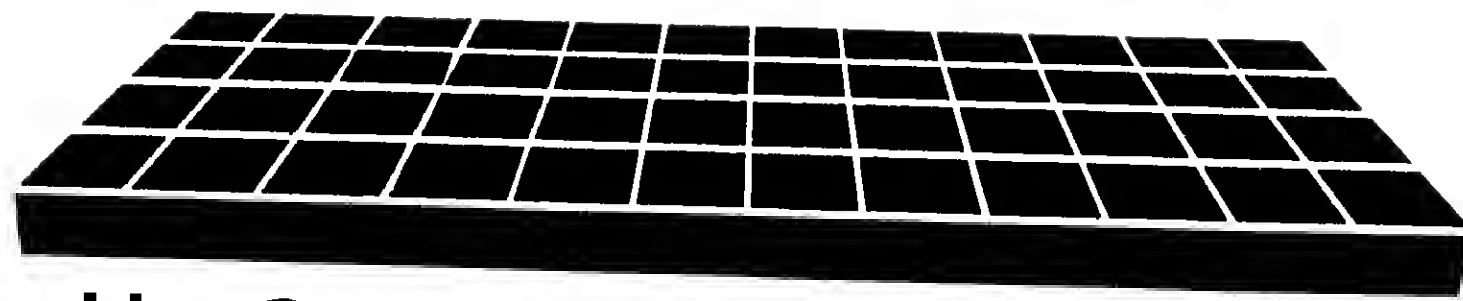
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Mailing system can save 30% on postage

PITNEY BOWES has introduced the latest generation 3100 COMS (computer output mailing system) to process computer-produced statements, invoices and other business forms efficiently — and enable some users to reduce their postage costs by up to 30%.

The 3100 COMS provides automated handling of bulky continuous forms. Suitable for large volume mailings by local government authorities, utilities, finance houses, insurance companies, building societies, industrial and direct mail organisations, the system works at computer output speed to save time and avoid a bottleneck at the mailing stage.

New features include automatic labelling with electronic sorting; improved flexibility of document format and style; electronic "switching" of feeders to cope with changes in system requirements; selective envelope sealing; envelope overprinting and colour edge marking; statement diversion; and selective envelope stacking.

The 3100 system trims, separates, bursts, and folds computer printouts.

The 3100 can also insert a wide variety of documents such as brochures, direct mail booklets, postcards, cheques, letters and leaflets.

An "intelligent" labelling option has been developed to offer automatic online labelling of envelopes at speeds up to 6,000 per hour. The labelling unit can interpret coded printmarks on computer-produced labels, enabling the system to sort mail according to postcode.

Companies can benefit from substantial Post Office discounts — as high as 30% for pre-sorting mail this way.

When the information printed by the computer cannot be contained on the maximum size sheet for the system (20in x 14in), or where two sets of information are on different pages, the system can match these separate, but personalised, documents and insert them into the same envelope.

Pitney Bowes (CW), The Pinacles, Harlow, Essex CM19 5BD. (0279) 26731.



One of Presco's vandal-resistant security units.

Vandal-proof storage units

PRESKO Buildings has introduced a range of portable security units, available for rental or purchase, to combat theft and vandalism. Constructed from heavy duty steel with seamless corners and welded to a rolled steel base frame, the units are designed for the safe storage of both computer hardware and software, stationery and records.

The heavy steel doors are fitted with security pattern welded hinges and two five-lever in-sure rated security locks with unique keys. The closing edges of the two doors incorporate full height security guards.

Removable hydraulically operated "Easy-Load" jack legs are employed to facilitate transport and location. Each unit is also equipped with four crane lifting eyes, capable of lifting the unit

complete with one-third of its maximum floor loading capacity. With the legs removed, the unit is supported on hot-rolled steel skids.

The range comprises twelve sizes from 2.4m long by 2.4m wide, to 9.6m long by 3.0m wide. Presco Buildings (CW), Mochdre Estate, Newtown, Powys SY16 4LD. Tel: (0686) 28520.

How to keep your printing clean, clear and sharp

REGULAR cleaning of wheels and "golf balls" is essential to ensure consistently sharp and clear print. Two cleaning methods by Innovative Cleaning Products provide an easy way of keeping them clean.

The printwheel cleaner, which is suitable for both plastic and metal print elements, consists of a plastic container with a spray fabric cleaning pad which is dampened before use with a 100% ICP cleaning fluid.

A shaft, which passes through the lid of the container, holds the printwheel and turns against the cleaning pad.

The "golf ball" cleaning is operated on a similar principle, and is suitable for all printing elements compatible with the IBM Select typewriter range.

"Printwheels are tough," says sales director Dick Sheppard, "but cleaning them without proper technique can lead to damage or destruction. You can do a lot of harm with a matchstick and a piece of the office dust."

Action Computer Supplies (CW), 6 Abercorn Trading Estate, Manor Farm Road, Acton, Wembley, Middlesex HA1 1WL. Tel: 01-903 3921.



Versatec's V-80F now plots on both film and paper.

Film and paper plots

VERSATEC Electronics has announced a new model of the V-80 11-inch electrostatic plotter/printer which offers hard copy on film as well as paper. The V-80 is the world's fastest mid-priced electrostatic plotter/printer, says the company, and the first of Versatec's third generation electrostatic products. The new V-80F enables the production of fast transparent overlays, overheads and photocopy masters direct from the storage tube or raster display terminal.

Film plotting offers a stable, accurate plotting medium, unaffected by climatic conditions. The production of film overlays directly from the computer or display terminal allows the integration of several layers of graphics.

Versatec (CW), 27-35 London Road, Newbury, Berks. Tel: (0635) 42421.

CTL adds to workstation range

COMPUTER TECHNOLOGY has launched the AWS Turbo Colour Graphics workstation, which can turn digital and numerical data into colour charts, graphs and pictures for business, scientific and engineering applications.

The workstation complements CTL's recent announcement of IWS Turbo graphics and offers colour as the latest addition to the company's programme of enhancements for its Turbo range.

Each workstation has a 16-bit processor plus an intelligent graphics board with dedicated graphics processor. This avoids the processing overhead usually associated with graphics to give improved terminal response.

Facsimile terminal prints out in 15 seconds

A DESK-TOP digital facsimile system for businesses and offices sends computer printouts, balance sheets, graphics and documents in as little as 15 seconds using an ordinary telephone line. The Dex 3600 Digital Facsimile Terminal from Intercom conforms to Group 3 (the digital fax standard), transmits and receives high quality copies of handwriting, diagrams, printed matter or urgent information and provides an "activity report" giving printed proof of how, when and where documents were sent.

The Dex 3600 is claimed to offer the most comprehensive capabilities and the highest speed of any desk-top digital facsimile terminal on the market. Exceptionally clear sharp copies are obtained, says Intercom, since it automatically corrects for resolution and contrast variations.

Small enough for a desk or small workshop, the Dex 3600 needs no supervision; has an automatic document feeder for up to 30 documents and an automatic cutter that cuts received documents to the size of originals.

The activity reporting system provides users of proof of individual transmissions (with detailed sent and receive reports) as well as daily summary reports which give the machine's overall activity.

Intercom Communications Systems (CW), 39 Montrose Avenue, Slough, Berks SL1 6BS. Tel: (0753) 70821.

Arc launches low-cost 32-bit CAD

ARC has launched ARCAD, a low-cost entry level CAD turnkey system based on the company's drafting system, GDS 3.3. The workstation ARCAD system which offers the user three-dimensional design capability combined with relational database facilities, is priced from £70,000 including a powerful 32-bit microcomputer, four workstations, a printer and a drum plotter.

"The combination of Arc's GDS software and workstations together with the latest 32-bit processor drastically reduces CAD/CAM entry costs and considerably widens the market for this quality of system," said Ed Hoskins of Applied Research of Cambridge.

"We expect this system will have wide acceptance from users in both engineering and architectural design offices."

ARCAD will be available with Arc's new ergonomic workstation furniture, which has been specifically designed to house GDS hardware and software. The range of furniture includes adjustable chairs and tables which ensure the workstation is set at the correct height for maximum operator comfort. The height of the keyboard can be adjusted to minimise muscular strain.

GDS is a comprehensive drawing system providing accuracy in the rapid creation of drawings.

Applied Research of Cambridge (CW), 4 Jesus Lane, Cambridge CB5 8BA. Tel: (0223) 65015.

Keeping intruders at bay

THE technology of Burek's intelligent tag, developed and patented by Senelco, has been applied to a range of microprocessor-based access control and other personnel identification systems.

System operation provides totally hands-free validation of an authorised tag holder up to a range of three metres from a sensor. Each sensor is linked to a local, dedicated microprocessor controller, programmed to provide a wide range of features usually reserved for outline centrally controlled systems.

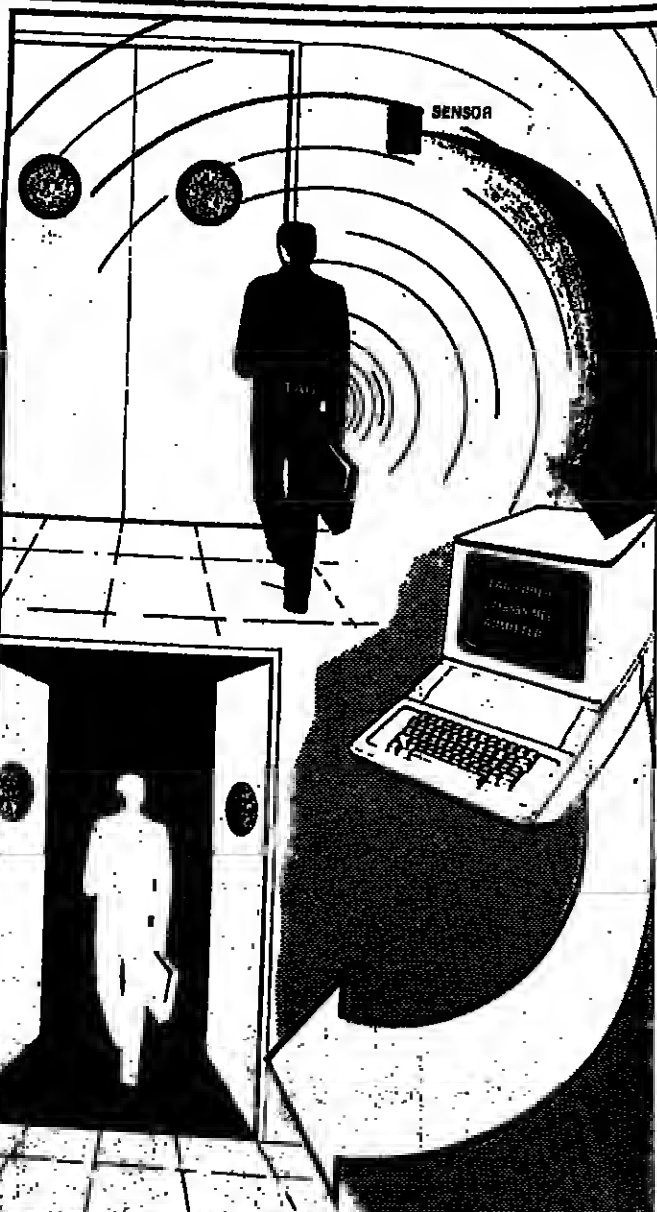
These include access levels, time zones, holiday programming and void tags, together with advanced methods to detect any attempt by an intruder to gain entry by following an authorised user through an open door.

If specified, sensor controllers can be connected to a central computer for applications which require data handling, such as time and attendance recording or personnel tracking and location systems.

Tags, measuring approximately 30mm square x 9mm thick, can be combined with a conventional ID card for increased security. Tags need not be handled, or even displayed, but need only to be carried on the person for effective system operation.

Coding capacity is such that any one code need never be duplicated.

Burek Systems (CW), Denney House, Upton Road, Slough SL1 2AD. Tel: (0753) 37744.



A Burek tag can automatically transmit its own identity code to a sensor.

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Sales Executive

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Micro Networks Limited (MNL), is a young and fast growing company dedicated to the marketing of proven high quality computer equipment. Their products carry not only their own backing but also that of manufacturers of the highest repute in the world of computers.

MNL's success has been largely due to the ability to provide today's businessmen with a reliable executive micro-computer. They are sole distributors for this system which features MS-DOS and CP/M 86 operating systems, capable of supporting a wide range of commercial and specialised applications software.

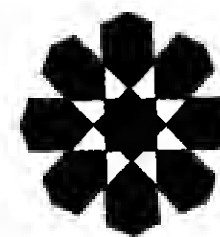
At the heart of MNL's operation is a highly talented team of software engineers and applications support personnel providing a comprehensive service to their client companies.

MNL now wish to appoint a Sales professional capable of handling major account customers.

You will have a successful track record of selling micro based products and be able to demonstrate a high degree of initiative and drive.

The earnings package is high and you will have the scope to build your own client base within a broad selling area.

For further details and an immediate interview phone 01-491-4706 quoting REF: YY/111.



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Digital Equipment Corporation is the world's leading manufacturer of small, medium and large minicomputer systems capable of satisfying the needs of a variety of industrial, business and scientific markets.

One of Digital's U.K. operations is the European Educational Services development and publishing department, providing software and hardware course development and hardware technical documentation.

The Hardware Course Development group is responsible for the production of courses for field service and now requires an additional Hardware Technical Writer to cope with its rapid expansion.

Your appointment will be to help in the development of modern techniques for hardware courses and manuals. This will include international liaison with other Digital groups preparing end writing technical course material using on-line word processing.

You will have the freedom to implement your own ideas as a dedicated member of an organisation at the forefront of education and training.

Your background will include Technical Writing and Field Service experience and preferably knowledge of Digital's hardware. An understanding of French and/or German would be an asset but is not mandatory.

This position will offer a high degree of interest and satisfaction and the opportunity for career progression is excellent. There may also be an element of European travel.

You will be offered a salary of c£9,000 depending on qualifications, with an excellent benefits package that includes Private Medical Insurance, Life Insurance, Sports and Social facilities, Relocation Assistance and much more.

For more information, phone 01-491-4706 quoting REF: RC/300.

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Advanced Software Technology Limited (AST), is a fast expanding and successful distributor of high performance super micro-computer systems to the commercial and scientific sectors.

Their product range incorporates UNIX multi-user range based systems and provides for a broad selection of programming languages, applications and software packages.

With an awareness of the state of the art in technological terms coupled to their ability to recognise changing trends, AST has a commitment to developing new software techniques and therefore keeping ahead of their competitors.

This has been achieved by a wealth of experience and talent in their technical support and marketing teams.

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For further details, please telephone 01-491-4706 quoting REF: MJ/903.



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Wibau UK Ltd is the parts and service centre of a large multinational construction organisation. Backed by highly sophisticated computerised techniques, Wibau operates one of the latest and most reliable stock retrieval systems in the world.

The company currently runs an ICL ME29 Model 45 computer under TME which supports a network of fifteen VDU's and three printers. However, plans are already underway to replace their present hardware configuration to meet the demands of their ever-increasing work load.

To cope with this expansion, the company requires an additional Programmer.

Applicants will have upwards of eighteen months RPG 2 experience (hardware background not important) gained in an on-line communications environment. Reporting directly to the DP Manager, this is an ideal opportunity for a competent person who has the ability to learn new software disciplines and assume a

technical and analytical role. The position is based at modern premises in Watford although occasional travelling to other company locations throughout UK and Europe will be expected.

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The Computer Centre is housed in a modern purpose-built building and provides a service to all departments in the Polytechnic and surrounding colleges using a DECsystem-20 minicomputer supporting up to 10 departments. This has been recently enhanced by a VAX 11/780 computer for support. Candidates should have a minimum of 5 years experience in the use of computers in a managerial capacity.

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Further particulars and application forms may be obtained from: The Personnel Officer, The Polytechnic, Kensington, London W8 7AH.

24th April 1984

SENIOR SYSTEMS ANALYST

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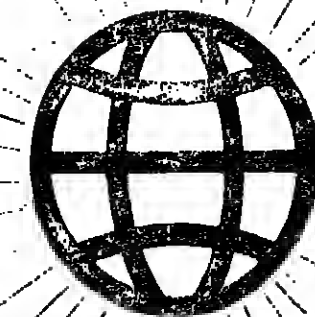
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ICL, Tridacore and are regularly announcing additional hardware and software products — such as Epson and Tandem distributorships — with a view to developing a range of business solutions that cannot be matched elsewhere within the industry.

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Five figure salary + bonus + car

You should be a young, successful, system sales professional, ideally possessing experience with a computer manufacturer, who is attracted by this developing Organisation and its substantial financial and technical resources.

For the first time, you will have access to a proven, comprehensive range of business solutions with which to establish new marketplaces.

Based at either the Company's Middlewich or Central London Offices you will be provided with a realistic quote, a large territory that will include significant reference sites and opportunity for a high degree of self-management.

Your success will be rewarded; as B.I.T. continue to expand their operations throughout the U.K., the ambitious individual can look forward to career development and a consistently high level of earnings.

If you feel that you can rise to the challenge,
CONTACT Paul Henry on 061-833 0427 (24 hour answering service)
or 061-793 7151 (Evenings and Weekends).

Accounts Manager

LONDON

UNLIMITED EARNINGS

Five figure salary + bonus + car

Your track record, demonstrable general business knowledge and personal skills should reflect the success and professionalism required to establish and develop a key account customer base.

Ideally, you will be a proven strategist practiced in the management of sales campaigns, who has derived substantial orders from negotiations at the highest level. It is obviously essential that B.I.T. expands its user base in this area and you will be provided with comprehensive marketing and technical support in the achievement of this objective.

The incentives are strong, both in financial and career terms. They include a five figure salary earnings guarantee, a positive commission structure that allows for unlimited earnings — and the opportunity to control the destiny of your own personal development.

CONTACT Paul Henry on 061-833 0427 (24 hour answering service) or 061-793 7151 (Evenings and Weekends).

Technical Support

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LONDON & THE NORTH WEST

Providing the complete spectrum of support skills from hardware and software specification through to user training, you will support products created specifically for the needs of clients, with responsibility for pre sales support, post sales technical advice, implementation, customer training and product enhancement.

We are therefore looking for two experienced d.p. professionals with the confidence, self-assertion and persuasive skills to operate in a dynamic sales environment and cope with a variety of clients' needs. With this in mind you should be well versed in mainframe, mini or micro computer systems, within different user environments, either from a consultancy perspective, or from a diversity developed career to date.

Additionally, alongside your analysis and technical skills, we expect you to be well versed in CPM and/or COBOL techniques.

React to this bright proposition by contacting Brian Mitchell on 061-833 0427 (24 hour answering service) or 061-495 7796 (evenings and weekends).

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Manchester M3 2ER

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tangent
SUCCESS IN THE SOFTWARE WORLD

Retailing Systems
Thames Valley

£13,000+

Experienced designer required to work on new merchandising systems to be implemented on mini computers. Candidates must have knowledge of and experience in this area. Our client intends to sell this product internationally and is able to offer excellent career prospects and relocation assistance. Ref. 2403/A

COBAL Programmers
North Hampshire

£8,000-£14,000

Expanding software house specialising in real time software development in the military and industrial systems field requires additional staff at varying levels. For the junior positions a minimum of six months' programming experience using COBAL is essential. More senior candidates will also need experience of GEC 4000 or DEC equipment. Ref. 2403/B

Analyst Programmer
Middlesex

£8,500-£10,000

A candidate is required to be 'No 2' in a small department. Responsibilities will include development of new systems for sales orders, processing, accounting and personnel records whilst maintaining existing major manufacturing systems. Candidates should have two years' experience in a commercial installation and preferably some design skills. Ref. 2403/C

Electronics Engineers
Surrey

up to £12,500

A formal qualification in electronics allied to at least two years' software development experience is required to meet our client's need for people to work on a wide range of complex defence systems. Microprocessor or CORAL experience would be advantageous. Excellent benefits package including relocation is offered. Ref. 2403/D

Computer Professionals

4, Kendrick Mews, London SW7 3HG Tel: 584 8790

Automation Systems
Rural Herts

£8,000-£10,000

Autonomous subsidiary of large group developing instrumentation and automatic control systems to customer requirements seeks two additional staff to join existing teams. Candidates must have a qualification in a numerate discipline and a minimum of two years' programming experience. Ref. 2403/E

Programmer/Graphics Artist?
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£8,000-£14,000

Unusual requirement for a visually creative programmer with knowledge or appreciation of graphics. Candidates who should have a tertiary qualification should be able to work accurately and quickly to 'journalistic' type deadlines. For this position personal attributes are more important than specific technical skills and full training will be provided on VAX hardware, PASCAL and graphics. Ref. 2403/F

Office Automation
Herts

£10,000-£14,000

A market leader is developing new products for the automated office and requires several technicians at varying levels to join the projects. Candidates must have a minimum of two years' real-time programming experience and ideally knowledge of UNIX and 'C' language although formal training will be given. Previous exposure to LANs and Networking would be advantageous. Excellent career prospects and relocation assistance offered. Ref. 2403/G

Analyst Programmer

North-West London £11,000-£13,000

The UK subsidiary of a major US Systems House specialising in transaction processing and networking systems needs a sound COBOL programmer with good design skills. The company's products aimed at the Banking, Financial and POS markets, are implemented on Tandem hardware on which full training will be given. Ref. 2403/H

Systems/Software Engineer
North London

up to £12,000

Our client needs systems and software specialists to monitor the work of project teams to ensure that defined quality standards are met in the design and production of high reliability systems. Participation will be required in Design and Technical reviews as well as project progress meetings. Ref. 2403/J

COBOL Programmers
London/Surrey/Middlesex

£8,000-£14,000

Two major software and consultancy organisations require programmers with good COBOL skills, preferably gained on IBM, ICL or DEC hardware, to work on a variety of projects in the commercial and financial sectors. Excellent training and promotion prospects for self-motivated candidates able to demonstrate communication skills and leadership skills. Ref. 2403/K

Systems Programmer - VME/B
Hants

£9,500-£11,500

Our client needs a systems programmer with six months' minimum experience supporting SCL and various superstructure products in a large VME/B installation. Prior work should include two years using VME/B and a total of five years on ICL hardware would be preferred. Ref. 2403/L

ICL Programmers
London

£7,000-£13,000

A rapidly growing systems house with several projects in the financial area requires more staff with three years' programming experience the most recent of which must be 12 months solid COBOL under VME. The rewards offered will depend upon how much relevant experience candidates can offer. Ref. 2403/M

Real-time Expertise
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£12-17,000+

High technology systems house needs designers and consultants to be involved in development and installation of Air Traffic Control and Telecommunications systems. Familiarity with Assembler or real-time/mathematical languages is desirable. Substantial remuneration package and relocation offered. Ref. 2403/N

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For further information, write to Computer Professionals quoting the advertisement reference no, alternatively phone Isabel Bruce or David Fletcher on 01 584 8790.

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Located in North Midlands for our client who is part of a large multi-national public company.

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Must have IBM and assembler experience DOS, COPICS, OL1 or CICS advantageous.

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LONDON

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LONDON

ASAP/12 months

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Company Car c£20,000 Quota

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Based in the London and Home Counties area, the position will involve the selling of a wide range of computer services including application software packages, bespoke projects and education.

The successful candidate is likely to be in his/her mid-twenties and should be able to demonstrate:-

- * Good technical background
- * Clear understanding of general application areas
- * Previous experience of dealing with clients

As the skills required above are quite varied, applications from analytical D.P. professionals with a sales orientation will be welcomed.

A competitive remuneration package and company car will be provided and the right candidate should earn in excess of £20,000 p.a.

For more details or an application form contact either Ray Slattery or Trevor Monk on 01-803 8618.

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BRANCH SALES MANAGER
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Circa £30K

The client is a leading manufacturer/supplier of 32-bit high performance systems in networking/computer aided software engineering and ALL aspects of CAD. A high degree of technical expertise is essential for the successful applicant for this "ground-floor" opportunity.

CONTACT JEFF BOWMAN

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OUTER NORTH LONDON to £30K

A well qualified applicant with an in-depth commercial applications background and an appetite for hard work can secure this demanding key position within a fast expanding and progressive company. Rewards and fringe benefits are commensurate with the responsibility.

CONTACT TIM BRIDGES

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CONTACT DON KNAGGS

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Circa £14-18K

The newly created post within one of the world's major forces in computing is to lead a team, growing to six people, responsible for the introduction of a major new product, world-wide.

This product is a distributed transaction and data management system and the position requires the provision of a service to UK development teams, USA test teams, Product evaluation groups and subsequent customer support.

CONTACT DON KNAGGS

INCLUSIVE COMPUTING EXCLUSIVELY PROFESSIONAL

SOFTWARE, SYSTEMS, ELECTRONICS DESIGN ENGINEERS

UK WIDE

We have been retained by clients in the Aerospace, Defence and Communications Industries to find candidates at all levels. The emphasis is on a background of mini/micro, real-time and electronics.

CONTACT KEITH FENGELLY

PRE-SALES SUPPORT

UK WIDE Circa £11-18K + company car

A number of pre-sales support staff, with specialist commercial and technical/defence skills, are required by our client, one of the top growth companies in the UK, with products ranging from mid-range systems to 32-bit minis and high performance networking concepts. Proven experience and an energetic approach will secure these important positions.

CONTACT JEFF BOWMAN

BUSINESS CONSULTANTS

LONDON £16-18K+

Excellent career moves for the three experienced business consultants, with broad backgrounds, for a variety of commercial, financial and industrial applications, versed in corporate information systems, and used to dealing at board level. The client is a well known major supplier, and early promotion and additional benefits are envisaged during this year for successful applicants.

CONTACT JEFF BOWMAN

SALES CONSULTANT

BASED IN LONDON Circa £28K

OTE + car

Our client, a long established and highly regarded organisation are seeking qualified sales professionals to sell total system solutions to the industrial sector. To be successful, it is essential that applicants should be able to demonstrate a proven track record, with several years' experience of selling at a high level.

CONTACT TIM BRIDGES

DON KNAGGS

(Home Tel: 0899 400077)

KEITH FENGELLY

(Home Tel: 0842 878316)

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Norsk Data are a rapidly expanding manufacturer of 16-bit minis and 32-bit superminis with our European and UK headquarters based in the Berkshire town of Newbury.

As a result of our continued expansion we are looking for self-motivated individuals to join our

PRE-SALES SUPPORT GROUP

The successful applicant would have a varied and rewarding career within this fast-growing company providing in-depth technical expertise to our highly professional sales team. The support team also has a considerable contact with potential and existing customers.

The people we are seeking will have a good education and outgoing personality. They will have experience of at least one high level language and will be enthusiastic in the application of modern computing techniques in either technical or commercial environments.

The right people will be given the right training in order for them to achieve their full potential.

The standards we set are high so naturally we offer an excellent remuneration package: 4 weeks annual holiday, BUPA membership, accident insurance, contributory pension scheme, and group bonus scheme. Some positions also merit a car.

Please telephone Mike Cornwell or Andrew Evans on Newbury (0635) 35644 or if you prefer, write enclosing a C.V. to Norsk Data Ltd., Strawberry Hill House, Strawberry Hill, Both Road, Newbury, Berkshire, RG13 1NG. Telephone Newbury (0635) 35644. Telex 848818



UNIVERSITY OF NOTTINGHAM CLIPPE Computing Centre SYSTEMS PROGRAMMER

Applications are invited for the post of Systems Programmer in the Systems Section. The Centre operates ICL 2971 and 2978 under VME/B, a VAX 11/780 and several PDP-11 systems. Both main and local area network development work is in progress, providing links to the University of Manchester National Computing Centre, the Midlands Universities network and PSS. A DEC Computer Packet Switching Exchange is also shortly to be installed. The Systems Programmer is responsible for VME/B systems software, and the development of general operating systems software, including user commands interfacing to VME/B, a File Archiving System and Network facilities. It is also responsible for the installation and development of a Unix based system on a PDP-11 and for an ICL PERC. The successful candidate will be developing systems software for one or more of the above mentioned systems, and a good knowledge of VME/B or VAX 8600 and some Unix experience would be an advantage. Applicants should normally have a good honours degree or equivalent experience. Starting salary will be in the range £8,376-£7,855 (A) or £8,856-£8,370 (B), according to level of experience. Further particulars and information forms, returnable not later than 30 April 1983, may be obtained from the Staff Appointments Officer, University of Nottingham, University Park, Nottingham NG7 2RD. Ref No. 802. (3032)

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PROGRAMMERS c£13,500	4 years in Data Processing - with 2 years as Systems Analysts.
	2 years of good experience as Programmers.

These situations are for Commercial Applications on -

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- ★ Fully furnished accommodation
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MICRO WHAT? MICROFIN!

The established British manufacturer of portable data capture terminals are moving to new, larger premises at Addlestone in Surrey. This expansion provides a unique career opportunity for three key individuals as follows:-

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West London/West of England & Wales £11K Base. Target £18K
Portable Data Capture is a concept which requires flair and creativity. We are looking for these skills together with drive, enthusiasm and the will to succeed.

SYSTEMS

Software Programmer—to £10K

To DEVELOP/MAINTAIN Systems Software for the Terminal plus the Communications and Application Development System. 2 years industrial BASIC/ASSEMBLER programming plus Communications software experience on MICROCOMPUTERS required (preferably CP/M based). Degree level qualification desirable.

HARDWARE

Service Engineer—to £10K

Responsible for in-house TEST/REPAIR of the Terminals, the candidate should have the ability to accept increasing responsibility for Service and O/A functions. Minimum 2 years practical MICROCOMPUTER Hardware experience required (preferably CMOS 4000 based). Knowledge of ASSEMBLER/MACHINE CODE advantageous. HNC/HND qualifications beneficial.

Telephone DOUG SNEDDON or JOHN WILLS on 01-486 5644 for an informed discussion.



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MANCHESTER—Austin House, Charlotte Street, Manchester 1. Telephone: 061 236 7026
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Chief Operator

PO 1(D/E) £10,101-£11,781 inclusive

This post is most senior in the Operations Section after the Operations Manager and comprises a range of duties assisting that post and directing, in particular, the Senior Operator and the Senior Job Control Assistant in the performance of their duties.

More than four years' experience at a supervisory level in an IBM DOS/VSE installation is required as well as a good working knowledge of relevant operating systems. Software used in a QJCS and RJE environment. Local Government DP experience is not essential.

A full job description and organisation chart is available to intending applicants who should telephone Mr Reeves on 01-570 7728 ext 3123 for further details or send full letters of application to Data Processing Manager, Computer Division, Borough Treasurer's Department, Civic Centre, Lampion Road, Hounslow TW3 4DN.

Closing date: 8 April 1983.

Hounslow
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Maths & Computer Sciences Editor

ACADEMIC PRESS

A leading International STM publisher is seeking a Maths and Computer Sciences Editor.

The successful applicant will have approximately five years' experience in commissioning books and journals in maths and computer sciences at post-graduate and research levels.

Salary and benefits will reflect the seniority of this position.

Please send a comprehensive C.V. to the Personnel Manager, Academic Press Inc. (London) Ltd., 24-28 Oval Road, London NW1 7DX.

(2888)

CAD/CAM Programmer

Clarks Limited, the largest manufacturer of branded shoes in the U.K., recognises the need for the development of high technology to maintain product supremacy.

We are, therefore, looking for a Programmer to join a small team working on the development of a CAD/CAM system.

The successful candidate will have a degree or equivalent in a numerate discipline and must also possess experience in some of the following areas:-

- 3D Surface Modelling
- Fortran
- Graphics (colour & monochrome)
- N.C. Machining
- Prime Software

We will offer an attractive salary plus large Company benefits, including generous relocation assistance.

For more information, please telephone Peter Smith on Street (0458) 43131, ext 2476. Alternatively, please send full career details to John Holdaway, Staff Services Manager, Clarks Limited, Street, Somerset BA16 0YA.

Clarks

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High Technology Market Surveys
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Our client is a highly successful US publisher of market research reports and marketing aids used by major companies throughout the world.

Reporting to the European Sales Manager, you will be responsible for stimulating sales to customers in the high technology industries, and you will be given considerable freedom to plan and organise your own work.

Aged 25+, you will probably be a numerate graduate with at least 12 months' work experience, ideally gained in sales or marketing. A good understanding of, or aptitude for, the high technology scene is essential.

The attractive benefits include BUPA and share option plan.

Please telephone 01-629 1844 at any time, or write for information, Ian White ref: FY 1307.

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(2900)

Take a leading part in our IBM DEVELOPMENT PROGRAMME

Birmingham City Council is the largest City authority in England serving a population of over 1 million, and a diverse commercial and industrial community. The City Treasurer's Department has responsibility for over £700m expenditure p.a. on capital and revenue account. Playing a vital role in the Department is the purpose-built Computer Centre which operates on IBM 3033 NB with 8,500 megabytes of backing store to support over 400 terminals.

A challenging conversion and new application development programme is planned and we now require experienced persons to take a leading part in its progress.

SYSTEMS ANALYSTS Up to £11,859

Applications are invited from candidates with experience in systems analysis. Duties performed include:

- Investigation and analysis of manual and computer systems.
- Design and construction of computer systems and manual procedures.
- Preparation of system documentation.
- Controlling the implementation of computer and manual systems.
- Maintenance and enhancement of systems.

A knowledge of the following techniques is required:

- Computer Operating System
- Data Preparation mechanism
- Communications equipment
- Database Concepts
- Systems Evaluation

Good terms of employment include flexible working hours based on 36% hour week, assistance with relocation in approved circumstances.

For an application form (to be returned by 21 April, 1983) candidates, male/female, should apply to:-

City Treasurer (Ref. PSO), Council House, Birmingham B3 3AB.
Telephone: 021-236 2385/2993.

Conveying will disqualify.

(3083)

**BIRMINGHAM
CITY COUNCIL**

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DATA CONNECTION LIMITED is a leading Software Development and Computer Consultancy Company specialising in:

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Preference will be given to applicants with a sound business awareness who are readily able to communicate their ideas. First-class applicants are offered an impressive salary and benefits package.

DATA CONNECTION's rapid growth offers particularly good career opportunities for innovative professionals who will flourish in a demanding and enthusiastic working environment.

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Tower Point North, Sydney Road, Enfield,
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DATA CONNECTION LIMITED

Programming Team Leaders Analyst/Programmers

Hampshire

Salary £13,000

Our client, a subsidiary of a substantial International group, is a fast-growing systems house providing a comprehensive range of products and services to clients operating in the European manufacturing and distribution sector. Project teams are engaged in providing consultancy on custom-built software and packages to major industrial clients.

Programming Team Leaders are required to control all programming activity within a project team and will be expected to provide significant technical design support in addition to ensuring that quality and standards are maintained whilst achieving agreed targets. All programming is in COBOL using interactive development facilities, dedicated development machines, database techniques and sophisticated programming tools.

Analyst Programmers are required to join teams installing packages and providing consultancy services on large contracts. Tasks are varied including client contact, systems design, analysis, specification and programming.

Training will be given where required prior to new staff being allocated to project teams. Opportunities for career development are excellent and are geared to personal performance and commitment.

Salaries and benefits are aimed at recruiting and retaining high quality staff. Relocation expenses will be paid where appropriate.

Please contact Brian Postles.

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CAN'T MAKE IT TO LONDON? WE'LL COME TO YOU! \$25,000-\$40,000

AGS Computers Inc. is a well-established American consulting firm in the field of Software Services. A team of technical directors from our U.S. offices will be travelling throughout England to meet you and discuss opportunities to work in our various locations. These include New York, New Jersey, Connecticut, Massachusetts, Chicago and Denver.

There are many exciting possibilities available in both telecommunications projects at the prestigious Bell Labs and commercial applications at work in the finance, manufacturing and insurance industries. Telephone communications opportunities involve work with diagnostic systems, digital voice, message switching, networking, and CAD. Large scale commercial work includes database, CPU-CPU communications and support.

If you have at least two years' experience in either Unix and C or PL/1 IMS or Assembler/IMS, come talk to us. We'll tell you more details about the challenge and excitement of living and working in the U.S.A. We will also be happy to discuss opportunities for post-graduate students and professors. Call our London office today to arrange an appointment at one of these locations. Early morning or evening times can be arranged to accommodate your work schedule.

BRISTOL	12-13 April	Unicorn Hotel
MANCHESTER	14-16 April	Portland Hotel
GLASGOW	18-20 April	Albany Hotel
NEWCASTLE	21-23 April	Creat Hotel

For those in the South, we will be in our London office on Monday, April 11th, and will return on April 24th.
Call or write to: Donna Fox, AGS Computers Inc., Suite 404, Asphalte House, Palace Street, London SW1. Telephone: 01-828 4377.

(2838)

Systems Analyst

Retail Systems Development Projects Kingston to £9,000

Bentalls is one of the largest independently-owned store groups in the UK and firmly established as a leader in the retail trade.

We are looking for a Systems Analyst whose main task will be to develop retail systems for all branches - with the initial emphasis on the development of computerised stock control in our heavy goods warehouse.

The brief is to define and develop retail systems to investigate and implement systems in conjunction with our DP department to work with user departments to ensure operational effectiveness.

This is a key job carrying considerable responsibility for project work. We are committed to developing usage of an IBM System 38 throughout the organisation.

Ideally with previous experience in retail systems, you should be a good communicator who would enjoy working with users to achieve results.

Salary will be negotiated up to £9,000, depending on experience. Benefits include 20% staff discount.

Please send a full cv. to Peter Flower, Personnel Controller, Bentalls plc, Wood Street, Kingston upon Thames KT1 1TX, Surrey.

Bentalls Share in our success!
OF KINGSTON (2838)

Systems Programmer

An interesting opportunity has arisen for a Systems Programmer at the Headquarters of the National Radiological Protection Board at Chilton in Oxfordshire.

It is anticipated that a main frame computer will be installed by July 1983 and the successful applicant will be required to assist in the establishment of a computing facility within the Board.

The Systems Programmer will be responsible for the maintenance of all manufacturer supplied software and the implementation of procedures for the most efficient use of the system.

Following the establishment of the facility and the transfer of the current workload from external bureaux facilities, the appointed person will be encouraged to broaden his/her responsibilities to eventually undertake the operational management functions.

The appointment will be in the grade of Higher Scientific Officer and starting salary within the scale £7320-£9785 depending on age and experience. The salary scale will be subject to review from 1st April 1983.

Further information and an application form can be obtained from the Personnel Officer (Ref: PERA 179), National Radiological Protection Board, Chilton, Didcot, Oxon, OX11 0RQ. Tel: Abingdon (0235) 831600 Ext. 553 or 548. Closing date for applications 15th April 1983.

National Radiological Protection Board (2894)

PROGRAMMER/OPERATOR MARKET HARBOROUGH

Crosby Valve and Engineering Company run a variety of applications from accounting to manufacturing on an IBM System 38. We now seek a Programmer/Operator with at least 2 years' relevant experience on IBM GSD machines. Preference will be given to those with experience in RPG11/111, as it is envisaged that this position will become one of full time programmer within the near future.

Please apply to: W. McCaffrey,
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Barks. c. £11,000

The parent company of a major manufacturing group requires a self-motivated commercial systems analyst with experience of reporting package development and capable of liaising with senior finance executives. Applicants should be familiar with RPGIII or similar language and database management systems on IBM System 38.
Contact Brian Costes

Project Mgrs./Consultants

Hants. c. £16K + car

There are several openings for very experienced technical software specialists to join a company with an A1 reputation for developing high technology systems. We are keen to hear from people with experience from: C, civil or defence real-time systems, comm., networking etc. with knowledge of MASCOT. Excellent opportunities for further career development plus overseas assignments in certain cases.
Contact Terry Harvey

Computing in Finance

London £8K - £13K

The application of computers to the requirements of the financial sector is a thriving business presenting opportunities for design, innovation and improved services. Our client is a leader in this business and requires people with good, real-time mini/micro experience to work on a range of projects using DEC VAX, D.G. and IBM equipment.
Contact Brian Costes

Software Support

N.W. M'aux to £14K + car

Continuing success fuels the need for more technical support staff in this expanding company. They require software specialists with a minimum of 4 years experience gained from: O.S., data comm., real-time and/or D.B. systems. People with banking or financial applications experience are also required for the City office where the salary may be higher but no car is provided.
Contact Terry Harvey

Project Ldr. Product Intro.

N.H. Counties £13K-£16K

This position calls for a background in software development with a computer manufacturer. You will be responsible for the controlled introduction of a major new product into an existing client base. You will form a team which will link development, support and the customer. Experience gained with T.P. Systems and D.B.M.S. will be useful.
Contact Terry Harvey

CORAL Programmers

Beds. £8K-£12K

The continuing sophistication of digital electronic telephone exchanges has in turn led to the demand for applications which can provide management and systems information. Our client is building specialist development teams requiring programmers, designers and team leaders. We would like to hear from people with experience working in CORAL or similar. A knowledge of Call Logging would be useful.
Contact Brian Costes

M68000 Team Leader

Herts. £13K-£16K

A very experienced person with mixed S/W and H/W disciplines is required to join an expanding message switch development group. The Company has a go ahead exciting style, making extensive use of sophisticated development aids. Their multiple M68000 based product is a major advance on the market. The successful applicant will help in new, important applications. Additional S/W team members also required.
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If you have a bright, outgoing manner and experience in commercial and financial applications you could find an exciting and rewarding career with this client. You would be required to provide pre and post sales support to customers using a range of business and management information software. The prospect of a future move to direct selling is there for the right candidate.
Contact Terry Harvey

Digital Designers

Herts. £9 - £13K

Electronics engineers with up-to-date experience in the design and development of micro based controllers, drivers, interface boards etc. will find the development facilities in this company to be second to none. The company's product line in data communications is being continuously expanded. Engineers with assembler ability and knowledge of M68000 are particularly welcome.
Contact Terry Harvey

Assembler Programmers

N.W. Herts. £8K-£10K

A small but expanding micro-systems company is seeking two additional technical programmers. Projects are varied and usually challenging and innovative. We require applicants who have enough experience to work with minimal supervision and the manner and ability to work on a client's site if necessary. A delightful rural base necessitates having your own transport.
Contact Terry Harvey

Comms. Support

Herts./M'chester £13 + car

If you have a background in development or support of communications products, we have a selection of opportunities for you. We would expect you to know a range of BSC protocols and have had recent experience linking into an S.N.A. environment. If you also have X25 knowledge so much the better. A good client liaison manner will be required.
Contact Terry Harvey

Real Time Software

Herts. to £10,000

Additional team members are required to work on the implementation of client systems in the area of process control. Successful applicants can expect to contribute to the total development process including client liaison and post acceptance support. Any experience in process control or message switch with DEC and/or M68000 equipment would be useful.
Contact Brian Costes

Technical Author

Wilts. c. £9,000

This position calls for an experienced technical author who has knowledge/experience with software and hardware. The company designs, develops, manufactures and markets micro based computer systems. Your work could cover user operating instructions, technical data sheets, marketing brochures etc. You would be part of an existing publications team with prospects for career development.
Contact Terry Harvey

Telecomms Consultants

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Within the world of technical systems consultancies this client has a reputation second to none in the area of telecommunications. Several specialists, or consultants with experience from: networking, message switching, peckel switching, EFT, banking comm., security systems, comm., hardware and international telex, are required urgently for current projects in the financial sector.
Contact Brian Costes

DEC VAX Applications

Hants. c. £9,000

This is an opportunity for a career minded programmer to join an expanding department and gain valuable experience on VAX systems. The work involves analysis and programming on pensions and insurance applications. Programming is done in Basic and RPL under RSK IIM and VMS operating systems. Excellent company benefits and secure future.
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X.25 Development

Herts. £8-15K

Our client is engaged in the design and development of a very large packet switched network. The completed system will involve the installation of hundreds of computer nodes throughout the U.K. If you have from two to ten years experience in systems software or real time applications please apply. Comm. is desirable but not essential. Reloc. assistance.
Contact Brian Costes

Software Engineers

Beds./Bucks. to £11K

We are particularly keen to hear from applicants with two or more years experience of software development using assembler and/or a high level language. Our client is developing advanced communications products using PDP 11 and Intel M.D.S. You will be working with UNIX and writing mainly in PLM 86. An excellent opportunity to strengthen your existing skills.
Contact Terry Harvey

Computing Consultants

N. M'aux. £10K - £20K +

We are seeking a number of outstanding computing specialists to join a small but expanding computer services company and consultancy. Projects cover complex user applications, manufacture system developments and assistance to other consultancies. Contact us if you can contribute on comm., networking, D.B. design, D.D.P., P.O.S., equipment selection or machine-to-machine interfacing.
Contact Terry Harvey

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Barks. to £15K + car

Our client is the expanding U.K. subsidiary of a major North American software packages company specialising in the top end of the mini-computer market. The company's products provide file enquiry, update and editing facilities with sophisticated screen handling and report producing aids. We would particularly like to hear from HP3000 programmers with a good knowledge of MPE.
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There is also a desire for analytical skills in relation to the decomposition of software modules into reliable, logical and manageable sections, to enable the development of firm Requirements Specifications. These will produce the required information necessary for continued development. Good financial rewards coupled with a large company benefits are offered along with the opportunity to work in a progressive technical environment. For further information contact: **Janet Gilver** on 01-727-7727 during office hours or 01-594-9977 evenings and weekends.

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If you have sound applications knowledge preferably, although not essentially, within Freight Forwarding, are from a Programming, Systems Analysis or Operations background and are interested in this exciting opportunity to develop your career, then

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IBM ANALYST/PROGRAMMER DOS/VSE

£10,000

Recent IBM user is seeking to recruit an Analyst/Programmer with a sound commercial background, preferably to include knowledge of either financial or stock control systems. Candidates should possess a strong programming background including familiarity with VSAM/STAM and preferably CICS. Other systems would be advantageous, however, not essential. Career progression is assured as this company is a market leader in its field.

IBM PROGRAMMERS System 34

£7,000+
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Banking organisation situated in C. London is seeking to recruit Programmers with a minimum of 18 months' experience. Particular interest will be taken with applicants possessing banking or financial experience, although other commercial background will be considered. Perks are excellent and include a very generous mortgage facility and personal loans.

HONEYWELL L 64 PROGRAMMERS

£7-£11,000

Two installations based at both extremes of Greater London seek Programmers with a commercial background, varying from six months' to four years' Honeywell Cobol programming experience. Knowledge of TDS on-line programming techniques will be an advantage for the senior positions. A general appreciation of Cobol is desired for the junior positions. Career progression through to Analysts is assured by both companies dependent on aptitude and desirability.

HONEYWELL L66 PROGRAMMERS

to £11,000

Expanding commercial organisation based in London is seeking Programmers with a minimum of 18 months' Honeywell Cobol experience. Applicants possessing knowledge of either TDS/TP systems would be of particular interest, however, other Honeywell experience will be considered. Perks are varied and include company product discount.

PRIME JNR. PROGRAMMER £7,000

Company situated in Central London is looking to recruit a Junior Programmer with 12-18 months' experience, preferably gained within a Prime background. Candidates should ideally possess a working knowledge of Fortran programming techniques, however training is possible where necessary. Perks include a very pleasant working environment and subsidised restaurant.

ICL SENIOR PROGRAMMER £10,500

Progressive company based in N. London requires a Senior Programmer with a minimum of four years' experience. Candidates should be familiar with MTS on-line programming techniques together with a sound appreciation of DME GII Cobol programming. Small project leadership is desirable, however not essential, as team work is of the utmost importance in this friendly environment. Perks are varied and include five weeks' holidays and company season ticket loan.

ICL ANALYST/PROGS £9,500

This installation based on the stockbroker belt is looking to enhance its Systems and Programming capability by recruiting VME Programmers with 18 months' experience to Analyst/Programmers with four years' commercial experience. Applicants should possess either an understanding of IDMS/TPMS for the programming positions or a minimum of nine months' systems experience for the Analyst/Programmer position. Career prospects are excellent and include potential project leadership for the right applicants.

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**SYSTEMS ANALYSTS
ANALYST/
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PROGRAMMERS**

Highly competitive

Our client, a major manufacturing organisation centred on the South Coast, has established itself as world leader in its field. Substantial investment in computerisation and continuing development of all control and information systems have created a requirement for a number of Systems Analysts.

The ideal candidates will have gained their experience in an industrial environment and should possess a working knowledge of database and telecommunications. Hardware is based on an IBM 4341 running under VM/CMS and DOS/VSE and experience gained in a similar installation would be highly advantageous. The company is also looking for Programmers and Analyst/Programmers with a minimum of two years' experience of COBOL, CICS and DL/I to strengthen the existing teams. In addition to highly competitive salaries, our client provides a range of benefits, including an excellent relocation package and opportunities to develop a stable career in a stimulating environment.

LOCATION: HAMPSHIRE

JAB17/1

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LOCATION: WORLDWIDE

JAB17/2

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**STAFF AT ALL
LEVELS**

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Due to major expansion our client, an established software house, is seeking to recruit staff at all levels to work on their customer sites in and around London. Applications are invited from D.P. professionals with experience at any level in the following areas:

- ★ IBM MAINFRAME
- ★ PL/I and/or COBOL
- ★ IMS, DB/DC, CICS
- ★ ICL 4800
- ★ VME/RS and/or VME 4800
- ★ IDMS and/or TPMS

The company offers excellent salaries and conditions of employment.

LOCATION: LONDON

JAB17/3

dp

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CONSULTANTS

£17,000

Our client is one of Europe's leading systems consultants with a commitment to providing quality software services. With a solid business base, they have a requirement for a number of consultants to work on a number of projects within a variety of business applications and software. The successful candidates will have proven ability in any of the following areas:

- ★ DATABASE TECHNOLOGY
- ★ REAL TIME SYSTEMS
- ★ MINI/MICRO HARDWARE (preferably DEC)
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FKB17/4

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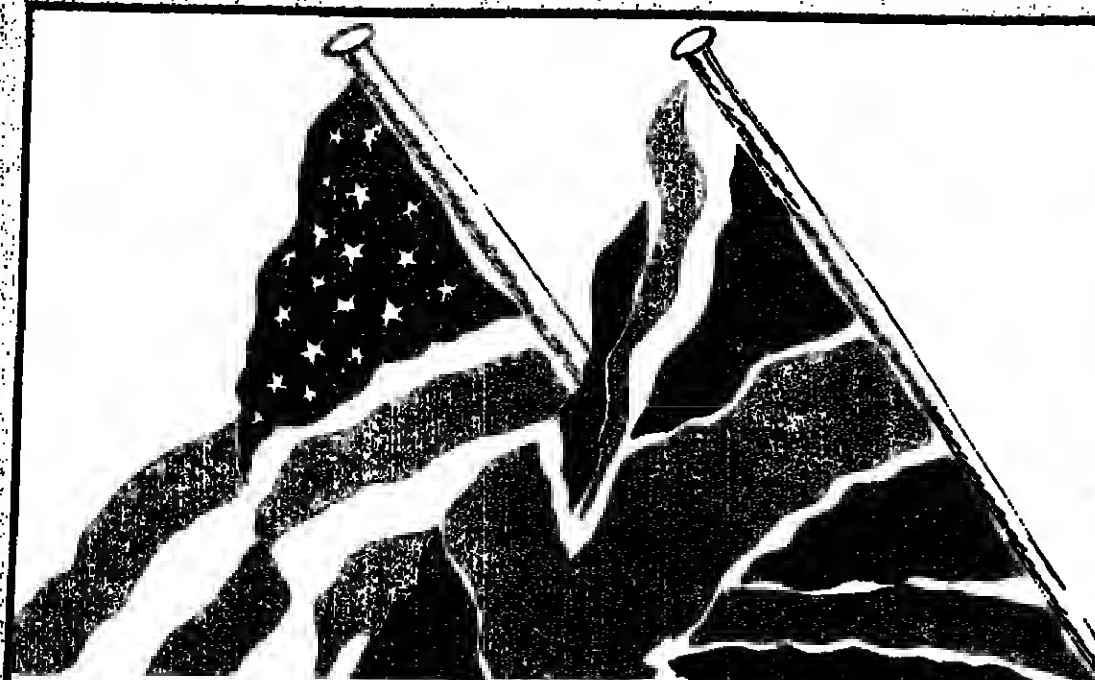
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Software is developed using a Host-Target approach. The host computers are DEC PDP11 and VAX machines, supporting INTEL 8086 and TI 9900 microprocessors. Languages used are CORAL 66, PASCAL, and ASSEMBLER, which are normally used in conjunction with a highly developed MASCOT design and implementation methodology.

Salaries will be in a range up to £14k. Big company benefits include help with relocation to our attractive part of the West Country, within easy reach of the South Coast and enjoying the advantages of reasonably priced housing in surrounding country towns and villages.

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UNIVERSITY OF ESSEX Department of Electrical Engineering Senior Lecturer/Reader in Computing Engineering

Applications are invited for the post of Senior Lecturer/Reader in Computing Engineering. The post holder will be responsible for the teaching of Computer Engineering. Candidates should have an honours degree in Computer Engineering, together with a strong research record in computer engineering. Applicants with an all-round ability in hardware and software with a special interest in microprocessor applications are encouraged to apply.

The person appointed will be expected to teach courses at undergraduate and graduate level and to take part in and initiate research in the field of computer and microprocessor engineering. The Department has a long history of research in what has recently become known as Information Technology and this post is seen as enhancing these activities.

Applications (three copies, quoting reference AG/156/CH) including curriculum vitae and the names and addresses of three referees, should reach the Registrar, University of Essex, Wivenhoe Park, Colchester CO1 2QU, Essex, from whom further particulars may be obtained, by April 28th, 1983.

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Our client is a U.K. company which specializes in the design, development and implementation of systems for the IBM System/34 and /38 marketplace. Its Business System/34 and Business System/38 comprise the most comprehensive range of program products available.

In accordance with this philosophy of excellence, the company has developed, and has world-wide rights to market that version of FCS-EPS which runs on the IBM System/34 and System/38 range of computers.

We are looking for a young successful and ambitious Salesman, with experience selling financial planning and modelling systems. His role will be to stimulate sales of FCS-EPS on the IBM System/34 and System/38 range through the existing network of EPS sales offices in the U.K., Continental Europe, USA, Canada, Far East, Middle East and Australasia.

The company is young, successful, growing rapidly and in a position to offer long-term career opportunities. With a product which is one of the most respected and widely used business planning and modelling systems in the world, selling into a market of 100,000 installed System/34 and System/38's which is increasing daily; this must represent one of the most attractive sales opportunities available.

For further details phone Kevin McCourt or write enclosing full C.V. Interviews will be held in Reading and Central London.

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The necessary skills required for the positions outlined below are experience of software development in a REAL-TIME environment on PDP 11's using RSX, CORAL and/or MACRO.

Software Engineers (Radar Simulation)
Increasingly complex radar simulators must ensure that navigators, air traffic controllers and military strategists are capable of dealing with any emergency.

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Collecting and processing data effectively presents a unique set of problems which must be solved to ensure plants will operate at maximum efficiency. Those are the tasks of the two divisions.

Professionals who really want to innovate, stretch their talents and who feel they are worth every penny of the £8.5K to £12.5K starting salary and benefit package (including relocation assistance) should apply to Keith Taylor at McCourt Cousins.

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For further details please contact:

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Please quote reference: S.A.1883.
Application forms available from: The Personnel Section, RA202, Town Hall Annex, Ealing, London, W5 1TJ. Tel: 01-873 2424 ext 226.

Out of hours answer service on 840 1995
All salaries are inclusive of London Weighting Allowance.

All posts are open to male and female applicants unless otherwise stated. Special consideration will be given to disabled persons whose qualifications and/or experience are relevant to the post for which they apply. (2047)

LECTURER IN COMPUTER SCIENCE

Applications are invited for the post of Lecturer in the Department of Computer Science, which has recently been reorganised and is now a major programme of development at undergraduate and postgraduate levels. Candidates should have postgraduate qualifications or equivalent experience in Computer Science, and may have research interests in any area of non-numerical computer science. An applicant with experience in teaching or research will be particularly welcome. Salary will be on the scale £9,375 - £15,000 per annum. Note: This advertisement invites the salary applicable to the post. Applications already received are being solely considered and these candidates need not re-apply. Applications, together with the names of three referees, should be received not later than 28th March 1983 by The Registrar, The University, P.O. Box 147, Liverpool, L69 3BX. Tel: 061-799 3022. Extension: 2004. From whom further particulars may be obtained: Joanne Kelly (47996). (20127)

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A programmer/analyst is required to join a small team concerned with the evaluation and installation of machines for a new distributed computer system. The system will comprise a number of microcomputers interconnected through an X25 packet network, serving the new system will be on-line during 1984 alongside an existing DEC/VAX real-time service which will be gradually phased out. Some work on the old system may be required. Candidates should have experience of working at assembly level, preferably on operating systems or communications systems and in any case have a good working knowledge of operating systems and packet based communications. Salary £10,000-£12,000 including London weighting, starting point depending on experience and qualifications. Conditions of service include 24 days annual leave rising to 30, continuing pension scheme and a 30-hour week which may be worked in such a way as to provide an additional day off every week. For further details and an application form, please do not telephone but write to a member of the Staff Selection Office, City of London Polytechnic, 117 Renshaw Street, E1 6BB, London, E1 6BB, London, E1 6BB. (20127)

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Hounslow Borough College
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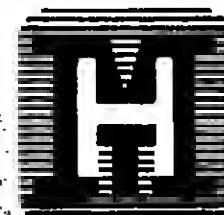
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Our client is a highly successful Division of an electronics-based multi-national Corporation. The Division, based in Sunbury-on-Thames provides task management and technological service to a wide range of large clients, which include Government Departments and local authorities.

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The positions offer candidates an ideal opportunity to develop their man management and project management skills in a successful and expanding software services environment.

If you feel ready for the challenge, then telephone **Alan Carnell** on **01 935 0671** (24 hour answering service) or **01 837 8795** (evenings to 9.00 pm). Alternatively you may submit a Curriculum Vitae to the London office.

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Manchester M3 2ER
061-833 0427

BELGIUM
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Boite 4, 1050 Bruxelles
010 322-840 7151/71

HOLLAND
Williamspleinweg 92,
1071 H.M. Amsterdam
010 3120-76047

PROGRAMMING OPPORTUNITIES

IBM PROGRAMMERS HERTS/BUCKS c£6,500
On line development using COBOL, candidates must have a minimum of one year's experience preferably DCS/VSE other good OS or MVS people considered.

MOVE TO VAX BUCKS/CAMBS c£8,000
Small installation utilising VAX super minis are seeking commercial programmers ideally with 18 months' COBOL or BASIC PLUS to work in S/C or ACCOUNTS based systems.

MICRO PROGRAMMERS HERTS c£8,500
Leading systems house are seeking good commercial people with varied applications background preferably ACCOUNTS or S/C experience languages NOT IMPORTANT.

PROGRAMMERS (ICL OMAC 29) c£8,500
HERTS/NORTHANTS
Candidates must have two years' ICL COBOL with some exposure to ME 29 using OMAC 29. Software houses/N user environment.

DEC JUNIOR PROGRAMMER MIDDX £7,000-£8,500
Excellent opportunity to join a rapidly expanding systems house in development of application for the leisure industry on PDP 11 and VAX. 18 months to two years experience required with PDP 11 and HT II preferably some DISOL.

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IBM PROGRAMMER MIDDX £8-£9k
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PROGRAMMING AND APPLICATIONS SUPPORT

DISTRIBUTED AREA PROCESSOR SUPPORT UNIT

The Unit is part of the QMC Computer Centre providing a national service for users of the DAP. Based in special purpose-built accommodation, the Unit fosters research on the use of parallel machines, produces software, advises users and acts as a focus of information on parallel machines. A PROGRAMMING CONSULTANT is sought to assist in this work. Ideally with at least 2 years experience in scientific/technical computing and interested in helping others solve their problems on a new type computer.

Initial appointment to 31 July 1985 in range £3,700-£9,370 p.a. + £1,100 London Allowance. Application forms and further details available from The Secretary, Queen Mary College, Mile End Road, London, E1 4NS, to be returned by 30 April. (3028)

BOLSOVER DISTRICT COUNCIL

FINANCE DEPARTMENT

ASSISTANT SYSTEMS ANALYST/PROGRAMMER

Based at Dale Close, Mansfield

Salary Grade AP23: £5,352-£6,595

To assist in the provision of an efficient and effective service in relation to the computerisation of the Council's financial, technical and administrative responsibilities.

Further details and application forms available from:

Personnel Section
180 Chesterfield Road South
Mansfield

Tel: Mansfield 34171 ext. 361
Closing date 6th April, 1985

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**(Manager Designate)
£25K (inc) + Car**

We are ideally looking for an experienced recruitment professional who is seeking the challenge of organising a new division. We are also prepared to consider someone with a first-class sales career record who has a sound knowledge of the Computer Industry. He or she will probably be in their mid- to late-twenties and must be capable of working with the minimum of supervision and naturally be totally self-motivated.

The rewards are a negotiable five-figure basic salary + 25% Commission, also an executive company car will be provided after a short probationary period. This is a genuine career opportunity that will most appeal to someone who has real ability but unable to use it in their present company. Future prospects include their involvement with the selection and setting up of sophisticated in-house computer system. Ultimately it is envisaged that a directorship will be offered.

For more information and a strictly confidential discussion, telephone the Managing Director today on 01-439 1336 up to 7 p.m. most evenings.

(3011)

Computer Operator

Southwark, SE1

£6806 - £8642 pa

Applications are invited for the post of Computer Operator to assist in the operation of the Regional general purpose computers and associated equipment. At present the mainframe computers are an ICL 2960 operating under DME and an ICL 2986 operating under VME/B.

In addition there are ICL ME29 and ICL 7905 computers and, shortly, a TEXAS system. There are also a number of small computers in use for Data Preparation and User applications.

Applicants should have a good general education to 'O' level standard and preferably one year's experience of operations on ICL VME/B, DME or other ICL operating systems. Applicants with an aptitude for this type of work, with the right qualifications, minimum 4 'O' levels, and preferably aged not more than twenty five years will be considered for training.

An average of 37 hours per week is worked from two shifts Monday to Friday at present. Overtime working is necessary at times of peak work load.

Applicants should be sent to the Personnel Officer (Recruitment), CEBB, South Eastern Region, Bankside House, Summer Street, London SE1 9JL giving full details of experience and qualifications and quoting vacancy number 1024/B3CW to arrive no later than 8 April 1983.

(3022)



Central Electricity Generating Board
SE Region

Management Consultants Systems and Information Technology

The P-E Consulting Group's work in computer systems, office automation and information technology continues to expand rapidly and we are recruiting additional consultants to help our clients with:

- Feasibility studies
- Policy and strategy studies
- Specification, selection and implementation of systems
- Project Management

Consultants will be based at our Egham office but will be required to work on their own initiative at our clients' premises.

We are seeking high performance professionals, aged around 25-35, and invite applications from numerate graduates, male or female, able to demonstrate the appropriate experience and track record.

An excellent remuneration package is offered, including car, non-contributory pension and profit share.

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The P-E Consulting Group Appointments Division
186 Piccadilly, London W1V 9DE Tel: 01 499 1948

PE

RPGII PROGRAMMER

Circs £28k + bonus & L.V.
Required to join a small team operating an IBM System 34. Some systems analysis experience and/or GPAS/DMAS knowledge advantageous.

Contact Tony King, Tel: Dorking (0306) 896688

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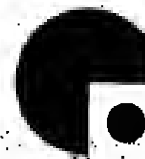
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Application form and further details available from Enabling Unit, 100 St. Paul Street, London W1R 9AL. Tel: 01-690 6020 ext 212. Closing date: Friday 11th April 1983.

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Current hardware includes twin ICL 2960 mainframes under GEORGE IIS with a five day week, three shift system being worked.

Ideally you will offer upwards of 18 months operating experience gained on ICL 1900 or 2900 mainframes using GEORGE IIS, any exposure to ATLAS tape library systems would be advantageous.

Traditionally, breweries have always offered above average conditions of employment - our clients are no exception, for in their purpose built West London datacentre they offer an excellent subsidised restaurant together with separate rest area offering a range of recreational facilities plus, of course, free beer!

Perhaps, more importantly a proven policy of training enables employees to develop their careers further.

For further information, including a data sheet describing the brewery's current computer set-up, please contact SCOPE quoting Ref: CW76R.

(3003)

SCOPE

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We are currently looking for Analyst/Programmers to work in the Company's head office in Paris. Successful applicants will have the ability to contribute to Systems Design and Programming involving major business projects with COBOL.

Experience with H.P. 3000 would be an advantage. Proficiency in French is essential.

These appointments offer real career opportunities, a good, negotiable salary and fringe benefits including life assurance and contributory pension scheme. The Company will provide substantial assistance with relocation expenses.

Applications should be made in writing to Mr. J. M. Bradshaw, Personnel Manager UK, The Goodyear Tyre and Rubber Co (GB) Ltd., Gushbury, Wolverhampton WV10 9DH.



3014

SNR SYSTEMS DESIGNER (£9404-£11,434 p.a.) PROGRAMMER/ANALYST 2 Posts (£7404-£9025 p.a.)

An opportunity has arisen for well qualified systems and programming staff to join the Computing Department of Grampian Health Board.

A full range of applications, covering financial, administrative and medical aspects of the Board's activities, are currently run on an installation of two ICL 2904. In the latter half of 1983, it is expected that this will be replaced with an ICL 2966, which will initially run under DME with a move to VME early in 1984.

Applicants for the Senior Systems Designer post will have at least 6 years experience in computing, and will have held design responsibility for at least one major application. This is a permanent post.

Programmer/Analysts will have at least 2 years experience in programming, and will be able to show an aptitude for systems analysis work. One of these posts is permanent, and the second post is for a period of 3 years.

Benefits:
* Cash allowance for special experience.
* Flexible working hours (37 per week).
* On line terminals for program development.

For further details, contact Mr. C. Kite, at Grampian Health Board Computing Centre, Westburn Road, Aberdeen, Tel: (0224) 681166. Completed applications forms should be returned to the Area Personnel Officer, Grampian Health Board, 1 Albany Place, Aberdeen by April 8th 1983. (3006)

UMIST

RESEARCH ASSISTANTS

Applications are invited from computer scientists with a theoretical background in mathematics with programming experience for two Research Assistants to work on the SERC funded project "Software Tools for the Construction of Verified Software". The project is aimed at developing an implementation of the algebraic specification language OBJ and an associated proof checker. Implementation will be in Pascal on the groups PDP11/40 and VAX/VMS computer systems. Knowledge of one or more of the following areas would be an advantage: program verification, algebra, functional programming, logic, system software. The appointments will be for three years.

Salaries will be according to appointment grade in the range £5500-£11000 per annum.

Further information can be obtained from Robin Callaghan (ext. 2245) or Derek Coleman (ext. 2241) on 01-226 3311, to whom applications should be sent as soon as possible. Please quote reference COM226C.

10024

oxford polytechnic

COMPUTER CENTRE DEPUTY HEAD OF COMPUTER SERVICES

A new and challenging post of Deputy to the Head of Computer Services has been created to assist with the management and development of computer services in the Polytechnic.

Applications are invited from well-qualified and experienced computing professionals, who have a number of years' experience in management and software development.

Salary scale: Principal Lecturer: £11,831-£16,019.

Application forms and further particulars can be obtained from: Mrs Judy Blakey, Administration Officer, Oxford Polytechnic, Headington, Oxford OX3 0BP. Tel: Oxford 94777.

(3008)

Programmer/Analyst

WANG's success as a computer manufacturer is based on its ability to constantly position itself in the market place as a leader in office automation technology.

Our rapid expansion provides the opportunity for a Graduate, with a minimum of three years' programming experience, to join us at our West London European Support Headquarters.

While your primary responsibilities will be to produce programme specifications and to write COBOL programmes, you will also be given the opportunity to act as a Systems Analyst and

Project Leader on certain projects. You will be expected to work independently and exercise individual judgement. Knowledge of business systems is highly desirable.

The position offers considerable scope for advancement and career development.

An attractive salary and benefits package will be offered to the successful applicant.

Interested applicants should send full CV, to Marilyn Gately, WANG European Division, 661 London Road, Bexley, Middlesex TW7 4EL.



THE OFFICE AUTOMATION COMPUTER COMPANY

(3078)

PROJECT LEADER/ANALYSTS To £14K + CAR

Our client is an expanding Commercial Systems House based in the South Coast, specialising in Real Time Mini-Computer applications.

They require Project Leader/Systems Analysts to manage consultancy assignments in LONDON and at their own South Coast offices. Candidates will be aged 28-40 and will have already gained 'real-time' experience in Systems Management, ideally in a Systems House environment. Candidates must be capable of advising the Customer to produce his S.O.R., designing the system and managing the implementation team.

(3016)

APPLY TO:
INTEL PERSONNEL
Regency Road, off West Street
Brighton, East Sussex BN1 2RH
Telephone: BRIGHTON 37183/4

Nene College Northampton

School of Mathematics, Management and Business Studies

Applications are invited from graduates (or equivalent) for the following post, available immediately or with effect from September 1st, 1983.

Salary: Burnham FE scale.

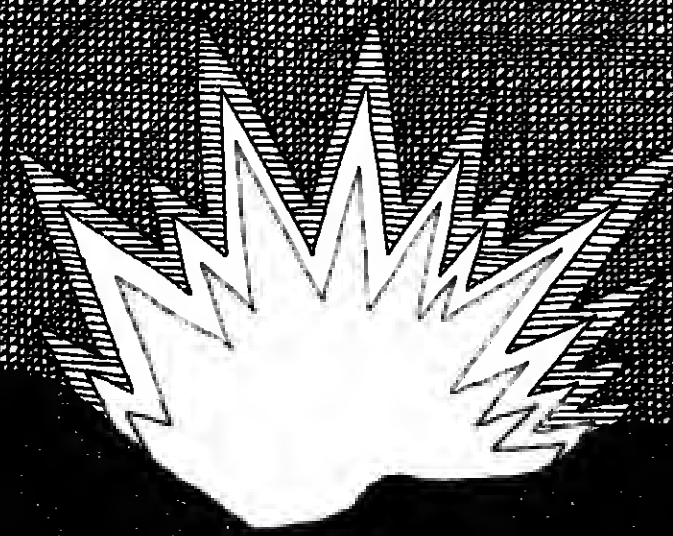
Lecturer /I/I in Computing

An ability to teach in any of the following areas would be an advantage: Systems Analysis, Database Design and Implementation; Programming; Management Information Systems.

Further information and application forms from: The School Secretary, School of Mathematics, Management and Business Studies, Nene College, Moulton Park, Northampton NN2 7AL (Telephone 0604 718000; ext. 268). Closing date: April 15th, 1983.

**SOFTWARE
ENGINEERS**

A shot in the dark



or intelligent guidance?

In the fast-moving world of intelligent guided weapon systems, our client's high-integrity software has a definite edge on the competition. Which is why they can offer you a career that's really worth aiming for. As a software house, they are capable of setting their own ambitious targets, and are presently working their way through a well-planned research and development programme of new products and design methods.

With the new buoyancy being experienced in this volatile market, their project teams are expanding to meet the pressures of increased worldwide demand - and accelerated progress.

The latest VAX systems have been introduced, together with the most powerful real-time minicomputers currently available. This dramatically enhanced capability signals important openings for experienced Software Engineers at various levels.

In all cases you should have a degree level qualification in a science, engineering or computer science field. Preferred experience is either VAX with CORAL and MASCO, or real-time simulation/CAE. A considerable variety of interconnecting projects are always under way at any one time, so interdisciplinary communication skills are as essential as your technical expertise.

Consultants c. £16K

With at least 10 years' experience in developing significant real-time software and/or support environments, you will be expected to produce both conceptual and practical design solutions as well as directing a number of software engineering groups. Reference W756/MB

Project Leaders c. £13K

Operating at conceptual design level, you'll need to be a natural leader with in-depth expertise in at least one software specialisation (real-time software design, simulation, etc.) built up over 8-9 years' professional involvement with both high and low level programming techniques and languages. Reference W755/MB

Team Leaders c. £10K

Working to clearly-defined functional requirements with a mixed team of engineers, you will design, develop and prove real-time software at group or individual module level. At least 3 years' appropriate experience is required, using CORAL and at least one other language. Reference W754/MB

In addition there are a number of vacancies for Software Engineers/Designers, up to Project Leader level, for real-time simulation, requiring appropriate experience on SEL/VAX and FPS array processors. Reference W758/MB

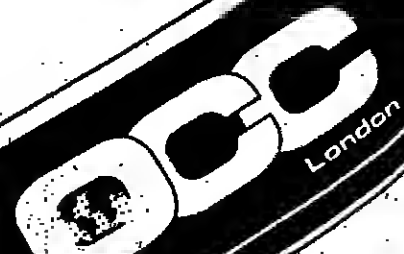
Also Software Engineers at various levels for systems programming on CAD/CAE graphic systems and local area networks with experience on PDP11 (RSX11M) or VAX (VMS). T1990 or CV experience would be useful. Reference W757/MB

Positions offer fully-negotiable salaries, and a first class benefits package including a generous contribution to the expenses of relocating to this pleasant part of the northern home counties.

For further details, interested applicants should write or phone Mike Beer at OCC Computer Personnel. Quote appropriate reference.

01-242 9356
24 hour answering service

occ computer personnel
Recruitment Consultants, 16 Bedford Row, London WC1R 4EB



A Shining Example of Success

Our Client, a British Company, is a shining example of success through innovation. In one year it has become one of the market leaders in the field of microcomputer systems. Significant future growth will involve the enhancement of the design and development capability to meet the requirements of current and new projects. Products are based on a variety of microprocessors including 6809, 68008 and 8088.

The Company has recently moved to purpose built premises and is close to pleasant rural/coastal surroundings. Housing in the area is both attractive and low priced.

Development Manager

£15,000 p.a. Car

Candidates for this senior post should have several years experience of leading a number of project teams in a fast-moving, commercial design development environment. In addition to a thorough technical understanding of microprocessor techniques and applications the post calls for well developed management and administrative skills and above all the ability to meet targets.

Software Systems Manager

£15,000 p.a. Car

This function will take responsibility for the management of an expanding Software Group. It requires man management and communication skills of the highest order. Applicants should also have considerable experience of the application of high level languages and micro or mini operating systems. Future projects will be multi-tasking/multi-user and will require significant software support.

Project Leaders

£13,000 p.a.

Degree qualified applicants are required who have several years design and development experience embracing microprocessor based technology and applications. Specific experience of project control is essential and the Project Leader will be expected to provide technical guidance and leadership.

Technical Author

to £11,000 p.a.

Applicants will be qualified to degree of HND level and have both technical and literary skills. Considerable liaison with the development group is envisaged to produce a wide range of technical and product literature and operating manuals. A good appreciation of microprocessor techniques is required.

Development Engineers

c. £10,000 p.a.

A number of degree qualified engineers are required having a minimum of 2 years experience of circuit design for micro-based equipment and peripheral devices.

Programmers

to £11,000 p.a.

Applicants should be degree qualified and have considerable experience of application software on micro based systems and programming in Assembler, C, PASCAL or a similar high level language.

The Company offer excellent career prospects and fringe benefits. A comprehensive relocation package is available where appropriate.

Please apply providing a full C.V. to Barrie Witt, by writing to the address below. Further information or an application form may be obtained by telephoning him on 0905 611512 during office hours or 06845 66477 evenings and weekends.

Computer Personnel & Executive Development Associates Ltd.
Old Bank House, Bank Street,
Worcester WR1 2EW.

Tel. 0905-611512

DoL Lic No M1387



Software Consultancy and Development

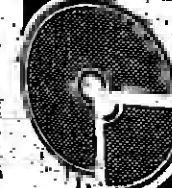
Middlesex
£15K to £19K
Car
Relocation

Only people who have attained a very high level of applications experience in their particular fields will be of interest to us. People with experience in MANUFACTURING, GENERAL COMMERCIAL, FINANCIAL, BANKING and CONTROL SYSTEMS on micro, mini or mainframe computers, who can function with great diversity of role, from pure consultancy to project management should apply.

You will know my client company by name and can be assured it is synonymous with the very best in systems software and computer technology.

Contact, in confidence, Digby Dyke, Managing Director, on 0905 611512 office hours or 06845 2210 evenings and weekends, or write to the address below.

Computer Personnel & Executive Development Associates Ltd.
Old Bank House, Bank Street, Worcs, WR1 2EW Tel: 0905-611512



DRG BUSINESS MACHINES

Superb opportunities now exist for top quality engineers to join this fast-developing Company, which is part of the international organization, The Dickinson Robinson Group, DRG Business Machines, with its headquarters in Weston-super-Mare in the West Country, offers a wide range of computer products and applications software, through its Systems, Peripherals and Supplies divisions. In continuance of the Company's commitment to providing the highest levels of customer support, the following appointments are to be made.

Technical Support Engineers

Weston-super-Mare

As a DRG Technical Support Engineer, your responsibilities will include the evaluation of potential new products, the training of Field and Bench Engineers, product documentation, test specifications and schedules, assistance with customer queries, troubleshooting, and pre- and post-sales support. Two engineers are now required for the following:-

DISKS and PRINTERS

You should have in-depth experience of floppy and Winchester disk technology, ideally with the additional experience of machine code and/or assembly programming, and the ability to design hardware and software successfully. Ideally, you will also have 8085 and Z80 microprocessor experience, a knowledge of standard printer interfacing techniques, and familiarity with matrix, daisy-wheel and line printers.

SYSTEMS and VDUs

For this appointment considerable experience is required of computer systems employing both 8 and 16 bit microprocessor technology, with multi-tasking, multi-user facilities. Machine code or high level programming experience would be an advantage. Considerable experience of VDU circuitry, ideally based on the 8085 chip, is especially necessary. Colour graphics experience would be useful for future products.

Field Service Engineers

Leeds/North East

Southampton/South West

As a DRG Field Service Engineer, within an assigned geographic territory, you will be responsible for promoting good customer relations, customer support and service, on-site fault diagnosis and repair, and preventive maintenance. As a Senior Field Engineer, your additional responsibilities will include providing technical assistance to other engineers.

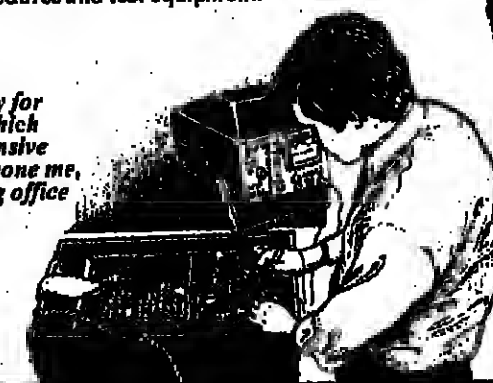
You should have sound experience of field service on mini/micro computer systems and peripherals, a good basic understanding of digital electronics and the ability to work to chip level.

Bench/Commissioning Engineers

Weston-super-Mare

As a DRG Bench/Commissioning Engineer, you will be responsible for in-house fault diagnosis, repair and overhaul of company products, test equipment and PCBs to component level, and other technically related functions. Also you will give assistance with the installation and commissioning of computers on customer sites throughout the U.K. You should have a good basic understanding of electronics and have experience of diagnostic procedures and test equipment.

For further information, or to apply for one of the above positions, all of which carry a competitive and comprehensive salary and benefits package, telephone me, Digby Dyke, on 0905 611512 during office hours, or 06845 2210 evenings and weekends, or write to me at the address below.



Computer Personnel & Executive Development Associates Ltd.
Old Bank House, Bank Street,
Worcester WR1 2EW.

Tel. 0905-611512

0905 611512

CALMA

Calma is a leading supplier of complex computer-aided design systems. We have vacancies for experienced computer field service engineers in the following areas:

SURREY, BERKSHIRE AND HOLLAND

Benefits include a company car, pension scheme, BUPA and life assurance

For further details please contact:
JANETTE CROUCH
at Calma's European Headquarters
CAMBERLEY (0276) 682021

Founded in 1980, Shawdata is a computer services company with a reputation for providing quality solutions on a flexible, to a diverse client base. As part of a long-established £76m UK-owned group, we also provide a data processing service over a nationwide TV network to our parent group, using an ICL ME28 computer located at our group head office in Huddersfield. More recently, we have become a founder member of the successful ICL Traders' network.

The increasing demands being placed upon our services by both our parent group and our external client base require us to recruit experienced data processing professionals to enable us to respond positively to these demands. The individuals appointed will have the opportunity to make significant contributions towards the development of a number of major projects using amongst other things, Viewdata, On-line and Database techniques.

Project Leaders

£8K-12K + Company car
We are looking for a person experienced in the supervision of system development with a proven track record of successful implementations. As we specialise in developing effective solutions for ICL systems, at least 4 years' experience of ICL hardware and software will be required.

Analyst/Programmers

£6K-9K + benefits
Applicants should be self-motivated individuals of a proven capability who can perform effectively in both in-house and external client environments. At least 3 years' Cobol experience is required, ideally with ICL equipment. Recent experience of ME28 hardware and software would be particularly relevant.

If the challenge of the above positions is of interest to you please send your cv to:

The Personnel Manager
Shawdata, 4 Rowley Lane
Fenny Bridge, Huddersfield
W. Yorkshire HD6 6JG

Shawdata **ICL** IN THE NORTH

EDP PROFESSIONAL

Progressive Audio and Hi-Fi distribution company based in Slough, seeks EDP professional with operating/programming experience to be responsible for IBM System 34. Sound knowledge of D/MAS or equivalent essential.

Salary c£9,000 plus substantial benefits package.

Write or telephone for an application form to:-

HARMAN (AUDIO) UK LTD.
Mills Street, Slough
Tel: Slough 76911

FOR
CLASSIFIED
ADVERTISING USE
DIRECT LINES

RECRUITMENT CONSULTANCIES
(01) 661 8787
DIRECT ADVERTISERS
(01) 661 8080

SMR

Sales & Marketing Recruiters Ltd
A Sales and Marketing Services Company

SALES EXECUTIVES

Refresh The Parts Of Your Career
Potential That Your Present Employer
Cannot Reach!

Our client is one of the big international success stories of the computer industry, with a considerable reputation for quality and innovation. Their product range extends from large computer systems to micros, embracing a variety of state-of-the-art products in such areas as Distributed Data Processing and the Electronic Office. They are a large, successful, secure and progressive organisation that manages to sustain all the benefits of a small company environment; a down-to-earth operation with short and responsive lines of communication. Major new products come along with astonishing regularity and the company has just launched a major computer system that is years ahead of competitive offerings. The future looks very bright indeed within this thriving organisation where actually achieving target within the first year of employment is a reality.

The company's next phase of expansion calls for the recruitment of experienced sales executives who have a substantial record of success in selling computer systems to industrial and commercial end-users or systems houses in any of the following regions:

SOUTHERN ENGLAND-THE MIDLANDS NORTHERN ENGLAND-SCOTLAND

Induction training will include travel to the U.S.A. and the remuneration package includes a generous guarantee against commission earnings during the first year. On target earnings in 1983/4 are expected to be

£25,000 + COMPANY CAR

Our consultants for this assignment are Alasdair Scott (London and South) — 01-734 9776; and Roger Dodd (Midlands and North) — 05432 56612. Please quote reference SSB/033.

LONDON & SOUTH
29 Oxford Street
London W1. (01) 734 9776

MIDLANDS & NORTH
Cathedral House, Beacon Street,
Lichfield Staffs. (05432) 56612

Answering Service after 6 pm and weekends
SALES TRAINING, MARKET RESEARCH, RECRUITMENT

SMR

Sales & Marketing Recruiters Ltd
A Sales and Marketing Services Company

SALES EXECUTIVES

ARE YOU UP TO SPECIFICATION?

In other words, have you proven your ability to:

- * Sell computer systems in a creative manner?
- * Negotiate knowledgeably at director and shop-floor levels?
- * Co-ordinate and motivate a sales team?
- * Handle industrial and commercial applications?
- * Produce an effective selling strategy?
- * Deal with new and existing accounts?
- * Qualify sales prospects perceptively?
- * Consistently achieve sales objectives?

If so, you are the kind of salesperson whose career will benefit considerably from joining our client whose specification includes:

- * Leading international computer manufacturer.
- * Broad range of hardware systems.
- * Major new product announcement imminent.
- * Many powerful applications products.
- * Considerable in-house training facilities.
- * Very large user base.
- * Overseas travel with 100% Club.
- * Good prospects for advancement into management.
- * Vacancies in SOUTH, MIDLANDS AND NORTH OF ENGLAND.
- * Remuneration package includes car, pension, health insurance, etc.
- * Target earnings around

£25,000

If these two situations have a significant degree of compatibility for you, contact us right away so we can arrange to meet and provide a more complete picture. Our consultants for this assignment are Alasdair Scott — South (01-734 9776) and Roger Dodd — North (05432 56612). Please quote reference SSB/033.

LONDON & SOUTH
29 Oxford Street
London W1. (01) 734 9776

MIDLANDS & NORTH
Cathedral House, Beacon Street,
Lichfield Staffs. (05432) 56612

Answering Service after 6 pm and weekends
SALES TRAINING, MARKET RESEARCH, RECRUITMENT

CONTRACT SALES

Leading computer and peripheral maintenance company require reliable and hardworking Sales Engineers to promote and sell its services throughout the UK. A background in computer service and a knowledge of contract negotiation would be desirable. Good salary plus commission, company car and other benefits. Would result in an attractive package.

Interested, please write to:

K. L. Brown
KODE SERVICES LIMITED
Station Road, Gains, Wiltshire (0297)

FIELD ENGINEERS - EVERYWHERE

Our clients are leading manufacturers in their respective fields. All offer full training, security and the chance to work on state of the art kit

MICROS - LONDON, AVON, MANCHESTER
£8K + car + O/T + BUPA

MINIS - LONDON, H. COUNTIES, SHEFFIELD, DERBY
£810K + S/B + O/T + car + BUPA

SUPER MINIS - "Top of the Tree" performance - Training in U.S. - full systems involvement - early promotion.

Call KETH WALLIS NOW to discuss the above on: (2948)

ALTRONICS PEOPLE (AGY) 01-543 4844

BOX NUMBERS

Box number replies should be addressed to:

Box Number
c/o Computer Weekly
Quadrant House, The Quadrant,
Sutton, Surrey SM2 5AS

ICL COBOL ANALYST/PROGRAMMER

NORTH LONDON AND Essex
£14,000 to £21,000

To join an expanding, well-established software house. Knowledge of either DBS, ME28, 2800 preferable.

The successful applicant will be involved in system design, programming and implementation etc. We are recruiting for both our Waltham and Waltham Cross offices.

In the first instance please contact
Maurice Parker on: Waltham Cross 33206. (2938)

CARTRANSPORT LIMITED

2 YEARS' PROGRAMMING EXPERIENCE?

Salary C. £7,330 to £8,790
at Leamington Spa

Cartransport Limited, Britain's leading specialist in car delivery, have developed and implemented unique, on line, operational and financial systems, utilising Honeywell Level 9 minicomputers linked to a nationwide network.

We are looking to recruit a programmer to join our small but forward looking management services department which is responsible for the design, development and implementation of all computer systems within the company.

Major responsibilities will include new projects work, enhancements of existing programs, as well as assisting with any day-to-day operational problems.

Applicants should possess two years' experience in a similar database language. Experience in a Honeywell environment would be useful.

Cartransport Limited, being a subsidiary of the National Freight Consortium P.L.C., can offer attractive benefits such as negotiable salary dependent upon age and experience, profit related bonus, share purchase scheme, a contributory pension scheme and five weeks' annual holiday. Relocation expenses will be considered if applicable.

Applicants (male/female) please write or telephone for an application form to:
Personnel Department, Cartransport Limited, Blackburn House, 1 Warwick Street, Leamington Spa CV32 5LW. Telephone: 0926 30321 (2029)

Analyst/Programmer

IBM 3081 BARPICS (CICS, D/L1)
From £8385 Basingstoke

We are a worldwide manufacturer and distributor of fine end specialty papers. The position is based at our modern Head Office in Basingstoke.

The successful candidate will assist the Project Leader to develop and implement IBM/SARPICS for a number of our UK production units. Some travel will be necessary.

Graduates with a manufacturing background are preferred, and experience with COBOL, CICS and D/L1 would be desirable.

We offer the usual big-company benefits, including flexible working hours, subsidised restaurant, non-contributory pension scheme, and help with relocation where appropriate.

For more details please contact Personnel Services Department at Wiggins Teape.



Wiggins Teape (UK) PLC.
PO Box 88, Gateway House
Basingstoke, Hampshire RG21 2EE.
Tel: Basingstoke (0256) 20222 Ext. 3100 (301)

FIELD SERVICE ENGINEERS £8K +

A superb opportunity to join the leading manufacturer of portable electronic equipment and systems. The company believes Engineers should be reliable and hardworking. Sales Engineers to promote and sell its services throughout the UK. A background in computer service and a knowledge of contract negotiation would be desirable. Good salary plus commission, company car and other benefits. Would result in an attractive package.

WORKSHOP ENGINEERS £9K++
Micros, micros, peripherals, fault finding and repair, production test, assembly, inspection — just some of the areas our client has localised needs for quality in-house support. Hands-on experience preferred. Also opportunities to advance in electronic experience.

STOP PRESS - London-based Operating System Test Support Team
Engineers wanted — to 12K + bonus.
Ring Mike 01-549 8441 (day) 01-304 2399 (evening) (2938)

db executive (kingston) ltd

LIVERPOOL INSTITUTE OF HIGHER EDUCATION

(Christ's and Notre Dame Colleges and St. Katherine's College)

LECTURER IN COMPUTER STUDIES

Applications are invited for the position of Lecturer in Computer Studies to teach courses within B.A. (Gen.) with Honours and B.Sc. (Hon.) modular degrees. The person appointed will be required to teach at all levels of the subject, including in-School courses for teachers. Topics covered include Programming Languages, Structures, Computer Architecture, Information Systems and Design, Software Design and Development, and Digital Electronics.

Applicants should have a degree in a subject containing Computing as a major component and/or recent industrial or commercial experience. Salary on Lecturer 1/Senior Lecturer Scale £8,955-£12,518.

Further details about the post are available from the Rector, Liverpool Institute of Higher Education, Stand Park Road, Liverpool L19 3JD, to whom letter of application should be submitted by 10th April, 1983. (294)

SALES BIT

Quality of Management — 45

The art of effective advertising

THE sales manager has a variety of means at his disposal for generating new recruits: Word of mouth; own direct advertising; advertising via external consultants; agency candidates via external consultants; head hunting via external consultants.

Advertising is the most effective and widely used means of generating candidates. But many sales managers have finally abandoned advertising in disgust, after spending many thousands of pounds without achieving any success.

Successful recruitment is not achieved simply by putting an advertisement in the Press and awaiting a deluge of replies. Those companies whose own efforts fail, do so because they lack the flair and expertise of putting together the right copy and presentation, located in the right journal, and/or fail to give the kind of response, priority and follow-up that is necessary for any chance of success.

Note I say "any chance". No advertising, no matter how well conceived, can guarantee the desired results. Here are some guidelines on producing successful advertising:

The presentation must be sufficiently eye-catching to offset the competition of adjacent advertisements. As a "rule of thumb" a browsing reader is unlikely to spend more than four or five seconds glancing across a page of advertisements — and that is how long you have to make contact with your potential candidate.

The key points of the job must be emphasised, bearing in mind the "four second test". The reader typically takes in three factors: job function, location and earnings. If these are not sufficiently bold to grab the potential candidate your advertisement is likely to go unnoticed.

The main feature/benefits of the job should be highlighted. Any worthwhile job has something beneficial to offer and, more often than not, something "special" can be identified which can make the job more attractive than competitive opportunities. It is important to identify such elements and contain them within your advertisement. If one particular outstanding benefit

can be identified, so much the better. The copy should be the truth, the whole truth, and nothing but the truth. Over-ambitious claims about potential earnings can soon become a millstone around the sales manager's neck. Misleading job descriptions can quickly lead to considerable political and emotional hassles.

Such bold and emotive statements as "Excellent career prospects", "Earnings potential of £50,000", "Sales manager", must be avoided at all costs if they really mean "If you make a good impression here you will have as much chance of being promoted as the other 50 guys hoping for the same thing". "Our targets are twice as high as those of our competitors", "Of course you are a sales manager and you should not get depressed simply because you have no salespeople to manage".

Make no mistake, if the candidate cannot perceive the truth at the interview stage, he will soon get to appreciate it once he is on board. Do not use a box number or hide the name of your company by using an advertising agency — as opposed to a recruitment agency. It gives the impression of being sneaky. Are you trying to hide something from your employees? Are you ashamed of your reputation? More importantly, salespeople are always worried about the possibility of applying to their existing employer by accident, to say little of applying for their own job.

Do state the precise job title, the location and the anticipated total earnings. If the latter figure is significantly more than the actual income of your average salesman then perhaps you ought to reconsider it. Use the trade or Sunday Press. Computer Weekly and the Sunday Times are best in my opinion.

The cost of advertising is extremely high so it needs to be considered carefully. You may have to pay in excess of £50 per column centimetre in the national Press. The trick is choosing the smallest size that is big enough to catch the eye when surrounded by competitive advertisements.

Alan Williams

PUZZLE ANSWER

THERE are two Yellow faces, directly opposite each other.

		Yellow	
Green	Red	Blue	Pink
		Yellow	

19
1-19

Sales Engineer

Leading Colour Graphics Systems.

**Sales to Educational/
Research Establishments,
Architects.
OEM's
Systems Houses.**

**£20,000 +
realistic earnings.**

**£16,000 guaranteed
for first year.**

2.3L Car.

**Home Based
Central England**

UK Territory

This is a key position, giving you the opportunity to be instrumental in opening up the UK market for a leading range of high performance colour graphics systems.

You are offered the genuine career prospects and individual freedom inherent in working from home, reporting to the MD of a small privately owned company, whilst at the same time, benefiting from the backing of an Organisation that has operated throughout the UK for more than twelve years and established a successful track record and sound reputation in sales of high quality, competitively priced, peripherals and systems, with an impressive Client list comprising sophisticated users, OEM's and systems houses.

The Company is now delighted to have been appointed sole UK supplier of a market leader in colour graphics systems and it is to take full advantage of this situation and market the products via a specialist sales approach that the current opening exists.

Because the Company places great emphasis on specifically gearing systems to the customers requirements, you will thrive on total involvement in each sale and possess the necessary expertise, probably having moved into sales from a technical background, to modify software packages, write Client software and deal with necessary interfacing.

You will have enthusiasm for and knowledge of the possibilities afforded by the latest developments in colour graphics systems and be able to demonstrate tangible sales ability. Practically you will live within easy access of the central motorway networks.

For an interview and full information contact **Grace Baskfield** on **01 935 0671** (24 hour answer service) or **01 891 1555** (evenings and weekends).

Interviews in London, Birmingham or Manchester.

Technical, Sales & Management Appointments

Specialist Computer Recruitment Ltd

Specialist Computer Recruitment Ltd

SOUTH
James House, 46 James Street,
London W1M 5HS
01-935 0671/486 D461

MIDLANDS & INTERNATIONAL
35-37 Great Charles Street,
Queensway, Birmingham B3 3JY
021-238 3781

NORTH
International House, 84 Oasgale,
Manchester M3 2ER
061-833 0427

BELGIUM
Avenue Louise 327,
Boite 4, 1050 Bruxelles
012 322-640 7151/71

HOLLAND
Willemsparkweg 92,
1071 H.M. Amsterdam
010 3120-79847

YOU CAN BENEFIT BY WORKING FOR THE LARGEST COMPUTER SERVICE COMPANY IN EUROPE AT THEIR UK HEADQUARTERS IN CAMBERLEY, SURREY

Our client is GSI, who are the largest computer service company operating in Europe today. With a wide range of hardware and products, the career pattern offered by GSI is really exceptional. The two positions advertised here offer a very real opportunity to get away from the often boring and mundane cul-de-sac in which so many programmers and operators find themselves. We have been asked to assist in the recruitment of two important positions within GSI's Motor Dealer Systems Division. Both these positions are based at GSI's United Kingdom headquarters in Camberley, Surrey.

DIBOL PROGRAMMER

Around £11,000 p.a.

We are looking for an experienced DIBOL programmer who will appreciate the opportunity provided in the GSI environment. The position involves the development and maintenance of new and existing systems and there is likely to be considerable customer contact. The ability to apply technical skill quickly to new applications is important, and a sympathetic and practical approach to customer problems is considered mandatory. At least two years' DIBOL programming experience is required and a knowledge of RSTS/E and of time-sharing would be very useful.

Even today in the exciting world of computing it is difficult to find real career opportunities. Both of these positions offer that. Please send curriculum vitae to JVG Recruitment Ltd or telephone for application form.

PRODUCTION CONTROLLER

Around £9,000 p.a.

We are looking for an IBM computer operator who wants to get ahead. This very interesting position, which involves significant customer liaison, offers a very realistic career development. You will be a self-starter who is able to get things done by personal control and patience. You will appreciate the importance of accuracy and be used to working to strict time schedules. You will welcome the opportunity to take responsibility and will retain the sense of humour that is necessary when working in a pressurised environment and at the same time dealing with customers.

RECRUITMENT LTD.

Senry House, Frimley Road, Camberley, Surrey, England
Tel: Camberley (0276) 29213. (24-hour answering service). Telex 858386.
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JOHN GOLDSMITH

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MANAGEMENT CONSULTANTS

LONDON **£15,000-£24,000**
We have been retained by four internationally famous Management Consultancies to find those special people who can bring a level of competence to often complex business and computer problems. The ideal candidate should have a degree, be under 36 and have verbal and written communication skills and be prepared for some travel home and abroad. He (or she) should also have a background of technical competence in one or more fields such as Database Design, Telecommunications, Banking, Stockbroking, Insurance or Business Applications. Distributed networking experience would also be an advantage. Salary negotiable to £24,000. REF: CW11/6

TECHNICAL INNOVATION

TECHNICAL SUPPORT

HERTS **£14k + Car**
A very successful manufacturer requires well-qualified software specialists with Assembler experience to join their Technical Support Group. You should be capable of developing benchmark tests and improving performance by detailed tuning of these Systems. Sizing and computer selection are other important requisites. REF: CW11/7

AUTOMATION SPECIALISTS

C. LONDON **£11,000**
A major systems house with over 15 years' experience in Industrial Automation are seeking several process control specialists with at least two years' Assembler plus some high-level language experience. A science or engineering degree is preferred and upon joining you will receive excellent training and technical mini/micro experience. REF: CW11/8

TELECOMMS CONSULTANTS

LONDON **c. £16,000**
Our clients have a top-rate reputation envied throughout the telecomms world. They require a number of specialists with experience from: Packet switching, message switching, banking comms, international telex and networking, able to advise clients upon all aspects of CCITT standards and developments. REF: CW11/9

TECHNICAL PROGRAMMERS/MANAGERS

S. LONDON **£12,000+**
An internationally famous Computer Manufacturer is developing a range of micro-minis to be competitive with their major range. The successful candidates should have high-level language experience plus a systems design/software role in operating, computer or Data communications systems. They are also looking for two managers to control this development. REF: CW11/10

FREELANCE ASSIGNMENTS

Statistical applications in N. LONDON
FORTRAN on VAX/VMS
Development work in Scotland Image on HP3000
Database programming in S. LONDON
COBOL T/P on DPS 7

Please ring Alan on 01-458 8536 for Freelance details
Universal Computer Associates Ltd
Impact House 20 Accommodation Road London NW11 8EP 01-458 8533 (2044)

UEN

PL/1 PROGRAMMERS

SLOUGH
up to £9,500

An international manufacturing company is entering a major development phase involving extensive use of database and t.p.s. software on a world wide network of IBM mainframes and minis.

Programmers with at least 2 years PL/1 experience are required to play a significant role in this development and will assume a high degree of responsibility.

Applicants with less experience or experience of other languages will be considered for more junior positions.

Benefits include 25 days holiday, discount on company products together with genuine career prospects within this expanding department.

Ref: AC1

PROGRAMMER DEC RT11/CTS300

WEST LONDON
to £8,500

Our client, a multinational management service organization, with a turnover of \$300,000,000 develops advanced systems for particular market sectors using a mixture of hardware (DEC, IBM) software and telecommunications facilities.

An opportunity has arisen with their Travel and Leisure division for a Programmer to work as part of a team in the development of Hotel Reservation Systems.

Programming experience under the RT11 or CTS300 operating system is essential.

The position offers the opportunity to broaden experience and progress into either a client contact role or a more senior software development position.

Ref: KM2

SENIOR ANALYST/ PROGRAMMER HP3000

EAST BERKS

to £16,000 + relocation assistance.

Our client is an autonomous subsidiary of a major international group. Currently they are seeking to employ a Senior Analyst Programmer to augment their young dynamic D.P. department.

Ideally candidates should be graduates with real-time experience on minis, preferably HP3000 using Cobol or Basic.

This represents an opportunity for high calibre results oriented professionals to take advantage of the freedom and opportunity presented by a rather different environment.

Ref: KTS

COBOL PROGRAMMERS IBM/Minis

HOUNSLOW/STAINES LOCATION

£7,500 — £10,500

This division of one of the world's largest computing services companies develops commercial systems which run on host IBM machines linked to a variety of mini computers.

In order to assist in the development of both on-line and batch systems the company is seeking to recruit Programmers, Analyst/Programmers with at least two years experience of commercial systems.

Working as part of a small development team in modern attractive offices successful applicants will be involved in all aspects of the systems they work on and will have client contact.

Ref: KM4

REAL TIME PROGRAMMERS DEC or CP/M

READING

COMPETITIVE SALARY

Our client in part of a group employing 2500 people and is itself expanding rapidly.

Specialising in the design and supply of high quality data capture systems to custom specifications the company is seeking to employ additional real-time programmers.

Candidates should have a good educational background and sound experience of real time software and assembler language. This experience ideally will be on DEC equipment or CP/M base hardware.

Applicants with degrees gained via a sandwich course including 1 years relevant experience in industry, may also be considered.

Ref: KTS

FORTRAN ANALYST/ PROGRAMMER

NR. HEATHROW

to £9,500 + car.

A rare opportunity exists for a FORTRAN Programmer to move into a technically advanced commercial environment. You will be working on a variety of applications such as Viewdata, Electronic Mail, etc. and enjoy a high degree of client contact.

A knowledge of PDP11 computers and, in particular, RSX-11M, would be advantageous.

The company are one of the most progressive computing companies in the world and as such offer excellent career prospects.

Ref: AC6

MCL

McCOURT COUBINS LTD, 27-29 Greyfriars Road, Reading, Berkshire.

Tel: Reading (0734) 595346